# Inspection Output (IOR)

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# Inspection Information

Inspection Name 8217 Nouryon

Start Year 2020

DA Status PLANNED Operator(s) NOURYON PULP AND PERFORMANCE CHEMICALS LLC (32358)

Lead Anthony Dorrough

Lead+

System Type DA Supervisor Joe Subsits

Protocol Set ID DA.2020.01 Director Sean Mayo

Plan Submitted 10/20/2020

Plan Approval 10/20/2020 by Joe

Subsits

All Activity Start 11/18/2020 All Activity End 11/18/2020

Inspection Submitted -- Inspection Approval --

## **Inspection Summary**

#### **Scope and Summary:**

This Drug and Alcohol (DA) inspection covered plan, process and records review questions. A verbal exit interview was conducted on 11/18/2020 with Jacob St.Mary/ Nouryon (509) 765-2889 x502.

#### **Dates and Activities:**

No other dates or activities were scheduled.

#### **Summary of Significant Findings:**

No apparent violations of federal or state code No areas of concern identified

### Primary operator contacts/participants in the inspection:

Jacob St.Mary/ Nouryon (509) 434-6783

#### Recommended follow up actions for next inspection:

No recommended follow up actions needed.

# Scope (Assets)

| Short      |   | Asset | Asset | Excluded |             |            | Total | Required % |
|------------|---|-------|-------|----------|-------------|------------|-------|------------|
| # Label    | Long Label                                    | Туре  | IDs   | Topics   | Planned Req | uired Insp |       | Complete   |
| 1. Nouryon | Nouryon Pulp and Performance<br>Chemicals LLC | unit  |       |          | 40          | 40         | 40    | 100.0%     |

<sup>1.</sup> Percent completion excludes unanswered questions planned as "always observe".

## Plans

| #  | Plan Assets | Focus Directives | Involved<br>Groups/Subgroups | Qst Type(s) | Extent | Notes |
|----|-------------|------------------|------------------------------|-------------|--------|-------|
| 1. | Nouryon     | n/a              | DA                           | P, R, O, S  | Detail |       |

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# **Plan Implementations**

|               |              |                   |            |                       |        |           |         |          |           | Required |  |
|---------------|--------------|-------------------|------------|-----------------------|--------|-----------|---------|----------|-----------|----------|--|
| Activity      | <b>SMART</b> | <b>Start Date</b> | Focus      | Involved              |        | Qst       |         |          | Total     | %        |  |
| # Name        | Act#         | End Date          | Directives | Groups/Subgroups      | Assets | Type(s)   | Planned | Required | Inspected | Complete |  |
| 1. Nouryon DA |              | 11/18/2020        | n/a        | all planned questions | all    | all types | 40      | 40       | 40        | 100.0%   |  |
|               |              | 11/18/2020        |            |                       | assets |           |         |          |           |          |  |

- 1. Since questions may be implemented in multiple activities, but answered only once, questions may be represented more than once in this table.
- 2. Percent completion excludes unanswered questions planned as "always observe".

## **Forms**

| No. | Entity            | Form Name  | Status    | Date Completed | Activity Name | Asset   |
|-----|-------------------|------------|-----------|----------------|---------------|---------|
| 1   | . Attendance List | Nouryon DA | COMPLETED | 10/21/2020     | Nouryon DA    | Nouryon |

# Results (all values, 40 results)

## **DA.GENERAL: General Program Requirements**

1. Question Result, ID, Paferences Sat, DA.GENERAL.DER.R, 40.3 (40.15(d), 40.355(k))

Question Text Has the operator appointed a company employee as the Designated Employer Representative (DER)?

Assets Covered Nouryon

Result Notes Pg. 18 - Jacob St. Mary

2. Question Result, ID, Sat, DA.GENERAL.SERVICEAGENTOVERSIGHT.P, 40.11(b) (40.11(c), 40.15(c), 40.341(a), 40.355(a), References 40.355(m), 40.355(n))

Question Text Does the process ensure the operator remains responsible for the actions of all its service agents, including a Consortium/Third Party Administrator (C/TPA)?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 1 -

3. Question Result, ID, Sat, DA.GENERAL.COVEREDEMPLOYEES.P, 199.3 (199.1, 40.347(b)(2))

Question Text Does the process result in the proper and complete identification of covered employees and the exclusion of non-covered employees?

Assets Covered Nouryon

Result Notes Located on Pg. 2-25

4. Question Result, ID, Sat, DA.GENERAL.PREVIOUSEMPLOYERRECORDS.P, 40.25(a) (40.25(b), 40.25(c), 40.25(d), 40.25(e), References 40.25(f), 40.25(g), 40.27, 40.321(b), 40.351(d))

Question Text Does the process include previous employer DOT D&A record checks for employees seeking to perform covered functions for the first time (i.e., a new hire or an employee transferring into a safety-sensitive position)?

