Original Sheet No. 1 WN U-3

Telephone Number:

(877)-408-4060

Washington Water Service Company

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# Washington Water Service Company

Unified Business Identifier (UBI) Number 601964120 www.wawater.com

### NAMING RATES FOR

Water Service

At

Clallam, Jefferson, King, Kitsap, Mason, Pierce, San Juan, and Thurston Counties

Washington

### <u>And</u>

## CONTAINING RULES AND REGULATIONS

### **GOVERNING SERVICE**

	BY AUTH. OR ORDER OF	WASH. UTILITIES & TRANSPORTATION COMM. DOCKET NO. UW-210560
Issued Date:	July 15, 2021	Effective Date: February 15, 2022
Issued by:	Washington Water Service Company	
By:	Matthew Brown	Title: General Manager
Address:	14519 Peacock Hill NW, Gig Harbor, WA 9833	32

Fax Number:

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### LEGEND OF SYMBOLS

Legend of symbols This section will identify all symbols used in the tariff to identify changes resulting from the filing of the specific sheet change. The list will include the required symbols and their meanings, and any other utility-specific symbol with its meaning, consistent with the requirements identified in WAC 480-80.

- (a) Locate the symbols on the right hand side of the changed text directly across from the change;
  - (b) Must use the following list of symbols to signify change:
- (c) May use additional symbols for other purposes when it has identified the symbols in its tariff as provided for in WAC 480-80.

Tariff symbols Each time a tariff sheet(s) is revised, a utility must code all changes with the tariff symbol that best reflects the purpose and effect of the change.

- **D** discontinued rate, service, regulation, or condition;
- N new rate, service, regulation, condition, or sheet;
- I a rate increase;
- $\mathbf{R}$  a rate reduction;
- C changed condition or regulation;
- K that material has been transferred to another sheet in the tariff. (A footnote is required on the tariff sheet to identify the material's new sheet number);
- M that material has been transferred **from** another sheet in the tariff. (A footnote is required on the tariff sheet to identify the material's former sheet number);
  - T a change in text for clarification;
  - **O** no change. (This symbol is discretionary unless specifically requested by the commission).

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### WATER SERVICE RULES AND REGULATIONS

# Rule 1 - Adoption of Rules of Regulatory Authorities

The rules pertaining to water service prescribed by the Washington Utilities and Transportation Commission (Commission) described in Revised Code of Washington (RCW) Title 80 and Washington Administrative Code (WAC) Title 480 are thereby adopted and made a part of this tariff. See generally and without limitation, Chapter 80.28 RCW and Chapter 480-110 WAC.

# Rule 2 - Schedules and Conditions

The schedules and conditions specified in this tariff for water service are subject to change according to the public service laws of the State of Washington. The amount of water furnished is subject to the Washington State Department of Health (DOH) required standards of quantity and quality. The water resources and water rights are subject to the Washington State Department of Ecology (DOE) required standards of issued permits and certificates for ground water withdrawal. All schedules for water service apply to customers receiving water service from the Utility.

# Rule 3 - Application and Agreement for Service

Each prospective customer desiring water service is required to sign the Utility's standard form of application before service is supplied. The application shall state fully and truly all the purposes for which water may be required. The application is contingent upon approval by the Utility.

An application for service is notice that the prospective customer desires water service from the Utility and represents agreement to comply with the Utility's rules and regulations on file with the Commission and in effect at the time service is furnished. In the absence of a signed application for water service, the delivery of water by the Utility through a standard connection and the taking thereof by the customer will constitute an agreement by and between the Utility and the customer for the delivery and acceptance of service under the applicable rate schedule(s) and these rules and regulations. For new customers, a survey will be required as part of the application prior to accepting the applicant as a customer.

See WAC 480-110-325.

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## WATER SERVICE RULES AND REGULATIONS

# Rule 4 - Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase and receiving approval from the Utility. In the event of such increase, the customer is required to pay the Utility's regularly published rates for the increased service from the date of connection and use of the service.

Whenever the customer wants to permanently discontinue the use of water through any fixtures mentioned in the original application, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made. See WAC 480-110-365.

# Rule 5 - Disconnection Visit Charge

When a Utility employee is dispatched to disconnect service, that employee must accept payment of a delinquent account and disconnect visit charge if specified in **Schedule X**. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess of the amount due and owing. Any excess payment will be credited to the customer's account. The Utility will restore service when the cause of discontinuance has been removed and payments of all proper charges due from the customer have been made.

# Rule 6 - Reconnection Visit Charge

A reconnection visit charge, as specified in **Schedule X**, will apply for reconnection of the customer's service to the Utility's distribution system. Such charge applies where service has been discontinued: (i) for non-payment; (ii) at the request of the customer; (iii) for cross connection control (no proof of backflow assembly; (iv) for backflow assembly testing (annual testing report is not provided); (v) refusal to make proper repairs; or (vi) similar cause. No charge will be made for reconnection of service if the shut-off was made for the convenience of the Utility.

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# WATER SERVICE RULES AND REGULATIONS

#### Rule 7 - Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion. The Utility's metered service rates will become effective after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit cost to the customer.

See, WAC 480-110-415 and WAC 480-110-445.

### Rule 8 – Distribution Main Extension

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide prospective permanent customer(s) request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customer(s) in advance.

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC's for special contracts for water utilities and distribution extensions.

See, WAC 480-110-435.

### Rule 9 – Responsibility for, and Maintenance of, Services

'Point of Delivery' – The point at which water will be delivered to and received by the customer will be on the property line of the customer's property at a point designated by the Utility.

The Utility will install its meter or other connection device at the Point of Delivery, except, at its option, the Utility may install its meter at some other agreed upon point on the property of the customer, provided that in such event the property line will nevertheless be deemed the Point of Delivery.

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# WATER SERVICE RULES AND REGULATIONS

# Rule 9 - Responsibility for, and Maintenance of, Services (cont'd)

The customer will assume all responsibility after Point of Delivery for water supplied by the Utility. The Utility will be exempt from all liability for loss or damage caused by leakage or escape of water furnished by the Utility after water has passed the Point of Delivery. If the customer has an Approved Backflow Prevention Assembly installed, the assembly must be tested annually by a certified Backflow Assembly Tester specialist.

All service pipes and fixtures on the customer's side of the Point of Delivery shall be provided and must be maintained and protected from freezing at the customer's expense. Where there are leaking or defective pipes or fixtures, the water may be turned off at the option of the Utility until the leaking or defective pipes or fixtures are properly repaired. The Utility may require any service to be equipped with freeze prevention devices to be used during cold weather conditions instead of permitting water to run continuously from faucets. See, WAC-480-110-445.

### Rule 10 – Access to Premises

The Utility's regularly authorized agents or employees will have access to the premises of the customer at reasonable hours for meter reading, maintenance, testing, inspection, installation, connection, disconnection, repair or removal of the Utility's property. See, WAC 480-110-305.

#### Rule 11

Reserved

### Rule 12 – Interruption to Service

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above. See, WAC 480-110-365.

#### Rule 13 – Bills

All bills shall be paid monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to the customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

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# WATER SERVICE RULES AND REGULATIONS

#### Rule 13 – Bills (cont'd)

A customer may elect to receive an electronic billing in lieu of a paper bill that is mailed to the customer. If the customer makes this election, all bills shall be due and payable upon receipt and are considered delinquent no less than fifteen (15) days from the date of electronic mail. Bills will be deemed received upon sending of the electronic mail. In order to elect electronic billing, the customer must have enrolled in the Utility's auto-pay service. See, WAC 480-110-375.

### Rule 14

Reserved

### Rule 15 – Deposits

The Utility may require a deposit in situations when a customer is unable to establish or maintain credit with the Utility, or where a customer's service has been disconnected for nonpayment of amounts owed to the Utility as defined by Commission rules. The deposit will not be more than an average two-twelfths (2/12) of estimated annual billing (for customers billed monthly).

When the Utility collects customer deposits, interest must be paid for each calendar year, at the rate for the one-year Treasury Constant Maturity calculated by the U.S. Treasury and published in the Federal Reserve's Statistical Release H.15 on January 15 of that year. Interest is computed from the date of deposit to the date of refund or when applied directly to the customer's account.

The Utility must refund deposits plus accrued interest when there has been satisfactory payment, as defined by Commission rules or upon termination of service, less any amounts due to the Utility by the customer. In addition, the Utility will comply with all provisions of the Commission's deposit rules pursuant to WACs for establishing credit and deposits for water utilities. See, WAC 480-110-335.

### Rule 16 – Responsibility for Delinquent Accounts

The Utility will not refuse or discontinue service to an applicant or customer who is not in arrears to the Utility even though there are unpaid charges due from the premises occupied by the applicant or a customer, due to the unpaid bill of a prior tenant unless there is evidence of intent to defraud.

