



Mover News

July 2015

Utilities and Transportation Commission

Volume 6 Issue 1

Household Goods Questions?

Permits
(360) 664-1222

Tariff and Rules
(360) 664-1129

Motor Carrier Safety
(360) 664-1236

Report an Illegal Mover
(360) 664-1221

Training
(360) 664-1108

UTC Main Line
(360) 664-1160

www.utc.wa.gov

PO Box 47250

1300 S Evergreen Park Dr SW
Olympia WA 98504

UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you see a non-permitted mover advertising or conducting intrastate household goods business, let us know! Call (360) 664-1221 or email reportillegal movers@utc.wa.gov.

Stay Connected

Follow the commission on Facebook, Twitter (@WAUTC) and YouTube to stay up-to-date on commission new and activities. Click on the icons to the right to view the commission's pages.



Need Forms or Information?

Find everything you need at www.utc.wa.gov/movers.

Customer Valuation Options

Remember, customers may choose from three valuation options that will determine the liability the carrier must assume for loss or damage. The customer must select their valuation option on the bill of lading and initial their selection.

• Option 1 – Basic Value Protection

This option is free to consumers but provides the minimum level of protection. The carrier is liable for \$0.60 times the net weight of the lost or damaged item. (Example: 100 lb. table = \$60 liability)

• Option 2 – Replacement Cost Coverage with Deductible

This option provides full-value coverage, less a \$300 deductible. The maximum carrier liability is the customer declared value or \$5.00 times the net weight of the shipment, whichever is greater. This is the default protection level in the event a customer fails to make a selection.

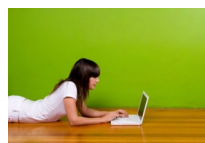
• Option 3 – Replacement Cost Coverage with No Deductible

This is the maximum protection option which provides full value coverage. The maximum carrier liability is the same as Option 2.

Please refer to Tariff 15-C, Item 90(9), for more

Online Estimate Refresher

Under WAC 480-15-630(6), carriers may provide online estimates based on an inventory list completed by the customer, if all of the following requirements are met:



- The estimate contains all required elements under Tariff 15-C;
- The customer electronically signs the information provided on the website by entering their name and date;
- The carrier provides the customer with the commission publication, "[Consumer Guide to Moving in Washington State](#);" and
- The estimate discloses that:
 - It is not binding,
 - The cost of the move may exceed the estimate,
 - The customer will be required to pay 110 percent of the estimate upon delivery, and
 - The customer will not be required to pay more than 125 percent of the estimate, without a supplemental estimate.

Please refer to WAC 480-15-630(6) and Tariff 15-C for requirements related to online estimates.

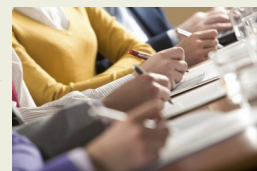
Motor Carrier Safety News

Since January, the commission's Motor Carrier Safety staff have completed 11 household goods carrier compliance reviews and inspected nine vehicles. Three of the vehicles had defects and none were removed from service. Nine companies received satisfactory ratings and two received non-rated reviews.



Upcoming Industry Trainings

The next free trainings for household goods moving companies are



Wednesday, July 29, and Wednesday, Nov. 18 at the commission in Olympia. Training begins at 8:15 a.m. and ends at 5 p.m. The course is required for carriers to receive permanent authority. To register online, [click here](#). If you have questions, please contact [Darren Tinnerstet](#) at (360) 664-1108 or [Megan Banks](#) at (360) 664-1129.

New HHG Permits Issued January - July 2015

- Moving Pods LLC
- Eagle Moving LLC
- Suseyi, Ibrahim A. d/b/a The Suseyi Pro Moving Service Company
- Centerpoint Moving LLC
- Maxim LLC
- Vasquez, Alan d/b/a Integrity Moving and Delivery Services
- InMove LLC
- Can't Stop Moving, LLC
- Moseley, James d/b/a You Got It Movers

Non-Permitted Carrier Actions

Commission staff recently investigated the following non-permitted carriers:

- A+ Accomplished Movers
- Alan Vasquez
- Big Truck Moving
- CollegeKidMoving
- David Allbritton
- InMove LLC
- Irish Men Movers
- Man with a Van
- Martin Movers
- Paval Dvogalyuk
- The Hauling Hawk
- To & Fro Moving
- You Got It Movers