

## Woodard, Marina (UTC)

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**From:** Imad, Antoinette M -Toni <antoinette.imad@pse.com>  
**Sent:** Friday, June 28, 2013 5:45 PM  
**To:** Lykken, David (UTC)  
**Cc:** Woodard, Marina (UTC); McGrath, Cheryl; Subsits, Joe (UTC); Gas Compliance -- mail --; Cullom, David (UTC)  
**Subject:** 6/27 Update- PSE Response | 2012 Natural Gas Standard Inspection - Puget Sound Energy- Snohomish County

Dear Mr. Lykken,

In its response to a probable violation noted by Staff as a result of the 2012 Natural Gas Standard Inspection in Snohomish County, PSE indicated the following:

*“PSE began using a new stamp on each of the <leak> survey maps to ensure that field notes are adequately processed. The stamp contains a checklist of required information to be completed by Heath prior to the submittal of survey results to PSE”.*

This email is to inform you of a change relative to the use of the stamp on leak survey maps.

Due to changes in service providers from Heath to Surveys and Analysis this year, PSE determined that better efficiency is created when map corrections identified in the field by the service provider are communicated directly to its Maps and Records department. A Map Revision Form will be used in this process. The form eliminates the need of a stamp and therefore of a quality review of the stamp process as previously communicated to Staff.

Please do not hesitate to contact me if any questions.

Best Regards,

Toni Imad

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**From:** Imad, Antoinette M -Toni  
**Sent:** Friday, September 28, 2012 3:50 PM  
**To:** 'Lykken, David (UTC)'  
**Cc:** 'Woodard, Marina (UTC)'; McGrath, Cheryl; 'jsubsits@utc.wa.gov'; Gas Compliance -- mail --; Dcullom@utc.wa.gov  
**Subject:** Update- PSE Response | 2012 Natural Gas Standard Inspection - Puget Sound Energy- Snohomish County

Dear Mr. Lykken,

In its response to the 2012 Snohomish County Inspection letter, PSE expressed its intent to:

- (1) Conduct an evaluation of its map revision process and communicate to Staff the results of this evaluation
- (2) Develop a plan describing the Company's approach to address improvements to the leak survey process
- (3) Review the quality of a process improvement implemented to ensure that field notes are converted into maps.

Please find attached for your information three files containing:

- (1) The results of PSE's evaluation in the form of an enhanced process and flow chart
- (2) A leak survey process plan document
- (3) A document outlining the quality of the review process

Please do not hesitate to contact me if any questions,

Best Regards,

Toni Imad

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**From:** Imad, Antoinette M -Toni  
**Sent:** Friday, July 20, 2012 3:25 PM  
**To:** 'Lykken, David (UTC)'  
**Cc:** 'Woodard, Marina (UTC)'; McGrath, Cheryl; 'jsubsits@utc.wa.gov'; Gas Compliance -- mail --  
**Subject:** PSE Response | 2012 Natural Gas Standard Inspection - Puget Sound Energy- Snohomish County

Dear Mr. Lykken,

Pursuant to your request, PSE is hereby submitting a response to address findings noted in the 2012 Snohomish County inspection report dated June 18 , 2012.

Best Regards,

Toni Imad

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