Non-Permitted Residential Movers Appear Before UTC
On May 23, the commission took action against seven residential moving companies that had been operating without household goods permits. Five of the carriers, Ace Moving of Coeur D’Alene, Idaho, Dave Martin of Mt. Vernon, Jay’s Moving of Everett, Major Movers of Marysville and Handy Helpers of Sandpoint, Idaho, received financial penalties and agreed to cease operating as household goods carriers without first obtaining a permit from the commission. Two other carriers failed to appear at the hearing and were ordered to cease and desist operating as household goods carriers. Jimmy’s Moving & Storage of Everett was issued a $5,000 penalty and Extraordinary Moving of Coeur D’Alene, Idaho was issued a penalty of $3,000.

Electronic Estimates
On May 22, staff met with industry representatives to discuss the use of electronic devices to generate estimates for customers. Currently, Tariff 15-C does not provide for the use of electronic estimates, which generally print only those fields that are relevant to a given move. For example, a section for storage or overtime charges would not appear on the paper document if it was not applicable to a customer’s move. Tariff 15-C contemplated only a standard, one-size fits all, paper form. Staff has taken the information under advisement and will be working with industry representatives to revise Tariff 15-C to accommodate the use of electronic devices to generate estimates.

Use of the UTC Logo
Staff have received several recent inquiries regarding the use of the commission’s logo on company websites. Staff’s position is that companies may place the approved UTC logo (found on the commission’s website at www.utc.wa.gov) on their websites provided the logo links directly to the commission’s website, and provided that the logo is not placed in a manner that implies endorsement. For example, it would be acceptable to place the UTC logo next to information about regulation or consumer rights and responsibilities, or place the hyper-linked logo next to your permit information. When in doubt, please call a commission staff (360) 664-1111 to ask for guidance.

Illegal Carrier Actions
Commission staff recently investigated the following non-permitted carriers:
- All the Right Moves
- Christian Brothers Moving Labor Systems
- Perfection Moving
- Rain City Services
- The One Logis, Inc.

Motor Carrier Safety News
Last quarter, the commission’s Motor Carrier Safety staff completed six household-goods carrier compliance reviews and inspected seven vehicles. Two of the vehicles had defects and none were removed from service. Two companies received a satisfactory rating.

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