The Utility may not permanently deny service to an applicant because of a prior obligation to the Utility. See, WAC 480-110-345.

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# WATER SERVICE RULES AND REGULATIONS

### Rule 17 – Discontinuance of Service

The Utility reserves the right to discontinue service to its customers for:

- 1. Unpaid bills, as provided for in this tariff.
- 2. Water uses for purposes or properties other than those specified in the customer's application for service.
- 3. Willful waste of water through improper or defective piping, equipment, or otherwise.
- 4. Piping or equipment that does not meet the Utility's standards or fails to comply with other applicable codes and regulations.
- 5. Tampering with the Utility's property.
- 6. Vacating the premises.
- 7. Nonpayment of any proper charges, including deposit, as provided in this tariff.
- 8. Refusing to allow access as required in Commission rules.
- 9. Violating rules, service agreements, or effective tariffs, including violation of outdoor watering instructions given to customers in order to curtail water use during time of shortage.
- 10. Use of equipment that detrimentally affects the Utility's service to its other customers.
- 11. Service obtained by fraud.
- 12. Failure to comply with cross connection control requirements.

The right to discontinue service may be exercised whenever and as often as any of the foregoing situations occur, and neither delay nor omission by the Utility to enforce this rule any time will be deemed a waiver of its right to discontinue service.

The Utility shall not be liable for loss, damage, or claims that arise from or relate to the discontinuance of service as a result of any of the foregoing reasons described in the rule.

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# WATER SERVICE RULES AND REGULATIONS

### Rule 17 – Discontinuance of Service (cont'd)

Discontinuance of service by a customer - Customer shall be required to give 24 hour notice to the Utility of their intention to discontinue service.

Required notice prior to disconnecting service: The Utility must serve a written disconnection notice on the customer, either by mail, or, at the Utility's option, by personal delivery of the notice to the customer's address, attached to the primary door.

A minimum of eight (8) business days' written notice will be given a customer before service is discontinued, except in the case of danger to life or property. Before disconnecting service, the Utility must in addition to the first (1<sup>st</sup>) notice as described above, provide a second (2<sup>nd</sup>) notice by one of the two options listed below.

- a. Delivered notice The Utility must deliver a second (2nd) notice to the customer and attach it to the customer's primary door. The notice must contain a deadline for compliance that is no less then twenty-four (24) hours after the of delivery that allows the customer until 5:00 p.m. of the following day to comply, or
- b. Mailed notice The Utility must mail a second (2nd) notice, which must include a deadline for compliance that is no less than three (3) business days after the date of mailing if mailed from within the state of Washington.

Disconnection notice will expire after ten (10) business days from the first day that the Utility may disconnect service, unless other mutually agreed upon arrangements have been made and confirmed in writing by the Utility. If mutually accepted arrangements are not kept, the Utility may disconnect service without further notice.

In addition to the foregoing, if a customer presents compelling evidence of financial difficulties acceptable to the Utility, in lieu of disconnection, the Utility will install a flow restrictor at the customer's agreement to such installation. The flow restrictor will be in place for a maximum of ninety (90) days to allow the customer the opportunity to bring the bill current. During that ninety (90) day period of time, the customer will be charged only the base rate as set out in **Schedule 2 or Schedule 2.1**. If the customer is not able to bring the bill current during that ninety (90) day period of time, then the Utility may initiate discontinuance of service pursuant to this rule and Commission rules. This opportunity will be offered to a customer no more than once each calendar year. See, WAC 480-110-355.

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## WATER SERVICE RULES AND REGULATIONS

# Rule 18 - Sprinkling and Irrigation

Water used for sprinkling and irrigation must be paid for at the regular prescribed tariff rates for such service. The hours for such use will be as prescribed from time to time by the Utility. During peak use months (June through September), and at such other times when demand may be high, the Utility may prohibit or limit sprinkling and irrigation to preserve water for domestic consumption.

No person will use water for sprinkling or irrigation purposes during any fire in the area, and all sprinkling or irrigation must be stopped immediately when a fire alarm is sounded. Water use may resume three (3) hours after the fire has been extinguished.

## Rule 19 - Rates

Rates for water service and supply are those published in the Utility's tariff on file with the Commission. Unless otherwise stated in this tariff, the rates apply to a single service, to one customer at one premise. Water service must be subscribed to on an annual basis. No proration or reduction in billing is allowed unless this tariff prescribes temporary or seasonal rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings (Accessory Dwelling Units) be supplied through a *non-metered* service, the consumers using water through a single connection are considered a single customer and will be charged the base charge as provided by the schedule of rates.

When conditions require that two or more consumers with separate housekeeping establishments occupy the same or separate dwellings (Accessory Dwelling Units) be supplied through *one metered service*, consumers using water will be considered a single customer and will be charged the base charge as provided by the schedule of rates for the size of meter installed. If the consumption as shown by the meter exceeds the allowance or usage blocks for the size of the meter, the excess consumption charge will be computed at the regular rates for one customer for the size of meter installed. See, RCW 80.28.050, RCW 80.28.080, WAC 480-110-431, WAC 480-110-433.

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# WATER SERVICE RULES AND REGULATIONS

#### Rule 20 - Account Set-Up Charge

An account set-up charge as specified in **Schedule X** will be made for each new account or change of account responsibility on an existing service. Such charge will be included in the initial billing to the customer. This charge includes the Utility dispatching an employee to establish a base meter reading. An account set-up charge does not apply to installation of a new meter.

### Rule 21 – Non-Sufficient Funds (NSF) Charge

An NSF check charge as specified in **Schedule X** will be made for handling customer checks that have been returned by the bank as NSF or account closed. This charge will be applied to the next billing to the customer.

### Rule 22 - Water Availability Analysis Charge

Any prospective customer seeking a water availability letter (sometimes called Lender Letter) or certificate of water availability from the Utility must first pay the appropriate charge as specified in **Schedule X**. A Lender Letter simply states a prospective customer's property is within the Utility's service area and that the Utility can potentially provide water service to the property. The Utility is not required to provide service to applicants requesting a Lender Letter, nor are applicants required to receive service.

If a customer needs a more detailed analysis and cost projection as to what it would take to provide service to their property or project, they must pay the Water Availability Analysis Charge as specified in **Schedule X**. If the applicant's property consists of  $\leq 2$  Equivalent Residential Units (ERUs), the  $\leq 2$  ERUs charge applies; if the applicant's property consists of  $\geq 3$  ERUs, the  $\geq 3$  ERUs charge applies. An ERU is defined using the definition provided in DOH Publication 331-441. A letter and cost projection will be provided to the applicant outlining the costs and process for moving forward to obtain water service. If a contract to provide service is not entered into by both the applicant and the Utility, the cost projection expires in 30 days. Once a contractual agreement is made, and the applicant meets the requirements of that agreement, the Utility is obligated to provide service. Once the physical infrastructure has been installed to provide service to the property or project, the applicant is required to receive service, either as a ready-to-serve or active customer.

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### WATER SERVICE RULES AND REGULATIONS

#### Rule 23 - Cross Connection Control

The Utility's Cross Connection Control Program is designed to meet the requirements of WAC 246-290-490. The Cross Connection Control Program is a tool used for the protection of public health.

The program requires a cross connection control survey to be sent to customers no less often than every three years. The survey must be returned within 60 days. If the customer does not return the survey within 60 days, a second survey will be sent. If a completed survey is still not received within the following 30 days, the Utility will assume that a potential cross connection exists and the customer will be notified that an assembly is required for premise isolation.

Applicants for new service must complete a cross connection control survey as part of the application for service.

The surveys are reviewed by the Utility's Certified Cross Connection Control Specialist (CCS), or designated responsible person, to determine if a cross connection hazard exists and if so, the degree of health hazard that the existing or proposed cross connection presents. Each service identified as a health hazard and not installed with a backflow prevention assembly will receive a *Notice to Install a Backflow Assembly* indicating the need for a backflow assembly and the type of backflow assembly required to be installed. The customer will be given 90 days from the date of the *Notice to Install a Backflow Assembly* to have an approved assembly installed. Installation will be at the customer's expense.

If proof of installation is not received within 90 days from the date of the *Notice to Install a Backflow Assembly* the customer will be sent a *Disconnection Notice* indicating that water service will be disconnected 45 days from the date of the notice if the Utility does not receive proof that a backflow assembly has been installed. Water service will be reconnected when the Utility confirms a backflow assembly is installed. If service is disconnected, the Utility will charge the customer its current Reconnection Charge, listed on **Schedule X** of this Tariff.

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### WATER SERVICE RULES AND REGULATIONS

### Rule 24 - Backflow Assembly Testing and Inspection

If the customer has an Approved Backflow Prevention Assembly installed the assembly must be tested annually by a certified Backflow Assembly Tester (BAT) specialist. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list or the residential customer may elect the Utility to provide this service and charge the customer its current annual Backflow Assembly Testing & Report Fee listed on Schedule X. The Utility service for annual backflow assembly testing shall be subscribed to on an annual basis and is not subject to cancellation or reduction for partial periods.