Assets Covered Nouryon

Result Notes Located on Pg. 5 -

5. Question Result, ID, References Sat, DA.GENERAL.NONDOTTESTS.P, 40.13(a) (40.13(b))

Question Text Does the process separate and prioritize DOT drug and alcohol testing over all non-DOT drug and alcohol testing?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 26 - (Scope)

6. Question Result, ID, Sat, DA.GENERAL.CONTRACTOROVERSIGHT.P, 199.115 (199.115(a), 199.115(b), 199.245(a), References 199.245(b), 199.245(c))

Question Text If a contractor performs covered functions on the pipeline and is allowed to have its own D&A Programs, does the process ensure the contractor fully complies with Parts 199 and 40?

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Assets Covered Nouryon

Result Notes Located on Pg. 17 (Procedures for Determining Compliance)

7. Question Result, ID, Sat, DA.GENERAL.MISREPORTS.R, 199.119(a) (199.3, 199.119(f), 199.229(a), 199.229(d), 40.26)
References

Question Text Does the process ensure D&A MIS reports are submitted annually to PHMSA as required?

Assets Covered Nouryon

Result Notes Located on Pg. 17 (MIS Reporting)

### DA.DRUG: Anti-Drug Program

8. Question Result, ID, Paferences Sat, DA.DRUG.PLAN.P, 199.101(a) (199.101(a)(1), 199.101(a)(2), 199.101(a)(3), 199.101(a)(4))

Question Text Is a written Anti-Drug Plan in-place and maintained that conforms to the requirements of Part 199 and Part 40?

**Assets Covered Nouryon** 

Result Notes Yes. Re-established Oct./2020 under Northwest Drug Safe a previous vendor.

9. Question Result, ID, Sat, DA.DRUG.SERVICEAGENTQUAL.R, 199.5 (199.107(a), 199.109(b), 40.33, 40.81(a), 40.121, 40.281)
References

Question Text Do records indicate that Anti-Drug program positions and/or service agents meet the applicable qualification requirements of Part 40 and Part 199?

Assets Covered Nouryon

10. Question Result, ID, References Sat, DA.DRUG.PROHIBITEDDRUGS.P, 199.3 (40.3)

Question Text Does the process require that DOT drug tests are only conducted for the "prohibited drugsâ€☐ specified in Part 40?

Assets Covered Nouryon

Result Notes Located on Pg. 5 (Inquiries into drug and alcohol histories)

11. Question Result, ID, Sat, DA.DRUG.PREMPLOYMENT.P, 199.105(a) (199.105(c)(5)) References

Question Text Does the process require that no individual is allowed to perform a covered function unless that individual passes a drug test or is covered by an anti-drug program that conforms to Part 199?

Assets Covered Nouryon

Result Notes Located in Pg. 5- (Inquiries into drug and alcohol histories)

12. Question Result, ID, References Sat, DA.DRUG.POSTACCIDENT.P, 199.105(b) (199.117(a)(5), 40.355(g), 40.355(h))

Question Text Does the process ensure that post-accident drug testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 7-8 (Post accident drug and alcohol testing)

13. Question Result, ID, Sat, DA.DRUG.RANDOM.P, 199.105(c)(5) (199.105(c)(6), 199.105(c)(7), 199.105(c)(8), 199.105(c)(9))

Question Text Does the process ensure that random drug testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 6 (Random drug testing)

14. Question Result, ID, References Sat, DA.DRUG.REASONABLECAUSE.P, 199.105(d) (199.117(a)(3), 40.355(g), 40.355(h))

Question Text Does the process ensure that reasonable cause drug testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 6 (Reasonable cause/reasonable suspicion drug and alcohol testing)

15. Question Result, ID, Sat, DA.DRUG.RETURNTODUTY.P, 199.105(e) (Part 40 Subpart O, 40.67(b), 40.285(a), 40.289(b), References 40.305(a))

Question Text Does the process ensure that return-to-duty drug testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 8 (Return to duty drug and/or alcohol testing)

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16. Question Result, ID, Sat, DA.DRUG.FOLLOWUPTEST.P, 199.105(f) (40.67(b), 40.307, 40.309)

Question Text Does the process ensure that follow-up drug testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 9 (Follow-up drug and/or alcohol testing)

17. Question Result, ID, Sat, DA.DRUG.MRODUTIES.P, 199.109(c) (199.109(a), 40.123(a), 40.123(b), 40.123(c), 40.123(e), References 40.123(f), 40.123(g), Part 40 Subpart G)

Question Text Does the process ensure the MRO performs functions as required by DOT Procedures?

