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Pipeline Safety Program

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December 19, 2012

David Lykken- Director of Pipeline Safety Program
State of Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: Response to 2012 Operations and Maintenance Manual Review Inspection

Dear Mr. Lykken,

This letter is in response to the teleconference between Patti Johnson and Tina Beach that occurred on Monday December 3, 2012. This teleconference addressed the WUTC Cascade Natural Gas Corporation (CNGC) Public Awareness Program inspection letter dated August 17th, 2012.

Since the inspection has occurred, CNGC has taken aggressive steps in overhauling the Public Awareness Plan (PAP). CNGC personnel, with the assistance of an outside consultant, have been revising the PAP. The purpose of the revision is to specifically address all PAP probable violations and areas of concern and bring them into full compliance by March 31, 2013.

CNGC has also initiated a review of its Public Awareness Program materials. Over the course of the next 18 months, as efforts are planned and implemented, CNGC will further review and update, if necessary, program materials, messaging and the methods by which public awareness messaging is conveyed and tracked. At this time, we anticipate this review will occur in the following order:

- Customers and general public – 4Q 2012
- Emergency responders - 1Q 2013
- Excavators- 2Q 2013
- School program- 3Q 2013
- Public officials- 4Q 2013

CNGC would also like to meet with the WUTC to provide documentation to clear any probable code violations or areas of concerns specifically related to program materials that were not reviewed during the inspection no later than October 31, 2013.

Please contact Tina Beach at (206) 445-4121 or by e-mail at tina.beach@cngc.com if you have any questions or if you would like to further discuss these efforts.

Respectfully Submitted,



Eric Martuscelli,
Vice President, Operations
Cascade Natural Gas Corporation