The customer will provide a copy of the acceptable annual report from the BAT specialist. If the annual report is not provided within thirty (30) days of the anniversary date of the installation of the Approved Backflow Prevention Assembly, then the Utility will provide a notice of disconnection pursuant to WAC's for discontinuing of service for water utilities. If a copy of the annual report is not received by the date for disconnection as specified in the notice, the Utility will disconnect the customer's service as specified in **Rule 17** of this tariff.

If service is disconnected, the Utility will charge the customer its current Reconnection Visit Charge as specified in **Schedule X** of this tariff.

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# WATER SERVICE RULES AND REGULATIONS

# Rule 25 - Limitations of Liability

The Utility's liability, if any, for its gross negligence, willful misconduct or violation of RCW Chapter 19.122 is not limited by this tariff. With respect to any other claim or suit, by a customer or by any other party, for damages associated with the installation, provision, termination, maintenance, repair or restoration of service, the Utility's liability, if any shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.

THERE SHALL BE NO LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE UTILITY EXPRESSLY DISCLAIMS ALL WARRANTIES, STATED OR IMPLIED, EXCEPT THOSE SPECIFICALLY SET FORTH IN THIS TARIFF, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

The charge for services rendered under this tariff are expressly based on the limitations of damages and disclaimer of warranties set forth above.

# Rule 26 – Unauthorized Use of Service

Where service has been disconnected either through the request of the customer or through action of the Utility, and the service – which includes, but is not limited to, the saddle, curb stop, piping, meter setter, angle stop, check valve, meter – has been locked, authorized service cannot be restored without the Utility

In addition, the Utility will charge the customer receiving unauthorized service the tariff rate for all service that the Utility estimates was taken plus all of the Utility's costs resulting from the unauthorized use and all applicable fees for discontinuing of service.

See, RCW 80.28.240

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### WATER SERVICE **RULES AND REGULATIONS**

### Rule 27 – Damage and Repairs Charge

The Utility shall be responsible for maintaining meter boxes and their contents, along with fire hydrants and services on the street side of the Point of Delivery. However, if a customer or the customer's contractor, invitee or agent causes damage to the meter box, fire hydrant, pipes, mains or other equipment of the Utility's infrastructure, the customer will be responsible for paying for the damage and repairs at time and materials basis.

#### Rule 28 – Water Leak Procedures

When the Utility determines that a leak has occurred on the customer's property, the Utility will adjust the customer's bill; after the customer submits a bill from a plumber or other evidence that the leak has been repaired, the Utility must re-calculate the customer's bill for the 'relevant time period'. The 'relevant time period' for this adjustment will not exceed two (2) months for any given leak. The customer's bill will be adjusted by:

- Estimating the customer's 'projected normal usage' during the relevant period(s) and billing this amount according to the usage rate shown on Schedule 2 or Schedule 2.1.
- Billing the 'excess usage' during the relevant period using 50% the usage rate(s) shown on Schedule 2 or Schedule 2.1.
- Crediting the difference between the original bill for the relevant period and the sum of the bills described in Steps 1 and 2.

'Projected Normal Usage' - as an estimate of what the customer's water consumption would have been had there been no leak. This estimate will be based on the same period from the prior year.

'Excess Usage' – as the actual metered usage minus the projected normal usage.

Note: The credit described in this Rule is available to a customer only once every twenty-four calendar months.

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Washington Water Service Company Issued by:

By:

Matthew Brown Title: General Manager

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Washington Water Service Company

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# WATER SERVICE RULES AND REGULATIONS

### Rule 29 - Meter Accuracy Testing

The Utility will perform a meter accuracy test and share the results with the customer when requested. The test will be at no charge to the customer, except when multiple tests are requested by the customer within a twelvemonth period. After the first test, additional tests in a twelve month period shall be billed to a customer at a time and material basis. See, WAC 480-110-405.

### Rule 30 - Compound Meter Procedures

'Compound Meter' – is a combination of a large meter and a small meter, with a special change-over valve to accurately measure an extremely broad range of flow rates.

When the Utility determines that a compound meter is needed to accurately measure flow rates, then a compound meter is billed as a single customer; this is done by applying the larger meter size to determine the monthly metered rate service per **Schedule 2 or Schedule 2.1** for base rate and usage blocks; the total billed usage amount is determined by combining the usage of both the large and small meters.

## Rule 31 - Landlord Reversion Agreement

The Utility will automatically revert accounts into the landlord's name and responsibility, when tenants move out if the Landlord Reversion Authorization has been submitted to the Utility. The form is available for download at the Utility's website or a hard copy can be requested by the landlord. Reversion will remain on file with the Utility and can only be canceled with a 30-day written notification.

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### WATER SERVICE RULES AND REGULATIONS

### Rule 32 - Water Use Efficiency

Water Use Efficiency rules require that water systems demonstrate good stewardship and efficient use of Washington State's water resources. To do so, each water system is required to set goals for reducing water loss and for effecting sustained reductions in customer consumption through conservation. Water systems are required to report their progress toward meeting these goals annually. Water systems report calendar year performance to the Washington State Department of Health, Office of Drinking Water, on or before July 1<sup>st</sup> of each year. These reports are accessible and available to the public at the Office of Drinking Water web site at <a href="http://www.doh.wa.gov/ehp/dw">http://www.doh.wa.gov/ehp/dw</a>. Summary reporting is also provided by the Utility at <a href="http://www.wawater.com">http://www.wawater.com</a>.

Washington Water Service Company has established and currently strives to achieve three goals for all of the Group A water systems (i.e., those serving 15 or more residences or routinely serving a population of 25 people or more per day) that it owns, as follows:

## **Distribution System Leakage Goal**

The goal is to have no drinking water system exceed an annual Distribution System Leakage (DSL) rate of 10%.

### Supply Side Goal

The companywide goal is to have no drinking water system needing to withdraw or divert from its source more than 0.40 acre-feet per year per residence or Equivalent Residential Unit (ERU) in order to produce and deliver the drinking water required at its customers' meters.

### Customer (Demand Side) Conservation Goal

The companywide goal is to have no drinking water system exceed an annual metered customer consumption rate of 0.36 acre-feet per year per ERU. This is the equivalent to an average of approximately 1300 cubic feet per month or 320 gallons per day.

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# WATER SERVICE RULES AND REGULATIONS

### Rule 33 - Construction Meters

Temporary water service maybe requested for customers engaged in construction and temporary activities within the Utility service area. Note that construction meters may also be referred to as hydrant meters. Monthly quantity rates and service charge listed on **Schedule 2 or Schedule 2.1** will apply to service furnished under this rule. The following conditions apply to this rule:

- 1. Where it is necessary to obtain a temporary or construction meter, the customer will be required to sign an agreement and deposit \$2,400 for a construction meter with a Reduced Pressure (RP) or backflow prevention assembly (BPA).
- 2. If hardware is lost, stolen, damaged beyond repair, relocated without Utility approval, or not inspected and tested according to requirements set forth by the Department of Health, the customer will forfeit the entire deposit. The deposit less the cost of any repairs other than those due to normal depreciation will be returned to the customer after termination of the service for which the meter was obtained.
- 3. If Utility requires customer to call, fax, or email the meter reading, it is the customer's responsibility to do so by the 15th of each month. Customers that do not call, fax, or email the meter reading by the 15th of each month will be charged for 10,000 cubic feet of water use.
- 4. In the event of failure to provide a meter read for a period of:
  - Two months, meter may be removed and permit revoked (if utility is unable to contact customer).
  - Six months, the meter will be considered abandoned, and deposit forfeited.
- 5. Meter can only be used in locations approved by the local fire department and Utility; and meter cannot be relocated without utility approval.
- 6. Once water passes through meter it is no longer potable.
- 7. Water taken from a utility hydrant may not be transported out of the Utility's designated service area unless authorized by Washington Water in writing.
- 8. Meter must be inspected annually by Utility. Customer is responsible for arranging inspection appointment.
- 9. RP and BPA must be tested according to the requirements set forth by the Department of Health by a certified backflow specialist. Fee for testing is the responsibility of customer.
- 10. Utility will require customer to apply for a permanent service to obtain potable water to a premises. This rule gives customer no implied rights for obtaining building permits and permanent extensions to serve customers are to be made under Rule 8.

