## **Results and Notes Review**

Generated on 2018. June. 29 10:05

## **Emergency Preparedness and Response : Emergency Response** (EP.ERG)

Question Title, ID Liaison with Public Officials, EP.ERG.LIAISON.R (also presented in: PD.PA)

Question Text Do records indicate that liaison has been established and maintained with appropriate fire, police, public officials, and utility owners?

officials, and utility owners:

 $References\ 192.605(a)\ (192.615(c)(1),\ 192.615(c)(2),\ 192.615(c)(3),\ 192.615(c)(4),\ 192.616(c),\ ADB-05-03)$ 

Result Sat

Assets Covered Inland Empire (86256 (92))

Result Notes Sends letter out yearly (see example)

## Public Awareness and Damage Prevention: Public Awareness (PD.PA)

Question Title, ID Public Education Program, PD.PA.PROGRAM.P

Question Text Has the continuing public education (awareness) program been established as required?

References 192.616(a) (192.616(h))

Result Sat

Assets Covered Inland Empire (86256 (92))

Result Notes Revised 7/25/17 - Active since 1995

Question Title, ID Asset Identification, PD.PA.ASSETS.P

Question Text Does the program clearly identify the specific pipeline systems and facilities to be included in the

program, along with the unique attributes and characteristics of each?

References 192.616(b) (API RP 1162 Section 2.7 Step 4)

Result

Assets Covered Inland Empire (86256 (92))

Question Title, ID Audience Identification, PD.PA.AUDIENCEID.P

Question Text Does the program establish methods to identify the individual stakeholders in the four affected

stakeholder audience groups: (1) affected public, (2) emergency officials, (3) local public officials, and (4)

excavators, as well as affected municipalities, school districts, businesses, and residents?

References 192.616(d) (192.616(e), 192.616(f), API RP 1162 Section 2.2, API RP 1162 Section 3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Audience Identification , PD.PA.AUDIENCEID.R

Question Text Do records identify the individual stakeholders in the four affected stakeholder audience groups: (1)

affected public, (2) emergency officials, (3) local public officials, and (4) excavators, as well as affected municipalities, school districts, businesses, and residents to which it sends public awareness materials

and messages?

References 192.616(d) (192.616(e), 192.616(f), API RP 1162 Section 2.2, API RP 1162 Section 3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Messages, Delivery Methods, and Frequencies , PD.PA.MESSAGES.P

Question Text Does the program define the combination of messages, delivery methods, and delivery frequencies to

comprehensively reach all affected stakeholder audiences in all areas where gas is transported?

References 192.616(c) (API RP 1162 Section 3, API RP 1162 Section 4, API RP 1162 Section 5)

Result Sat

Assets Covered Inland Empire (86256 (92))

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Question Title, ID Consideration of Supplemental Enhancements , PD.PA.SUPPLEMENTAL.P

Question Text Were relevant factors considered to determine the need for supplemental public awareness program enhancements for each stakeholder audience, as described in API RP 1162?

References 192.616(c) (API RP 1162 Section 6.2)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Educational Provisions, PD.PA.EDUCATE.R

Question Text Did delivered messages specifically include provisions to educate the public, emergency officials, local public officials, and excavators on: (1) Use of a one-call notification system prior to excavation and other damage prevention activities; (2) Possible hazards associated with unintended releases from a gas pipeline facility; (3) Physical indications of a possible release; (4) Steps to be taken for public safety in the event of a gas pipeline release; and (5) Procedures to report such an event?

References 192.616(d) (192.616(f))

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Messages on Pipeline Facility Locations , PD.PA.LOCATIONMESSAGE.R

Question Text Were messages developed and delivered to advise affected municipalities, school districts, businesses, and residents of pipeline facility locations?

References 192.616(e) (192.616(f))

Result

Assets Covered Inland Empire (86256 (92))

Sat

Question Title, ID Baseline Message Delivery Frequency, PD.PA.MESSAGEFREQUENCY.R

Question Text Did the delivery of materials and messages meet or exceed the baseline delivery frequencies specified in API RP 1162, Table 2-1 through Table 2.3?

References 192.616(c) (API RP 1162 Table 2-1, API RP 1162 Table 2-2, API RP 1162 Table 2-3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Liaison with Public Officials , EP.ERG.LIAISON.R (also presented in: EP.ERG)

Question Text Do records indicate that liaison has been established and maintained with appropriate fire, police, public officials, and utility owners?

References 192.605(a) (192.615(c)(1), 192.615(c)(2), 192.615(c)(3), 192.615(c)(4), 192.616(c), ADB-05-03)

Result Sat

Assets Covered Inland Empire (86256 (92))

Result Notes Sends letter out yearly (see example)

Question Title, ID Other Languages , PD.PA.LANGUAGE.P

Question Text Does the program require that materials and messages be provided in other languages commonly understood by a significant number and concentration of non-English speaking populations in the operator's areas?