Assets Covered Nouryon

Result Notes Pg. 11-13 (Duties of the medical review officer)

18. Question Result, ID, Sat, DA.DRUG.MROTESTREPORTS.P, 199.109(d) (Part 40 Subpart G, 40.345(a), 40.345(b), 40.345(c), References 40.355(b), 40.355(c))

Question Text Does the process ensure the MRO reports all drug test results to the DER as required?

Assets Covered Nouryon

Result Notes Pg. 13

19. Question Result, ID, Sat, DA.DRUG.STANDOWNREMOVAL.P, 199.103(a) (199.7(a), 40.21(a), 40.21(b), 40.23(a), 40.23(b), References 40.23(d), 40.287)

Question Text Does the process ensure an employee is immediately removed from performing covered functions after failing or refusing a drug test?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 13 (Disciplinary actions)

20. Question Result, ID, Sat, DA.DRUG.EAP.P, 199.113(a) (199.113(b), 199.113(c))

Question Text Does the process ensure that an EAP is established and available to employees and supervisory personnel?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 14 - (Employee Assistance Program)

#### DA.ALCOHOL: Alcohol Misuse Prevention Program

21. Question Result, ID, References Sat, DA.ALCOHOL.PLAN.P, 199.202

Question Text Is a written Alcohol Misuse Plan in-place and maintained that conforms to the requirements of Part 199 and Part 40?

Assets Covered Nouryon

Result Notes Yes. They have a combined plan.

22. Question Result, ID, Sat, DA.ALCOHOL.SERVICEAGENTQUAL.R, 199.5 (40.213)

Question Text Do records indicate that Alcohol Misuse Prevention Program positions and/or service agents meet the applicable qualification requirements of Part 40 and Part 199?

**Assets Covered Nouryon** 

23. Question Result, ID, Sat, DA.ALCOHOL.PROHIBITEDCONDUCT.P, 199.233 (199.215, 199.217, 199.219, 199.221, 199.223, References 40.23(c), 40.285(a), 40.285(b))

Question Text Does the process ensure that a covered employee is not permitted to perform covered functions if the employee has engaged in prohibited conduct or an alcohol misuse rule of another DOT agency?

Assets Covered Nouryon

24. Question Result, ID, Sat, DA.ALCOHOL.SCREENINGTESTDEVICES.P, 40.229 (40.235(e))

Question Text Does the process for alcohol screening tests restrict the use of alcohol screening devices (ASDs) to the devices and associated requirements referenced by Part 40?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 11 (Alcohol testing procedures and sites)

25. Question Result, ID, Sat, DA.ALCOHOL.CONFIRMATIONTESTDEVICES.P, 40.231(a) (40.233(c)) References

Question Text Does the process for alcohol confirmation tests restrict the use of Evidential Breath Testing Devices (EBTs) to the devices and associated requirements referenced by Part 40?

**Assets Covered Nouryon** 

26. Question Result, ID, References Sat, DA.ALCOHOL.PREMPLOY.P, 199.209(b) (199.209(b)(1), 199.209(b)(2), 199.209(b)(3))

Question Text If pre-employment alcohol testing is conducted, does the process ensure that such testing is performed within the limits of Part 199?

Assets Covered Nouryon

27. Question Result, ID, Sat, DA.ALCOHOL.POSTACCIDENT.P, 199.225(a) (199.225(a)(1), 199.225(a)(2), 199.225(a)(3), References 199.227(b)(4))

Question Text Does the process ensure that post-accident alcohol testing is conducted as required?

Assets Covered Nouryon

Result Notes Located on Pg. 7-8 (Post accident drug testing)

28. Question Result, ID, Sat, DA.ALCOHOL.REASONSUSPECT.P, 199.225(b) (199.225(b)(1), 199.225(b)(2), 199.225(b)(3), References 199.225(b)(4), 40.355(g), 40.355(h))

Question Text Does the process ensure that reasonable suspicion alcohol testing is conducted as required?

Assets Covered Nouryon

Result Notes Location Pg. 6-7 (Reasonable cause/reasonable suspicion)

29. Question Result, ID, Sat, DA.ALCOHOL.RETURNDUTY.P, 199.225(c) (199.233, 199.243(c), 40.67(b), 40.285(a), 40.305(a)) References

Question Text Does the process ensure that return-to-duty alcohol testing is conducted as required?

**Assets Covered Nouryon** 

Result Notes Located on Pg. 8-9 (Return to duty/drug and/or alcohol testing)

30. Question Result, ID, Sat, DA.ALCOHOL.FOLLOWUPTEST.P, 199.225(d) (199.243(c)(2)(ii), 40.307(a), 40.307(b), 40.309(a)) References

Question Text Does the process ensure that follow-up alcohol testing is conducted as required?