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# WATER SERVICE RULES AND REGULATIONS

#### Rule 33 – Construction Meters (cont'd)

- 11. Meter is not to be used for fire protection such as fire sprinkler or on-site fire hydrants. This rule does not imply that any fire protection standards required by local or state authorities are met.
- 12. It is the customer's duty to notify the local fire protection agency of any connection to a fire hydrant and to disclose the intended use of water.
- 13. Failure of a customer to use proper spanner wrenches on the Utility's fire hydrant operating nut, or any damage to the water distribution system by the customer, can result in the immediately termination of service and use of the meter. The costs for making repairs to the damaged facilities shall be borne by the customer.
- 14. Persons found using water from a Utility hydrant location without the use of proper metering equipment will receive a warning letter and citation. A second citation may result in the suspension of all hydrant use permits issued to that customer for a period of six months. Additionally, copies of the citations will be sent to the local law enforcement authorities and the fire department will be notified that all hydrant use permits have been revoked.

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# WATER SERVICE RULES AND REGULATIONS

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### SERVICE AREA-LEGACY

Water System List: (29)

No.	System Name	County	Region	DOH
				WFI#
1	71ST AVE	PIERCE	NW	52976B
2	90TH ST CT	PIERCE	NW	64144N
3	ADCOCK (TALMO)	KITSAP	NW	03658C
4	ALLYN SHOPPING CENTER	MASON	NW	01695Q
5	ALPINE HILLS	THURSTON	SW	01826P
6	AMANDA	KITSAP	NW	010276
7	ANDREWS FIRST	THURSTON	SW	172419
8	ASPINWALL ESTATES	THURSTON	SW	01463N
9	BAR B ESTATES MANOR	MASON	NW	22751W
10	BELFAIR ACRE TRACT #1	MASON	NW	367917
11	BELFAIR ACRE TRACT #2	MASON	NW	36802J
12	BELVILL	PIERCE	NW	04896P
13	BELWOOD. PARK	THURSTON	SW	056404
14	BISCAY VILLA	THURSTON	SW	071646
15	BLACK LAKE ESTATES	THURSTON	SW	26071R
16	BLATTE	KITSAP	NW	029534
17	BLISS COCHRAN LARSON WEST	PIERCE	NW	52801U
18	BODE	KITSAP	NW	AA316G
19	BUCKLIN WS	KITSAP	NW	66936L
20	BURNHAM (SCL#3)	PIERCE	NW	81357L
21	BUTTERFIELD #2	PIERCE	NW	01016D
22	BUTTERFIELD #3	PIERCE	NW	01363J
23	BUTTERFIELD #4	PIERCE	NW	013642
24	BUTTERFIELD #5	PIERCE	NW	016290
25	BUTTERFIELD #6	PIERCE	NW	01862N
26	BUTTERFIELD #7	PIERCE	NW	03314W
27	CAMELOT/WESTERN SKIES	THURSTON	SW	108086
28	CASCADE HIGHLANDS NORTH	PIERCE	NW	55631J
29	CEDAR CREST	PIERCE	NW	11887T

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### SERVICE AREA-LEGACY

Water System List: (32)

No.	System Name	County	Region	DOH
		2.51.6027	CIVI	WFI#
1	CEDAR GROVE	MASON	SW	11914K
2	CEDARBROOK	KITSAP	NW	14001T
3	CEDARWOOD/SOUTH UNION	THURSTON	SW	002533
4	CLASSIC HEIGHTS	THURSTON	SW	63381B
5	CLEAR CREEK ESTATES	KITSAP	NW	47431C
6	CLIFTON WATER WORKS	KITSAP	NW	138554
7	CLOISTER, THE	THURSTON	SW	27091B
8	COLE, BRUCE WS	PIERCE	NW	35363W
9	CREEKSIDE MEADOWS DIVISION	THURSTON	SW	04863C
10	CRESCENT PARK	THURSTON	SW	15999F
11	CRESCENT VALLEY #333	PIERCE	NW	37654N
12	CRISP	KITSAP	NW	07675L
13	CRISTALINA	KING	NW	03014
14	CRYSTAL SPRINGS	THURSTON	SW	30049R
15	CURRIES LANDING	MASON	SW	03463T
16	CUYAMACA VILLAGE	THURSTON	SW	17100L
17	DELPHI DAUBEL	THURSTON	SW	18650L
18	DELTA LONG LAKE	KITSAP	NW	10340E
19	DULLUM	KITSAP	NW	02845R
20	EAGLE ESTATES	THURSTON	SW	02348N
21	EVERGREEN SHORES	THURSTON	SW	24163J
22	FOREST PARK	THURSTON	SW	07167Q
23	FOSS ROAD	KITSAP	NW	63918X
24	FOUR CORNERS	PIERCE	NW	152961
25	FOXHALL	THURSTON	SW	109911
26	FRAGARIA WOODS #1	KITSAP	NW	04613U
27	FRAGARIA WOODS #2	KITSAP	NW	04614B
28	FREDDIE LANE	KITSAP	NW	39944X
29	GLENWOOD FARMS 1 EAST	KITSAP	NW	362419
30	GLENWOOD FARMS 2 WEST	KITSAP	NW	362332
31	GLENWOOD STATION	KITSAP	NW	00561P
32	GLENWOOD TALLMAN	KITSAP	NW	AD392P

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### **SERVICE AREA-LEGACY**

Water System List: (30)

No.	System Name	County	Region	DOH
				WFI#
1	GOLDEN MEADOW	PIERCE	SW	AA608G
2	GREENWOOD	KITSAP	NW	01625X
3	GREENWOOD ESTATES	PIERCE	NW	29810X
4	GRENVILLE/SCHMITZ	KITSAP	NW	05086F
5	HARBOR HEIGHTS	KITSAP	NW	31001N
6	HENDERSON BOULEVARD	THURSTON	SW	08359U
7	HERITAGE ROW	THURSTON	SW	018868
8	HIDE A WAY HEIGHTS	KITSAP	NW	086766
9	HINTZVILLE ACRES	KITSAP	NW	10440K
10	HOLIDAY RANCHETTES	THURSTON	SW	33677F
11	HOLLY TIDES	PIERCE	NW	33695Y
12	HOMESTEAD ACRES	KITSAP	NW	33969M
13	HOPKINS #1	PIERCE	NW	AA260K
14	HOPKINS #2	PIERCE	NW	AA440J
15	HOPKINS #3	PIERCE	NW	AA498F
16	HOPKINS #4	PIERCE	NW	AA718E
17	HORIZONS WEST	KITSAP	NW	343754
18	HUCKLEBERRY	KITSAP	NW	01425N
19	IMHOFF	PIERCE	NW	05664P
20	INLET'S END	THURSTON	SW	06705V
21	ISRAEL PLACE/SAN ANGELO PK	THURSTON	SW	36274L
22	ITT	PIERCE	NW	03591N
23	JACKSON LAKE SOUTH	PIERCE	NW	572146
24	JASON LANE	KITSAP	NW	216250
25	JOHANSON	KITSAP	NW	36782F
26	KAREN PLACE	THURSTON	SW	02860P
27	KOPACHUCK	PIERCE	NW	43065E
28	LACAMAS FARMSTEADS	PIERCE	SW	021174
29	LAKE LAWRENCE	THURSTON	SW	22572N
30	LAKE MINTERWOOD	PIERCE	NW	552100

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## **SERVICE AREA-LEGACY**

Water System List: (29)

No.	System Name	County	Region	DOH
				WFI#
1	LAKE TUCK	KING	NW	44965N
2	LAURISON	PIERCE	NW	011069
3	LEE	CLALLAM	NW	46658P
4	LIBBY ROAD EAST	THURSTON	SW	471249
5	LIDER	KITSAP	NW	25994X
6	LITTLE TREE	KITSAP	NW	022368
7	LOGANBERRY "A"	THURSTON	SW	05954U
8	LOGANBERRY "B"	THURSTON	SW	05957C
9	LONGBRANCH ESTATES #1	PIERCE	NW	AA771E
10	LONGBRANCH ESTATES #2	PIERCE	NW	AA772J
11	LONGBRANCH ESTATES #3	PIERCE	NW	AA7739
12	LONGBRANCH ESTATES #4	PIERCE	NW	AA774E
13	LONGBRANCH HIGHLANDS	PIERCE	NW	02075H
14	LONG LAKE VIEW	KITSAP	NW	48030D
15	LOOK OUT POINT	KITSAP	NW	00045L
16	M & M (TAGGART)	PIERCE	NW	57464Q
17	MACKEY	PIERCE	NW	AA208E
18	MADRONA POINT	PIERCE	NW	50075J
19	MAINLAND VIEW MANOR	KITSAP	NW	472480
20	MALAZZO	KITSAP	NW	017843
21	MASTRO	PIERCE	NW	11695R
22	MAY VOLT HILLS	KITSAP	NW	17690K
23	MCGRAW (TALMO)	PIERCE	NW	01621V
24	MCLAINS COVE	MASON	SW	527407
25	MINTER CREEK RAPIDS	KITSAP	NW	551750
26	MINTERBROOK	PIERCE	NW	54740B
27	MIRRORMONT SERVICES	KING	NW	552501
28	MOUNTAIN VIEW MEADOWS A	PIERCE	SW	AB470J
29	MOUNTAIN VIEW MEADOWS B	PIERCE	SW	AB471F