References 192.616(g) (API RP 1162 Section 2.3.1)

Result Sa

Assets Covered Inland Empire (86256 (92))

Question Title, ID Other Languages , PD.PA.LANGUAGE.R

Question Text Were materials and messages developed and delivered in other languages commonly understood by a significant number and concentration of non-English speaking populations in the operator's areas?

References 192.616(g) (API RP 1162 Section 2.3.1)

Result Sat

Assets Covered Inland Empire (86256 (92))

Result Notes Staff recommends IEP use census data to determine whether or not to include other languages in their

literature.

Question Title, ID Evaluation Plan , PD.PA.EVALPLAN.P

Question Text Does the program include a process that specifies how program implementation and effectiveness will be periodically evaluated?

References 192.616(i) (192.616(c), API RP 1162 Section 8, API RP 1162 Appendix E)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Evaluate Program Implementation, PD.PA.EVALIMPL.R

Question Text Has an audit or review of the operator's program implementation been performed annually since the program was developed?

References 192.616(c) (192.616(i), API RP 1162 Section 8.3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Acceptable Methods for Program Implementation Audits, PD.PA.AUDITMETHODS.R

Question Text Was one or more of the three acceptable methods (i.e., internal assessment, 3rd-party contractor review, or regulatory inspections) used to complete the annual audit or review of program implementation?

References 192.616(c) (192.616(i), API RP 1162 Section 8.3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Program Changes and Improvements, PD.PA.PROGRAMIMPROVE.R

Question Text Were changes made to improve the program and/or the implementation process based on the results and findings of the annual audit(s)?

References 192.616(c) (API RP 1162 Section 8.3)

Result Sat

Assets Covered Inland Empire (86256 (92))

Result Notes Based on results no changes were made. There have been on incidents or accidents.

Question Title, ID Evaluating Program Effectiveness, PD.PA.EVALEFFECTIVENESS.R

Question Text Have effectiveness evaluation(s) of the program been performed for all stakeholder groups in all notification areas along all systems covered by the program?

References 192.616(c) (API RP 1162 Section 8.4)

Result

Assets Covered Inland Empire (86256 (92))

Question Title, ID Measure Program Outreach, PD.PA.MEASUREOUTREACH.R

Question Text In evaluating effectiveness, was actual program outreach for each stakeholder audience tracked?

References 192.616(c) (API RP 1162 Section 8.4.1)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Measure Understandability of Message Content, PD.PA.MEASUREUNDERSTANDABILITY.R

Question Text In evaluating program effectiveness, was the percentage of each stakeholder audience that understood and retained the key information from the messages determined?

References 192.616(c) (API RP 1162 Section 8.4.2)

Result Sa

Assets Covered Inland Empire (86256 (92))

Question Title, ID Measure Desired Stakeholder Behavior, PD.PA.MEASUREBEHAVIOR.R

Question Text In evaluating program effectiveness, was evaluation made of whether appropriate preventive, response, and mitigative behaviors were understood and likely to be exhibited?

References 192.616(c) (API RP 1162 Section 8.4.3)

Result Sa

Assets Covered Inland Empire (86256 (92))

Question Title, ID Measure Bottom-Line Results , PD.PA.MEASUREBOTTOM.R

Question Text Were bottom-line results of the program measured by tracking third-party incidents and consequences including: (1) near misses, (2) excavation damages resulting in pipeline failures, (3) excavation damages that do not result in pipeline failures?

References 192.616(c) (API RP 1162 Section 8.4.4)

Result Sat

Assets Covered Inland Empire (86256 (92))

Question Title, ID Program Changes , PD.PA.CHANGES.R

Question Text Were needed changes and/or modifications to the program identified and documented based on the results and findings of the program effectiveness evaluations?

References 192.616(c) (API RP 1162 Section 2.7 (Step 12), API RP 1162 Section 8.5)

Result Sat

Assets Covered Inland Empire (86256 (92))

Inspection documentation, including completed protocol forms, summary reports, executive summary reports, and enforcement documentation are for internal use only by federal or state pipeline safety regulators. Some inspection documentation may contain information which the operator considers to be confidential. In addition, supplemental inspection guidance and related documents in the file library are also for internal use only by federal or state pipeline safety regulators (with the exception of documents published in the federal register, such as advisory bulletins). Do not distribute or otherwise disclose such material outside of the state or federal pipeline regulatory organizations. Requests for such information from other government organizations (including, but not limited to, NTSB, GAO, IG, or Congressional Staff) should be referred to PHMSA Headquarters Management.

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