



# Mover News

June 7, 2013

Utilities and Transportation Commission

Volume 4 Issue 4

## Household Goods Questions?

- Permits**  
(360) 664-1222
- Tariff and Rules**  
(360) 664-1104
- Motor Carrier Safety**  
(360) 664-1236
- Report an Illegal Mover**  
(360) 664-1221
- Training**  
(360) 664-1214

### UTC Main Line

(360) 664-1160

[www.utc.wa.gov](http://www.utc.wa.gov)

PO Box 47250

1300 S Evergreen Park Dr SW

Olympia WA 98504

### UTC Mission

The UTC regulates the services of privately or investor-owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

## Report Illegal Movers!

If you run into a non-permitted mover, let us know! Call (360) 664-1221 or email



[reportillegal movers@utc.wa.gov](mailto:reportillegal movers@utc.wa.gov)

## Need Forms or Information?

Go to the commission's website to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual, consumer guide, bill of lading, estimate form, and cube sheet inventory form. Find everything at

[www.utc.wa.gov/movers](http://www.utc.wa.gov/movers).

## Reusable Plastic Containers

The commission opened Docket TV -121771 to consider revisions to Tariff 15-C related to container prices. The docket is set for June 28 open meeting, and stakeholder comments are due by June 21. All regulated companies and interested parties will receive written notice the week of June 10. The revisions will allow carriers to provide free wardrobe boxes during a move and lower rates for plasma TV cartons. Due to lack of industry interest, rates for reusable plastic containers will not be set.

## State Takes Action Illegal Movers

A commission administrative law judge ordered seven moving companies operating illegally to cease providing residential moving services until they obtain the required permit. Four of the residential moving companies received a \$5,000 penalty, with \$4,500 suspended for two years conditioned on the companies' compliance with the commission order. The four companies are:



- A Father and Fast, Careful Sons Moving, owned by David J. Campbell of Auburn;
- Mark's Pro Movers, owned by Mark Schueller of Tulalip;
- Professional Relocations Moving Co., owned by Wade Taylor of Bremerton; and
- Smoother Mover, owned by Matthew Twigg of Richland.

Big Earl's Moving and Hauling, located in Shoreline and owned by Thomas E. Harris, was fined \$5,000 with \$4,700 suspended for two years, provided Harris complies with the commission's order. Seattle-based Advanced Moving and Packing, owned by Justin Suedel, received a \$5,000 penalty that was suspended in full for two years, conditioned on the company's compliance. Jeff's Express Movers of Seattle, owned by Jeffrey Johnson, failed to appear, and was fined \$5,000.

## UTC Begins Household Goods Rulemaking

On Feb. 14, the commission opened a rulemaking to consider revising the rules for household goods carriers (WAC 480-15). The proposed rule is related to suspensions and cancellations for lapses in liability insurance, fitness standards for applicants and existing companies, and other corrections and clarifications. The rulemaking can be found on the commission's website under Docket TV-130079.



## Half-Day Consumer Protection Rules Training

Do you have a new employee who will be working with your customers, or is there someone within your company that needs a refresher on Tariff 15-C? Knowing the rules prevents violations, so the commission offers you and your employees the opportunity to attend a half-day training of the consumer protection rules and tariff. The free training is offered approximately four times a year with our half-day household goods safety training. When signing up, please specify that you or your employees will only be attending the half-day, afternoon session of the consumer protection rules training. For registration, visit [www.utc.wa.gov/hhctraining](http://www.utc.wa.gov/hhctraining).



## Upcoming Industry Training

The next free training for household goods moving companies is coming up soon. It is scheduled from 8:15 a.m. to 5 p.m., Wednesday, Aug. 14, in Olympia at the commission headquarters. The course is required for carriers to receive permanent authority. To register online, [click here](#). If you have questions, email [Kali Wraspir](mailto:Kali.Wraspir) or call (360) 664-1214.

## Illegal Carrier Investigations

Commission staff recently investigated the following non-permitted carriers:

- Alice the Mover
- DJ's Landscaping
- Jay's Moving
- Man and a Van
- Quick Moving and Delivery
- Right Choice Movers
- Sunshine Movers
- Three Star Moving
- US GUYS MOVING

## New Permits Issued

### March—June 2013

- Effort Enterprises of Tacoma, Inc. d/b/a Atlantic Relocation Systems
- MOL Logistics (USA) Inc.
- Munsell, Terry d/b/a Alice the Mover
- RBT Moving LLC d/b/a You Move Me Portland

## Motor Carrier Safety News

Last quarter, commission Motor Carrier Safety staff completed four household-goods carrier compliance reviews and inspected five vehicles. None of the vehicles had defects and none were removed from service. Three companies received a satisfactory rating and one will undergo additional technical assistance.

## Stay Connected

Follow us on [Facebook](#) and [Twitter](#) to stay up-to-date on commission news. Click on the icons and start following us!