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### SERVICE AREA-LEGACY

Water System List: (28)

No.	System Name	County	Region	DOH
				WFI#
1	MOUNTAIN VIEW MEADOWS C	PIERCE	SW	AB472C
2	MOUNTAIN VIEW MEADOWS D	PIERCE	SW	AB474H
3	NORDAL	PIERCE	NW	06839U
4	OLALLA	KITSAP	NW	63215F
5	ORCAS HIGHLANDS	SAN JUAN	NW	133014
6	OVERRA ROAD #1	KITSAP	NW	00587A
7	OVERRA ROAD #2	KITSAP	NW	01333R
8	PACIFIC VENTURES	KITSAP	NW	29921U
9	PALMER LAKE	PIERCE	NW	657451
10	PARKSHORE ESTATES	MASON	SW	66146U
11	PARKVIEW TERRACE	KITSAP	NW	66215N
12	PATROSA LANE	KITSAP	NW	01095Y
13	PEACOCK HILL	PIERCE	NW	66637Q
14	PEDERSON, HAROLD WELL	PIERCE	NW	66727L
15	PHELPS ROAD - KITSAP	KITSAP	NW	63210W
16	POINT EVANS	PIERCE	NW	68065U
17	QUISTORFF	PIERCE	NW	705505
18	RAFT ISLAND	PIERCE	NW	70760N
19	RAINFOREST GREENHOUSE	KITSAP	NW	054736
20	RAINIER MEADOWS (JANASZAK)	KITSAP	NW	04323P
21	RAINWOOD	THURSTON	SW	14730Y
22	RANCH ACRE	THURSTON	SW	285511
23	RED CEDAR ESTATES	THURSTON	SW	71610A
24	REGENCY PARK	KITSAP	NW	71727A
25	RICHARDSON	PIERCE	NW	AA131P
26	RIVER PARK	THURSTON	SW	727765
27	ROBINHOOD TERRACE	KITSAP	NW	036252
28	ROLLING FIRS/EVERGREEN TER	THURSTON	SW	73975Y

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## **SERVICE AREA-LEGACY**

Water System List: (28)

No.	System Name	County	Region	DOH
				WFI#
1	RONDELAY MEADOWS	JEFFERSON/	NW	74130C
2	ROSARIO	SAN JUAN	NW	74270J
3	ROSEDALE COMMUNITY CLUB	PIERCE	NW	74364F
4	ROSEDALE EAST (ROSEWOOD)	PIERCE	NW	09490D
5	ROSEDALE/SMYTH	PIERCE	NW	05081W
6	ROSEDALE-26TH ST KPS	PIERCE	NW	03961D
7	ROYALWOOD	KITSAP	NW	74743Y
8	RYAN NELSON	KITSAP	NW	02244F
9	S & I	PIERCE	NW	751541
10	SALEWSKY	PIERCE	NW	644149
11	SCHAAK	PIERCE	NW	03317E
12	SCHICK DROHMAN	PIERCE	NW	76633P
13	SCHMID	KITSAP	NW	76658T
14	SEHMEL ROAD WS	PIERCE	NW	204815
15	SHEARWATER	KITSAP	NW	473843
16	SHORECREST	PIERCE	NW	78618W
17	SILVER SPRINGS ESTATES	KITSAP	NW	79275E
18	SIMMONS COURT	THURSTON	SW	31527X
19	SIVO ACRES	KITSAP	NW	239116
20	SKOOKUM RANCH	KITSAP	NW	08586A
21	SOUTH EAST YAKIMA	KITSAP	NW	013262
22	SOUTHWORTH VIEW TRACTS	KITSAP	NW	03687M
23	SPRUCE ROAD	KITSAP	NW	83424J
24	STRATTONWOOD	KITSAP	NW	84618N
25	STUHLER	KITSAP	NW	84683W
26	SUMMERHILL	THURSTON	SW	848980
27	SUNSHINE ACRES	CLALLAM	NW	862506
28	UNDERWOOD	PIERCE	NW	44231X

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## **SERVICE AREA-LEGACY**

Water System List: (10)

No.	System Name	County	Region	DOH
				WFI#
1	VERDAN ANDERSON HILL	KITSAP	NW	91470N
2	VOSS SOUTH	PIERCE	NW	01018E
3	WALDEN	KITSAP	NW	438871
4	WALTER WALKER WATER WORKS	KING	NW	202767
5	WELL'S	KITSAP	NW	17127Q
6	WEYER LANE	KITSAP	NW	59991Q
7	WICKS LAKE RANCHES	KITSAP	NW	967287
8	WINDDRIFT WELL	KITSAP	NW	010234
9	WOODLANDS PUD	SAN JUAN	NW	AC228E
10	ZEMPEL - KEES	PIERCE	NW	049451

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### SERVICE AREA-EAST PIERCE

Water System List: (25)

No.	System Name	DOH WATEL 4
1		WFI #
1	Artondale	03160V
2	Brookhaven	08760Y
3	Blue Horizon	30321
4	Cascade Highlands	45061H
5	Firwood	36176H
6	Greebriar	29345M
7	Henderson Bay	77147E
8	Moore's 40 Acres	35336N
9	Muck Creek Hill	50225H
10	Nelson Ridge	06081Y
11	Nisqually Park	59588K
12	Olympic Mall	63479B
13	Pine Lake Mobile Home Est	67397Y
14	Purdy Acres East	700007
15	Purdy Acres West	70001Q
16	Riverview	72975W
17	Rocky Bay	73620P
18	Rosedale Heights	743716
19	Ryanwood	19601W
20	Shaw Cove	77960C
21	Sherwood Ranchettes	23651U
22	Southcreek 1	25707W
23	Southcreek 2	42931P
24	Southwood	82844H
25	Ranch	353545

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## SCHEDULE NO. 1 NON-METERED RATE SERVICE - LEGACY

### Available

Within the limits of all Washington Water Service Company Water Service Areas except the East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

### **Applicable**

Applicable to domestic residential customers, where meters have not yet been installed.

### **Conditions**

The charge for this service is not subject to cancelation or reduction for seasonal or temporary periods. This charge will be the monthly minimum bill for this class of service.

Monthly Rates	Rate
Each permanent residence	\$60.52

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### SCHEDULE NO. 1.1 NON-METERED RATE SERVICE - EAST PIERCE

### Available

Within the limits of all Washington Water Service Company Water's East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

### **Applicable**

Applicable to domestic residential customers, where meters have not yet been installed.

### **Conditions**

The charge for this service is not subject to cancelation or reduction for seasonal or temporary periods. This charge will be the monthly minimum bill for this class of service.

Monthly Rates	Rate
Each permanent residence	\$32.57

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#### SCHEDULE NO. 2 METERED RATE SERVICE - LEGACY

#### Available

Within the limits of all Washington Water Service Company Water Service Areas except the East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

### <u>Applicable</u>

Applicable to customers served by the Utility on a metered basis.

### **Conditions**

The charge for this service is not subject to cancelation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. For multiple unit residential customers served through one meter, see **Rule 19**. Usage rates for each block below are shown per 100 cubic foot of water. Billing for any block shall be calculated on a per 100 cubic foot amount used and based on the usage rate charge of that block.

#### **Monthly Rates**

Each connection or customer:

Each connection	Meter Size Factor	Ba	ise Rate	1st Block (cubic feet)	ı	1 <sup>s</sup> ' Jsage Rate	2nd Block (cubic feet)	τ	2nd Jsage Rate	3rd Block (cubic feet)	1	3rd Usage Rate
3/4 -inch	1.00	\$	23.60	0-600	\$	3.85	601-1,600	\$	4.95	Over 1,600	\$	6.10
1-inch	1.67	\$	39.33	0-1,000	\$	3.85	1,001-2,667	\$	4.95	Over 2,667	\$	6.10
$1^{-1}/_2$ -inch	3.33	\$	78.67	0-2,000	\$	3.85	2,001-5,333	\$	4.95	Over 5,333	\$	6.10
2-inch	5.33	\$	125.87	0-3,200	\$	3.85	3,201-8,533	\$	4.95	Over 8,533	\$	6.10
3-inch	10.00	\$	236.00	0-6,000	\$	3.85	6,001-16,000	\$	4.95	Over 16,000	\$	6.10
4-inch	16.67	\$	393.33	0-10,000	\$	3.85	10,001-26,667	\$	4.95	Over 26,667	\$	6.10
6-inch	33.33	\$	786.67	0-20,000	\$	3.85	20,001-53,333	\$	4.95	Over 53,333	\$	6.10

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Issued by:	Washington Water Service Company	
By:	Matthew Brown	Title: General Manager

Original Sheet No. 31.1 WN U-3

Washington Water Service Company

For Commission's Receipt Stamp

# SCHEDULE NO. 2.1 METERED RATE SERVICE – EAST PIERCE

#### Available

Within the limits of Washington Water Service Company's East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

Applicable to customers served by the Utility on a metered basis. Water services to a residential connection is defined as single family residences, multifamily residences consisting of four (4) each or fewer separate dwelling units, standalone mobile homes, or mobile homes in mobile home parks.

