



STATE OF WASHINGTON
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
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(360) 664-1160 • TTY (360) 586-8203

August 15, 2012

Kerry F. Shampine
Manager, Code Compliance
Northwest Natural Gas
220 NW Second Avenue
Portland, OR 97209

Dear Mr. Shampine:

RE: 2012 Northwest Natural Joint Headquarters Operations and Maintenance Inspection

Thank you for your letter dated August 6, 2012 addressing the findings of our inspection of Northwest Natural's (NWN) plans and procedure manuals from April 23 – 26, 2012.

Staff accepts NWN's proposals to bring these items into compliance.

Staff would like to thank NWN's personnel for their cooperation and assistance during this inspection.

If you have any questions, or if we may be of any assistance, please contact Dave Cullom at (360) 664-1141.

Sincerely,

David D. Lykken
Pipeline Safety Director

cc: Grant M. Yoshihara, Vice President of Utility Operations, NWN