Assets Covered Nouryon

Result Notes Pg. 9 (Follow-up drug and/or alcohol testing)

31. Question Result, ID, Sat, DA.ALCOHOL.SCREENINGTEST.P, 40.247(a)

Question Text Does the process ensure that alcohol screening test results are reported as required to the DER?

**Assets Covered Nouryon** 

Result Notes located on Pg. 37 (The Communication of alcohol test results)

32. Question Result, ID, Sat, DA.ALCOHOL.CONFIRMATIONTEST.P, 40.255(a) (40.355(d))

Question Text Does the process ensure that alcohol confirmation test results are reported as required to the DER?

Assets Covered Nouryon

Result Notes Located on Pg. 37

33. Question Result, ID, Sat, DA.ALCOHOL.OTHERCONDUCT.P, 199.237(a) (199.237(b), 40.23(c))

Question Text Does the process ensure that a covered employee is prohibited from performing or continuing to perform covered functions when found to have an alcohol concentration of 0.02 or greater but less than 0.04?

Assets Covered Nouryon

Result Notes Located on Pg. 4 (Alcohol and drug prohibitions)

34. Question Result, ID, Sat, DA.ALCOHOL.EMPLOYEERESOURCES.P, 199.243(a) (40.285(b))

Question Text Does the process ensure that each covered employee who has engaged in prohibited conduct is advised of the resources available to the covered employee in evaluating and resolving problems associated with the misuse of alcohol?

Assets Covered Nouryon

- 35. Question Result, ID, Sat, DA.ALCOHOL.EDUCATION.R, 199.239(a) (199.239(a)(1), 199.239(a)(2)) References
  - Question Text Do records indicate educational materials were provided that explain alcohol misuse requirements and the policies and procedures with respect to meeting those requirements?

Assets Covered Nouryon

Result Notes Staff reviewed the "Certification of Receipt" forms for all of the pipeline operators, Taylor Stout, Elias Tijerina and Jacob St. Mary

36. Question Result, ID, References Sat, DA.ALCOHOL.EDUCATIONCONTENT.R, 199.239(b)

Question Text Do records indicate the alcohol misuse educational materials provided by the operator included the required content?

Assets Covered Nouryon

Result Notes Staff reviewed materials that were emailed to pipeline operator personnel.

37. Question Result, ID, References Sat, DA.ALCOHOL.SUPERVISORTRAINALCOHOL.P, 199.241

Question Text Does the process include the required 60-minute supervisory personnel training related to recognizing reasonable suspicion for alcohol testing?

Assets Covered Nouryon

Result Notes Nouryon uses Superior Training Solutions product for this training.

### DA.PROGRAMRECORDS: Drug and Alcohol Program Records

38. Question Result, ID, Sat, DA.PROGRAMRECORDS.RECORDKEEPING.R, 199.117(b) (199.227(a), 199.231(b), 40.333(c), References 40.333(d), 40.333(e))

Question Text Are drug and alcohol program records maintained and kept in a secure and proper location?

Assets Covered Nouryon

Result Notes Reviewed records for 2020, complete records are NWDS located online

39. Question Result, ID, Sat, DA.PROGRAMRECORDS.DRUG.R, 199.117(a) (199.117(a) (1), 199.117(a) (2), 199.117(a) (3), References 199.117(a) (4), 199.117(a) (5), 40.97(b), 40.111(a), 40.333(a) (1), 40.333(a) (2), 40.333(a) (4))

Question Text Are drug test records retained for five years, three years, and one year as required and readily available? Assets Covered Nouryon

Result Notes Staff reviewed records from 2016 to present

40. Question Result, ID, Sat, DA.PROGRAMRECORDS.ALCOHOL.R, 199.227(b) (199.227(b)(1), 199.227(b)(2), 199.227(b)(3), References 199.227(b)(4), 40.333(a)(1), 40.333(a)(2), 40.333(a)(3), 40.333(a)(4))

Question Text Are alcohol test records retained for five years, three years, two years, and one year as required and readily available?

Assets Covered Nouryon

Result Notes Staff reviewed records from 2016 to present

Report Parameters: Results: all

Except as required to be disclosed by law, any inspection documentation, including completed protocol forms, summary reports, executive summary reports, and enforcement documentation are for internal use only by federal or state pipeline safety regulators. Some inspection documentation may contain information which the operator considers to be confidential. In addition, supplemental inspection guidance and related documents in the file library are also for internal use only by federal or state pipeline safety regulators (with the exception of documents published in the federal register, such as advisory bulletins). Do not distribute or otherwise disclose such material outside of the state or federal pipeline regulatory organizations. Requests for such information from other government organizations (including, but not limited to, NTSB, GAO, IG, or Congressional Staff) should be referred to PHMSA Headquarters Management.

Report Filters: Results: all