#### **Conditions**

The charge for this service is not subject to cancelation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. For multiple unit residential customers served through one meter, see **Rule 19**. Usage rates for each block below are shown per 100 cubic foot of water. Billing for any block shall be calculated on a per 100 cubic foot amount used and based on the usage rate charge of that block.

Monthly Rates (except for residential customers with 1 inch or smaller for the period from May 1 to September 30):

Each connection	Base Rate	1st Block (cubic feet)	1st Usage Rate	2nd Block (cubic feet)	2nd Usage Rate	3rd Block (cubic feet)	3rd Usage Rate	
3/4-inch or smaller	\$ 16.40	0-600	\$ 1.40	601-2,800	\$ 1.61	Over 2,800	\$ 2.49	
1-inch	\$ 27.33	0-1,335	\$ 1.40	1,336-6,230	\$ 1.61	Over 6,230	\$ 2.49	
1 1/2 -inch	\$ 54.67	0-2,670	\$ 1.40	2,671-12,460	\$ 1.61	Over 12,460	\$ 2.49	
2-inch	\$ 87.49	0-4,272	\$ 1.40	4,273-19,936	\$ 1.61	Over 19,936	\$ 2.49	
3-inch	\$ 164.00	0-8,010	\$ 1.40	8,011-37,380	\$ 1.61	Over 37,380	\$ 2.49	
4-inch	\$ 273.33	0-13,350	\$ 1.40	13,351-62,300	\$ 1.61	Over 62,300	\$ 2.49	
6-inch	\$ 546.67	0-26,700	\$ 1.40	26,701-124,600	\$ 1.61	Over 124,600	\$ 2.49	
8-inch	\$ 546.67	0-26,700	\$ 1.40	26,701-124,600	\$ 1.61	Over 124,600	\$ 2.49	

(continued)

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### SCHEDULE NO. 2.1 METERED RATE SERVICE – EAST PIERCE

Conditions: (cont'd)

Monthly rates for residential customers with 1 inch or smaller for the period from May 1 to September 30:

Each connection	Base Rate	1st Block (cubic feet)	1st Usage Rate	2nd Block (cubic feet)	2nd Usage Rate	3rd Block (cubic feet)	3rd Usage Rate	4th Block (cubic feet)	4th Usage Rate
3/4-inch or smaller	\$ 16.40	0-600	\$ 1.40	601-2,800	\$ 1.61	Over 2,800	\$ 2.49	Over 3,000	\$ 5.00
1-inch	\$ 27.33	0-1,335	\$ 1.40	1,336-3,000	\$ 1.61	Over 3,000	\$ 5.00	n/a	n/a

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### SCHEDULE NO. 3 WATER SYSTEM FACILITIES CHARGE EQUIVALENT RESIDENTIAL CUSTOMER

#### Available

Within the limits of all Water Service Areas except the East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### Applicable

Applies to all new applicants for properties not currently served, only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity, arrangements satisfactory to the Utility are made for construction of additional facilities for connection to an existing main or for wholesale applicants, when surplus source capacity is available.

#### **Conditions**

- 1. The Utility will own and maintain all materials and facilities involved in the construction for water service.
- 2. The Water System Facilities Charge will be in addition to any line extension, service connection, or any other charges that may be provided elsewhere in this tariff.
- 3. If further subdivision of the property is made at a later date, each newly created lot will be subject to an additional facilities charge upon application for water service. If service is greater than residential equivalent, then multiple equivalents may be charged.
- 4. Exemptions:
  - a) Any end use customer covered by an existing written contract, which specifies that, no charge or a lower charge will be paid.
  - b) Any end use customer connecting to a water system which was contributed to the Utility or for which the Utility paid a nominal amount. However, the developer of such system may be subject to the charge.

#### Charge

Water System
Region SW of the Legacy Service Area – See Service AreaLegacy Sheet Nos. 22-28
\$1500 + feder

\$1500 + federal income tax gross-up

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and Data	Inly 15, 2021	Effective Date: February 15, 2022

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#### SCHEDULE NO. 3.1 GENERAL FACILITIES CHARGE

Available

Within the limits of Washington Water Service Company's East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable** 

Applies to all new applicants for properties not currently served, only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity, arrangements satisfactory to the Utility are made for construction of additional facilities for connection to an existing main or for wholesale applicants, when surplus source capacity is available.

Rate

\$1,549 per ERU plus the applicable Federal Income Tax gross up as per the provisions of the Tax Cuts and Jobs Acts of 2017 and subsequent Congressional amendments.

#### **Conditions**

- 1. ERU is defined as equivalent residential unit. One ERU generally equates to a 3/4" or smaller connection. This means that ERUs are related to meter size. The number of ERUs for any project is associated with the nature of the project and type of connection For example, for a development that is approved for ninety single family house and two irrigation connections, the project would be assessed at 92 ERUs. Other projects are generally assessed by the size of meter, although it can vary depending on fire protection requirements. The utility shall determine the number of ERUs for a project based upon the greater of water use demands, fire flow requirements and other project considerations or meter size; provided that if the project considerations support use of a 1" or 1 1/2" meter, the utility may require the use of a 2" compound meter to capture low water flows that a 1" or 1 ½" meter may not measure accurately. In the case where the utility requires use of a 2" compound meter to capture low water flows in lieu of a 1" or 1 1/2" meter, that 2" meter will not be used as the basis of calculating the number of ERUs for the project. Where meter size is used to determine ERUs, the meter size to ERU relationships, as developed by the American Water Works Association (AWWA) are set out on the Tale in Condition 6.
- Any owner, owner's agent, developer, purchaser or purchaser's agent who is a "water service applicant" shall pay the charge set for on this schedule at the time a water availability letter is provided by the Utility; provided that in the case of a development requiring preliminary plat approval, the developer shall pay the charge set forth in this Schedule at the time a final water availability letter is provided by the utility. A "water service applicant" is a person or entity who has requested water service but has not yet become a "customer".

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### SCHEDULE NO. 3.1 GENERAL FACILITIES CHARGE

#### Conditions (cont'd):

- 3. For the purposes of this tariff, a customer is defined as a person or entity whose property is directly connected to the water system.
- 4. The Utility will own and maintain all materials involved in the provision of water service.
- 5. If a main or extension is required to provide service, the terms of the main extension shall be set out in a contract between the water service applicant and the Utility.
- 6. Funds collected under this Schedule will be maintained in a separate bank account. Funds will be used for developing and purchasing equipment and facilities needed for source, storage and transmission. Reports concerning the collection and use of funds will be provided to the Commission in accordance with WAC 480-110-455.

Meter Size	AWWA Meter Size	Charge	
	Factor*		
3/4 inch or smaller	1.00	\$ 1,549	Base Charge
1 inch	1.67	\$ 2,857	
1 ½ inch	3.33	\$ 5,158	
2 inch	5.33	\$ 8,256	
3 inch	10.00	\$ 15,490	
4 inch	16.67	\$ 25,822	
6 inch	33.33	\$ 51,628	

Anything larger than a 6 inch meter will be assessed by the AWWA standards.

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By:	Matthew Brown	Title: General Manager	

<sup>\*</sup>AWWA Factor based on ¾ inch basis.

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#### SCHEDULE NO. 4 READY TO SERVE SERVICE

#### **Available**

Within the limits of all Washington Water Service Company Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

To any property owner who has completed and signed a Water Service Application, Certificate of Water Availability, and paid all applicable fees required for the Utility to commit service to a meter service connection. Applicable to domestic residential customers, where meters have not yet been installed.

#### **Conditions**

The charge for this service is not subject to cancelation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service. At the time water service begins, the customer shall be converted to the metered rates on **Schedule 2 or Schedule 2.1**. Charge and commitment is limited to 1 ERU or connection per parcel.

Monthly Rates	<u>Rate</u>
Each connection or customer within the Legacy Service Area	\$23.60
	\$16.40
Fach connection or customer within the East Pierce Service Area	\$10.40

Note: The Ready to Serve charge may be discontinued upon receiving written request from the customer or for non-payment of the Ready to Serve charge. Termination of the charge will allow the Utility to remove the service connection. This disconnection or removal will allow the Utility to make that available service capacity to supply other connections on the water system.

After a commitment has been revoked for discontinued service, future service to the property will require a new application for service, payment of service connection charges and will be subject to the availability of service company capacity at such time as the future application for service is made.

