

TARIFF NO. 1

Cancels

TARIFF NO. _____

of

Company Name: Transportation Demand Management Inc. d/b/a Starline Luxury Coaches

Certificate Number: C-1078

For the transportation of passengers in the following territory:

Between: Pullman, Colfax, and the Spokane International Airport.

Issued by:

Name: Terry Marx, CFO

Address: 9801 MLK Jr. Way S.

City, State/Zip: Seattle WA. 98118

Telephone No: 206 763-5817

Telefacsimile No. 206 357-9828

Email: terry@discoverstarline.com

Issue Date: December 21, 2012

Effective Date: _____

(For Official Use Only)

Effective: _____ TC- _____ LSN _____

Order/Other _____ By: _____

FOR OFFICIAL USE ONLY
Docket: TC-122019
Effective Date: March 23, 2013

Tariff No. 1 _____ 0 _____ Revised Page No. 1 _____
 Company Name: Transportation Demand Management Inc.
 d/b/a Starline Luxury Coaches C-1078

RATE SCHEDULE

| And | Between | | | | |
|------------|----------------|---------|----|----|----|
| | Colfax | Pullman | | | |
| Spokane | \$33.00 | \$38.00 | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |
| | \$ | \$ | \$ | \$ | \$ |

Note 1: Rates are Adult one way. A passenger wishing to travel round trip must purchase two one way tickets.

Note 2: Children under 12 travel for half price and children under 2 are free.

Note 3: Will not operate scheduled service on: Easter, Memorial Day, Fourth of July, Labor Day, Thanksgiving Day, Christmas Day, and New Years Day.

Note 4: Payment by credit/debit card or cash.

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PASSENGER RULES

Trip Information:

- Trip #2 runs 7 days a week, once a day.
- Trip #3 runs on Friday afternoons only.
- Trip #3 NOT offered June, July. starts up again in August.
- The shuttle leaves from ground transportation at the east end of the airport. As you go through the terminal, you will go past the car rental desks and out the double doors where the taxis are. The bus will have Wheatland Express on the side of the bus. The bus will be there 15 minutes prior to its departure time.

Fares:

- Rates are Adult one way. A passenger wishing to travel round trip must purchase two one way tickets.
- Payment by credit/debit card or cash
- Drivers do not make change.
- Children under 12 travel for half-price, and children under 2 travel for free.
- **DISCLAIMER:** Wheatland Express will not be responsible for damages resulting from failure to depart or arrive to make connections with flights of schedule airlines.
- All pick up times and locations are shown in the company's tariff and time schedule. Prepayment is required to guarantee a seat. This is to preclude overloading the vehicle. If the vehicle is in no danger of overloading, the driver will accept cash/credit at each pickup location. Reservations are not required; however, in no case will passengers that are already boarded be discharged to make room for customers holding round trip tickets.
- **TICKET REFUNDS:**
WAC 480-30-356(d)(i) states "unused tickets will be redeemed at the purchase price and unused portions of round-trip or commutation tickets will be redeemed by charging the regular fare or fares for the portion or portions used, and refunding the balance of the purchase price." (cont'd)

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PASSENGER RULES (cont')

Ticket Refunds: (cont'd)

WAC 480-30-356(d)(iii) states "A customer who has made a reservation but fails to cancel, reschedule, or appear at the designated pick-up point by the scheduled departure time is not eligible for a refund unless the failure was caused by an airline delay or cancellation."

Please note that customers must have a ticket to receive a refund. The company will not issue a refund for lost tickets.

Baggage Information:

Baggage: One piece of luggage plus one carry-on will be allowed per passenger. Excess and oversized pieces subject to extra charge and space available.

Baggage Liability: As provided by Washington State Law (RCW 81.29.050 and WAC 480-30-476), unless a higher value is declared prior to transportation and paying an additional amount agreed to in writing by (company name), the following minimum property liability will apply:

| | |
|------------------|-----------|
| Per Adult Fare: | \$ 250.00 |
| Per Childs Fare: | \$ 100.00 |

Holiday Hours - we will not operate scheduled service on:

- Easter
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day
- New Years Day

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PASSENGER RULES (cont')

Delayed Flights and Reservations:

- We will endeavor to wait up to (15) minutes past the scheduled departure times for Ticketed - reserved passengers. Such passengers that fail to cancel, reschedule, or appear at the designated pick-up point are not eligible for a refund unless the failure was caused by an airline delay or cancellation.
- Reservations available through Wheatland Express.
- If traveling during the holidays tickets must be purchased in advance.

Misc:

- Lift equipped vehicle is available with 48 hours notice.
- Seating aboard vehicles operated in interstate commerce is without regard to race, color, creed or national origin.
- Animals -

Certified companion dogs traveling with impaired passengers, will be carried free of charge. The dogs will not be permitted to occupy a seat, but must lie or stand at the feet of the passenger.

- Schedule Maintenance: Carrier will not be liable for delays caused by accidents, breakdowns, weather or other conditions beyond its control. Though every effort will be made to meet the published time schedule, the carrier makes no guarantee to arrive or depart from any point at any time.
- Objectionable Passengers: The company reserves the right to refuse to transport persons under the influence of drugs or alcohol, or who are incapable of taking care of themselves, or whose condition, conduct or behavior may be objectionable to other passengers. The company reserves the right to refuse carriage of any materials considered unsafe or not in the best interest of the passengers.

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Tariff No. 1 _____ 0 Revised Page No. 5 _____

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PASSENGER RULES (cont')

- **LOST ITEMS:** Notification of lost items or damage: Wheatland Express must be notified of any loss or damage within 24 hours of transportation. We will make every effort to locate your item for you. Items left by Passengers that are recovered will be retained for 30 days and will be available for pickup on a will-call basis at our office (during regular business hours).

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