



Mover News

April 15, 2014

Utilities and Transportation Commission

Volume 5 Issue 4

Household Goods Questions?

Permits
(360) 664-1222

Tariff and Rules
(360) 664-1104

Motor Carrier Safety
(360) 664-1236

Report an Illegal Mover
(360) 664-1221

Training
(360) 664-1215

UTC Main Line
(360) 664-1160

www.utc.wa.gov
PO Box 47250
1300 S Evergreen Park Dr SW
Olympia WA 98504

UTC Mission
The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Report Illegal Movers!

If you run into a non-permitted mover advertising or conducting interstate household goods business, let us know! Call (360) 664-1221 or email reportillegal movers@utc.wa.gov.



Stay Connected

Follow the commission on Facebook and Twitter (@WAUTC) and stay up-to-date on commission actions against non-permitted movers. Click on the icons to the right to view the commission's pages.



HHG Rule Updates

The commission has adopted new household goods industry rules to provide clarification without changing intent, add requirements for hiring new employees, and adopt changes streamlining the insurance process. The rules became effective Dec. 16, 2013. For more information, [click here](#).



State Takes Action Against Illegal Mover

The commission ordered Chana Green d/b/a Great American Moving & Storage to cease and desist operating as a household goods carrier and imposed a fine of \$5,000. The commission suspended \$3,500 of the penalty on the conditions that Ms. Green refrain from operating a household goods carrier without a permit and pay the remaining \$1,500 penalty within ten days of the final order issued Jan. 14. Ms. Greene subsequently failed to comply with the conditions for suspension. The full \$5,000 penalty was imposed on Feb. 25.

Frequently Asked Questions

Forty-five movers attended the March 12 industry training in Olympia. Commission staff appreciated how the entire group interacted in a supportive and respectful manner to improve their knowledge of HHG rules. Below are answers to some questions asked in the last training.

Q. Who must be enrolled in the drug and alcohol testing program?

A. Drivers must be enrolled in a drug and alcohol testing program if the driver is required to have a commercial driver's license (CDL). All drivers, including CDL drivers, are required to have in their possession a medical certificate if driving a commercial motor vehicle.

Q. What are the background check requirements?

A. Each company shall provide the commission with evidence that the company has completed a criminal background check on each person it employs or intends to employ.

Q. When applying for a household goods permit, what criminal offenses will result in rejection of the application?

A. The commission will not grant permanent authority if any employee has, within the past five years, been convicted of any crime involving theft, burglary, assault, sexual misconduct, identify theft, fraud, false statements or the manufacture, sale, or distribution of a controlled substance. The commission may also deny an application if an applicant committed any of those crimes more than five years prior to the date of the application and the commission determines that the nature or extent of the crime(s) will likely interfere with the proper operation of a household goods moving company.

Annual Reports Due May 1

Reminder: Annual reports are due to the commission by **Thursday, May 1**. For more information, [click here](#).

Upcoming Industry Training

The next free trainings for household goods moving companies are:

- 8:15 a.m. to 5 p.m. Wednesday, May 14 in Cheney;
- 8:15 a.m. to 5 p.m. Wednesday, July 16 at the commission's headquarters in Olympia; and
- 8:15 a.m. to 5 p.m. Wednesday, Nov. 12 at the commission's headquarters in Olympia.

The course is required for carriers to receive permanent authority. To register online, [click here](#).

Questions, contact [Michelle Shepler](#) at (360) 664-1215.

Need Forms or Information?

Visit the commission's website to get information or copies of documents such as laws, tariffs and rules. There are also commission-approved bill of lading, estimate and cube sheet inventory forms. Failure to use correct forms can result in violations or penalties. You can also download the updated Motor Carrier Safety Guide. Find everything you need at www.utc.wa.gov/movers.



New HHG Permits Issued Dec. 2013—April 2014

- America's Elite Inc. d/b/a Elite Movers
- Jette Moving LLC, d/b/a Two Men and a Truck
- Tri-Cities Precision Movers & Cleaning Services LLC