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#### SCHEDULE NO. 5 FIRE FLOW RATE

#### Available

Within the limits of all Water Service Areas except the East Pierce Service Area and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

Applicable to all commercial customers and residential multi-unit structures (where larger than a duplex) where there is approved hydrant fire flow available in addition to monthly metered rate and flat rate schedules and where fire flow requirements are in excess of that of a single-family residential fire flow.

#### **Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service.

Monthly Rates	Rate
Per 1,000 square feet	\$7.00

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#### SCHEDULE NO. 5.1 FIRE PROTECTION SERVICE

#### Available

For schools and commercial properties included in the East Pierce Service Area where fire flow requirements exceed residential service levels.

#### **Applicable**

To fire flow service.

Rate

\$00.006 Per Square Foot of Building Per Square Foot of Building - Schools \$00.003

#### **Conditions**

1. In addition to the availability provisions stated above, the rates from this Schedule shall apply to a fire suppression installation where the meter is larger than one inch (1").

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### SCHEDULE NO. 6 RESIDENTIAL FIRE SPRINKLER SERVICE INSTALLATION

#### Availability

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

For the customer(s) that desire to install fire suppression systems in accordance with NFPA 13D where the customer's residence that is served by the Utility and where the Utility has confirmed the adequacy of the Utility's service capacity.

#### Charges

Installation of residential fire system

-Time and Materials

#### Conditions

- 1. The Utility will deny a customer's request for a residential fire sprinkler service if it cannot provide the pressure, flow or level of service required by the customer's fire suppression system.
- 2. The customer shall construct, at its own discretion, its own fire suppression system on the customer's property. The customer is providing and constructing such system based upon the customer's own knowledge and for the customer's own purposes. The customer will retain ownership and shall be responsible for the maintenance and operation of the fire suppression system.
- 3. The Utility shall provide to the customer the facilities to provide water to the customer's fire suppression system, consisting of a leak detection device being no larger than a one-inch (1") meter and connection to the Utility's water main, which will flow through a leak detection device to be installed by the Utility. The connection, leak detection device and assorted appurtenances shall be provided to the customer on a time and material basis. Meters larger than one inch (1") will be considered upsized and will be charged in accordance with **Schedule 2 or Schedule 2.1**. A combined service may be used for connections 1" or smaller. A connection larger than 1" shall be used only for the provision of the fire suppression system and shall not be used for any other purpose, including, but not limited to, domestic water service. The customer must provide, at the customer's sole expense, a backflow prevention device, which complies with the Utility's Cross Connection Control program as defined in **Rule 23** of this tariff.

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### SCHEDULE NO. 6 RESIDENTIAL FIRE SPRINKLER SERVICE INSTALLATION (cont'd)

#### Conditions (cont'd)

- 4. The customer agrees to pay all charges for the installation of facilities and the annual inspection fee within thirty (30) days of date of invoice for such charges. Failure of the customer to pay such charges in a timely manner will result in disconnection of the facilities provided under this agreement.
- 5. The customer covenants and agrees that it shall be responsible for maintaining the backflow prevention device in working order. The backflow prevention device shall be inspected and tested, at the customer's expense, by a certified BAT specialist as required under WAC 246-290-490. The Utility will maintain a list of certified BAT specialists that are acceptable to the Utility and the customer may choose from any such BAT specialist on the Utility's list. A copy of satisfactory certification will be provided to Utility prior to the date of providing service under this agreement and on an ongoing basis as testing certifications are required by state law and regulation (currently on an annual basis). The backflow prevention device shall be accessible to the Utility and its employees at all times.
- 6. The customer shall indemnify and hold the Utility and the Utility's directors, officers, employees and agents harmless from any claim for damage to property or personal injury or death resulting from or in connection with the work done under this agreement or the facilities provided under this agreement, including attorney's fees and court costs, except that which is the result of the gross negligence or intentional misconduct of Utility or a violation of RCW 19.122 by the Utility. This **Condition 6** is in addition to, and not in lieu of, the Limitations of Liability set out in **Rule 25** of this tariff.

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### SCHEDULE NO. 6 RESIDENTIAL FIRE SPRINKLER SERVICE INSTALLATION (cont'd)

#### Conditions (cont'd)

- 7. The customer understands and agrees that the Utility is not acting as an insurer of the customer or customer's property or property of others on the property. The Utility shall not be liable for any loss of life, personal injury, loss, or damage to property of the customer, its family members, agents, guests or invitees whether or not caused by failure of the facilities and the customer shall hold the Utility and the Utility's directors, officers, employees and agents harmless from any such claim. The Utility makes no warranties or representations as to performance of the facilities. Nor shall the Utility be liable under any theory in law or equity to the customer or customer's family members, agents, guests or invitees for any consequential, incidental, punitive or other loss or damage beyond direct damages caused by the Utility's gross negligence or intentional misconduct or a violation of RCW 19.122 by the Utility, and then only in an amount not to exceed ten-thousand dollars (\$10,000.00).
- 8. The customer hereby agrees to purchase insurance, in such amount as the customer deems adequate, to protect against loss by fire, which insurance customer agrees shall be the customer's sole source of recovery for failure of the facilities, except for the Utility's gross negligence or intentional misconduct or the Utility's violation of RCW 19.122. Said insurance policy shall include a waiver of subrogation as applied to the Utility, its directors, officers, employees and agents.
- 9. Only closed loop or single/double head loop fire suppression systems may be connected to the Utility's system.
- 10. Authorized use of water through a fire suppression system meter shall be billed to the customer at the normal water usage rates established by the Utility on **Schedule 2 or Schedule 2.1**. Authorized use of water through a fire suppression system meter is limited to fire suppression system testing, maintenance, or actual fire prevention or control.

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### SCHEDULE NO. 6 RESIDENTIAL FIRE SPRINKLER SERVICE INSTALLATION (cont'd)

#### Conditions (cont'd)

- 11. Unauthorized use of water through a fire suppression system meter shall be billed to the customer at a rate of twelve (12) times the water usage rate established by the Utility on **Schedule 2 or Schedule 2.1**.
- 12. Except as noted in **Condition 13** below, should the unauthorized use of water through a fire suppression system meter not be permanently eliminated by the customer within thirty (30) business days of receipt of written notice of unauthorized use from the Utility, the fire suppression system water service shall be deemed a normal domestic service with all related fees and charges due and payable immediately. Alternatively, if payment of fees and charges is not received, the customer shall be provided notice of disconnection of the fire suppression system water service, after which the fire suppression system water service will be disconnected.
- 13. Should the unauthorized use of water through the fire suppression system occur concurrently with the disconnection of domestic water service to the property due to lack of payment for the domestic service, the customer will be provided notice of fire suppression system service disconnection by posting such notice of disconnection on the door of the residence. Copies of such notice shall be provided to the appropriate county official and the local fire district and retained by the Utility and shall include the date, time, and name of the Utility employee posting the notice.

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### SCHEDULE NO. 7 FIRE HYDRANT INSTALLATION

#### Availability

This schedule is available to customers taking service under either Schedules 1, 1.1, 2 or 2.1 of this tariff. This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

**Applicable** 

To the installation of fire hydrants, where requested by customer(s).

#### **Conditions**

Fire hydrants will be constructed only after a customer has made a deposit equal to one-half (1/2) of the estimated cost of installation of the hydrant and then only where the Utility can provide fire flow, which meets minimum standards for state and county or, if applicable, city ordinance.

Installation of a fire hydrant by the Utility shall not constitute a warranty or guaranty by the Utility that a fire will be extinguished. The customer is advised at all times to maintain adequate fire insurance to cover the customer's expected loss from a fire, which may occur.

The Utility will deny a customer request for a hydrant if the system serving the customer cannot provide the level of service required for fire flow under state and county or, if applicable, city ordinance or if the request is for an area that is not capable of service from an existing main without a main extension.

Installation Charge	Rate
Each fire hydrant	\$9,200 + federal income tax gross up as applicable

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### SCHEDULE NO. 8 SERVICE CONNECTION CHARGE

#### Available

Within the limits of all Water Service Areas and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### <u>Applicable</u>

Applies to all new applicants for properties not currently served and within the Commission Service Area (as defined in the tariff) for the Utility only when surplus system capacity is available and a direct connection can be made to an existing main that has adequate hydraulic capacity.

#### **Conditions**

- 1. A charge will be made the first time a customer's service pipe is connected to the Utility's main. The charge for a larger connection will be the cost of labor and materials. A meter will be furnished, installed and maintained by the Utility without direct cost to the customer.
- 2. The Utility owns and maintains all materials involved in making a service connection.
- 3. The service connection charge must be paid before installation.
- 4. In addition, when it is necessary to bore under or trench through an existing road beyond what is required of a tap and push, the cost of boring or trenching will be in addition to the Service Connection Charge.
- 5. Meter will be placed in a suitable meter box located at the customer's property line, except when this is not practicable. The meter will be installed upon the customer's premises in some convenient location approved by the Utility where the meter will at all times be accessible for reading, inspection and testing. (See Rules 7, 8 & 9).
- 6. Service Connections will be installed within 30 days from payment, unless prior arrangements in writing are agreed upon by both the customer and the Utility.

Size of Service Connection	Service Connection Charge
For lots requiring new service connection 5/8 x 3/4 inch service setting	\$3,950 + federal income tax gross-up
For lots with a service line and angle stop only 3/4 inch service setting	\$515 + federal income tax gross-up
1 inch meter service setting (new or existing service)	\$6,100 + federal income tax gross-up
Larger than 3/4 inch service setting (new or existing service)	Labor, Materials, and Taxes

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#### SCHEDULE NO. 9 IRRIGATION SERVICE

#### **Availability**

This schedule is available in all Water Service Areas served by the Utility and at Utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

To water service through a connection used primarily for irrigation and not for service to provide domestic consumption. This service is applicable to lot(s) that is not buildable or is designated as open space on filed plats or as may be agreed by contract between the Utility and customer (or customer's predecessor-in-interest). Incidental use for drinking fountains or other domestic consumption shall not change the primary use for irrigation purposes.

#### **Monthly Charge**

Monthly rates are set out on Schedule 2 and 2.1.

#### **Conditions**

- 1. Consumption under this Schedule for each billing period beginning with the period covered by the June bill issued by the Utility and ending with the period covered by the October bill issued by the Utility ('Restricted Period') is limited to one-hundred and seven (107) cubic feet per day measured as a monthly total.
  - a. Cubic feet per day average is computed as billed usage divided by the number of days in that billing cycle.
- 2. Consumption that exceeds the limit of one-hundred and seven (107) cubic feet per day in one billing period may, at the discretion of the Utility, result in service being restricted or discontinued for the remainder of the 'Restricted Period'. If the computed per day usage is less than the average one-hundred and seven (107) cubic feet per day in any one billing cycle, the difference cannot be banked and used in subsequent billing periods.
- 3. Each customer must install and maintain a rain sensor as part of their irrigation service so that irrigation will not occur when there is rain.

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### SCHEDULE NO. 9 IRRIGATION SERVICE (cont'd)

#### Conditions (cont'd)

- 4. Each customer will follow a best practices approach to the use of irrigation service. This best practices approach includes the following:
  - a. Revisiting existing landscaping to determine if modifications are needed to reduce use of water.
  - b. Irrigating grass areas at a rate of no more than one-inch (1") per week.
  - c. Sizing irrigation sprinklers and installing irrigation sprinklers to provide as near a uniform coverage of grass-landscaped areas as feasible.
  - d. Not using watering practices that involve a 'sponge' approach where water is applied in one area with the thought that it will eventually provide coverage of other areas through the water traveling over, through or under the ground.
  - e. Not irrigating when the temperature is forecasted to exceed ninety degrees Fahrenheit (90°F).
- 5. If the Utility issues a no irrigation order for the water system to which the customer is connected, the customer must immediately cease irrigation until the no irrigation order is lifted.

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#### SCHEDULE NO. 10 CITY TAX ADJUSTMENT SCHEDULE

#### **Applicable**

These adjustments apply to all charges for sales of water service pursuant to this tariff within the jurisdiction imposing a tax, as provided in this tariff.

#### Tax Adjustment

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the tax imposed by the jurisdiction and effective as listed below titled as "Rate Applied to Customer's Tariff Charges."

#### **Application**

These adjustments apply to all charges for sales of water service pursuant to this tariff within the jurisdiction imposing a tax, as provided in this tariff.

			<u>City</u>	Rate applied to
	City Ord.	<b>Effective</b>	<u>Ordinance</u>	Customer's
<u>Jurisdiction</u>	No.	<u>Date</u>	Rate	Tariff Charges
City of Lacey				0.6
Classic Heights 63381B	869	04/01/92	.06	.06
White Fir Estates 63381B	869	04/01/92	.06	.06
City of Tumwater				
Israel Place 36274L	02008-001	02/01/08	.06	.06
Summerhill 848980	02008-001	02/01/08	.06	.06
Henderson Blvd 08359U	O2015-008	01/01/2016	.06	.06
The Cloister	O2015-008	01/01/2016	.06	.06
City of Snoqualmie				
Walter Walker Water Works 202767	5.06.120B	08/25/05	.06	.06
City of Gig Harbor	3.16.060	03/12/97	.05	.05
City of Bainbridge Island				
Bucklin 66936L	2016-19	01/01/17	.06	06
Phelps Road 63210W	2016-19	01/01/17	.06	06
Walden 438871	2016-19	01/01/17	.06	06

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By:	Matthew Brown	Title: General Manager

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#### SCHEDULE NO. 10.1 CLALLAM COUNTY FRANCHISE FEE

**Applicable** 

These adjustments apply to all charges for sales of water service pursuant to this tariff within the jurisdiction imposing a franchise fee, as provided in this tariff.

Franchise Fee Adjustment

The rates and charges named in this tariff shall be proportionately increased by an adjustment equivalent to the amount of the franchise fee imposed by the jurisdiction and effective as listed below titled as "Rate Applied to Customer's Tariff Charges."

Community	City Ord. No.	Effective Date	County Ordinance Rate	Rate applied to Customer's Tariff Charges
Sunshine Acres Water System	723, 2002	6/21/02	4 · · · · · · · · · · · · · · · · · · ·	\$.50 per 1,000 c.f.
Lee Water System	724, 2002	6/21/02		\$.50 per 1,000 c.f.

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#### SCHEDULE NO. 11 WHOLESALE WATER

#### CITY OF TACOMA

#### <u>Available</u>

To water service taken by the Company from the City of Tacoma through interties constructed between the Company and City of Tacoma.

#### Rates

The rate for such service will be at the rate charged by the City of Tacoma to the Company at the time the water is delivered from the City of Tacoma to the Company. A copy of the invoice from the City of Tacoma can be provided by the Company to UTC upon request.

#### LAKEWOOD WATER DISTRICT

#### Available

To water service taken by the Company from the Lakewood Water District through interties constructed between the Company and Lakewood Water District.

The rate for such service will be at the rate charged by the Lakewood Water District to the Company at the time the water is delivered from the Lakewood Water District to the Company. A copy of the invoice from Lakewood Water District can be provided by the Company to UTC upon request.

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Rv.	Matthew Brown	Title: General Manager

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#### SCHEDULE NO. 12 CAPITAL IMPROVEMENT SURCHARGE\*

#### Available

Within the limits of the Cristalina service area and at utility's option and capability to maintain Department of Health standards of quantity and quality.

#### **Applicable**

Applicable to any connection or customer of the utility company.

#### **Conditions**

The charge for this service is not subject to cancellation or reduction for seasonal or temporary periods, unless seasonal rates apply per this tariff. This charge will be the monthly minimum bill for this class of service and will be in addition to other charges as provided in this tariff.

#### **Monthly Rates**

Each connection or customer will pay a surcharge of \$32.00 that will be in addition to the monthly minimum bill plus other allowable charges as provided in this tariff.

#### Purpose

The surcharge being sought after will include the following Capital Improvements:

- > Installation of a hydro pneumatic booster pumping facility to provide adequate volume and pressure to all residents.
- > Replacement of substandard leaking and water lines.
- > Increasing security of water supply.
- > A dedicated and regularly maintained on-site generator with backup power in the event of power outages.

These improvements are both mandatory to be in compliance with the Department of Health and Safe Drinking water requirements as well as the voluntary improvement of the backup generator that has been requested by customers, but is not required for water quality. Surcharge to expire June 1, 2029 or upon recovery of \$555,000 loan principle plus interest charges and state excise taxes, whichever occurs first. Surcharge may be paid (within 90 days of effective date) in a one-time payment sum of \$6,607 per customer and save interest cost.

\*This tariff is adopted pursuant to Order No. UW-141301 Order 01 Paragraphs 34 and 35.

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#### SCHEDULE X ANCILLARY CHARGES

#### **Applicable**

Applicable to any connection or customer of the utility company.

Rule 5	Disconnection Visit Charge	\$15.00
Rule 6	Reconnection Charge 8:00 a.m. to 4:00 p.m. Monday through Friday All other hours	\$25.00 \$70.00
Rule 20	Account Set-up Charge Account Set-up Charge	\$15.00
	with required meter reading	\$22.50
Rule 21	NSF Check Charge	\$15.00
Rule 22	Water Availability Analysis Charge	
	Lender Letter	\$ 20.00
	≤2 ERUs	\$100.00
	≥ 3 ERUs	\$500.00
Rule 24	Back Flow Assembly Testing and Inspection Charge	Reserved for future use

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