

Licensing Services  
360-664-1222

Consumer Help Line  
888-333-WUTC (9882)  
[consumer@utc.wa.gov](mailto:consumer@utc.wa.gov)

TTY  
800-416-5289

Education and Outreach  
360-664-1125

Media Line  
360-664-1116

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

**Regulated companies:**

- Telephone
- Electricity
- Natural Gas
- Water
- Garbage
- Recycling
- Residential Movers
- Charter Buses
- Airport Shuttles
- Commercial Ferries
- Natural Gas Pipeline

General Information  
360-664-1160  
[www.utc.wa.gov](http://www.utc.wa.gov)

PO Box 47250  
1300 S Evergreen Pk Dr SW  
Olympia WA 98504



## Transportation Regulation

Motor carriers operating in Washington are generally subject to regulation by the Washington Utilities and Transportation Commission (commission) and are required to obtain a commission permit. Some types of carriers do not require a permit or certificate and certain operations are not regulated by the commission. Examples of regulated and non-regulated carriers are listed below.

**The commission regulates intrastate carriers providing services for compensation in the following industries:**

- Motor Carriers of Property
- Household Goods Movers
- Freight Brokers
- Garbage and Recycling Companies
- Passenger Bus Companies
- Passenger Ferry Boat Companies

**The commission does not require permits for the following carriers:**

- Government owned and operated vehicles
- Water haulers for construction projects
- US mail carriers
- Tow trucks removing disabled cars from the highway
- Public transit and school buses
- Taxi cabs
- Garbage or recycling service under a city contract
- Private carrier operations

Motor carrier operations are subject to many regulations. Other requirements such as vehicle licensing, special fuel permits, business licensing and taxes are separate from the commission permit.

In the 2009 session, the Legislature passed a law, [House Bill 1843](#), that will affect transportation companies. By January 1, 2010, carriers regulated by the UTC must obtain a United States Department of Transportation (DOT) number, even if they only operate within Washington state. For more information visit [www.fmcsa.dot.gov](http://www.fmcsa.dot.gov).

# Transportation Regulation

## Motor carrier operations are divided into two groups – interstate and intrastate.

- Interstate motor carriers provide transportation service between states and are regulated by the federal government. This includes transporting containers from a port, pier or rail facility to a location within the state where it is then intended to transport out of the state.
- Intrastate motor carriers provide transportation service within the state of Washington, from origin to destination.

**Both groups need to be registered with the commission.**

## For More information

The commission can provide forms, information and assistance Monday through Friday, 8:00 a.m. to 5:00 p.m. You may also visit our website at [www.utc.wa.gov](http://www.utc.wa.gov).

For assistance on the following subjects, please call the numbers listed below:

Applications and registrations, including: <ul style="list-style-type: none"><li>■ Interstate registrations</li><li>■ Intrastate registrations</li><li>■ Insurance questions</li><li>■ Operating authority questions</li></ul>	(360) 664-1222
Tariff filings	(360) 664-1298
Policy questions and permit interpretations	(360) 664-1242
Safety issues, including: <ul style="list-style-type: none"><li>■ Vehicle safety inspections</li><li>■ Company safety audits</li><li>■ Unsafe driver or vehicle operations</li><li>■ Illegal carriers or operations</li></ul>	(360) 664-1244
Consumer complaints	1-888-333-WUTC (9882) or (360) 664-1120

# Transportation Contacts

## Washington State Department of Licensing

(360) 902-3600

[www.dol.wa.gov](http://www.dol.wa.gov)

Business and Professional Licenses	(360) 664-6466	Tow trucks, Transporters, Hulk Haulers, Limousines and Taxis
Pro Rate & Fuel Tax Services	(360) 664-1858	International Fuel Tax Agreement (IFTA)
	(360) 664-1838	Fuel Tax Exempt Service; Fuel Bonds; Fuel Permits
	(360) 664-1858	International Registration Program (IRP); Prorate; Reciprocity
Driver & Vehicle Services	(360) 902-3619	Commercial Driver License (CDL) Program; Driver Medical Waivers (Intrastate) Medical Certificates &
	(360) 902-3770	Vehicle Licenses; Registrations, Titles; Ride-Sharing Plates; Transporter Plates; Trip Permits (vehicle only)

## Washington State Department of Revenue

General Taxpayer Information

1-800 647-7706

[www.dor.wa.gov](http://www.dor.wa.gov)

Business License Services	1-800-451-7985 Fax: (360) 705-6699 <a href="http://www.bls.dor.wa.gov">www.bls.dor.wa.gov</a>	Unified Business Identifier (UBI); state business license applications and renewal
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## Secretary of State

(360) 725-0377

Corporate Division	(360) 725-0377	Profit corporations; Limited Liability Company (LLC); Limited Partnership; Domestic Partnership
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[www.sos.wa.gov](http://www.sos.wa.gov)

## Washington State Department of Transportation

(360) 705-7000

Commercial Vehicle	(360) 704-6340	Log Tolerance Permits; Temporary Additional, Tonnage; Overweight and Oversize Permits; Pilot Car Requirements
Toll Rates	1-866-936-8246	Good-To-Go Passes
Washington State Ferries	1-800-843-3779 (in-state) (206) 464-6400	General State Ferry Information and Scheduling

# Transportation Contacts

## Washington State Patrol

(360) 596-4000

[www.wsp.wa.gov](http://www.wsp.wa.gov)

Commercial Vehicle Enforcement	(360) 596-3800	Commercial Vehicle Size and Weight Specifications; Driver and Equipment Safety Requirements; Hazardous Material Regulations; School Bus Safety Requirements and Inspections, Ports of Entry; Highway Scale Houses
Intrastate US DOT number	(360) 596-3812	Requirements and Assistance

## Federal Transportation Contacts

### Internal Revenue Service

Heavy Vehicle Use Tax Report

1-800-829-1040

### US Department of Transportation

Federal Motor Carrier Safety Administration	Washington, D.C. (202) 366-9805 (800) 832-5660	Motor Carrier Safety and Hazardous Materials Regulations; Applications for Interstate Motor Carrier and Broker (MC#) Operating Authority; Complaints about Interstate Carriers; Federal US DOT Numbers
Local Offices: <b>Washington</b> 2424 Heritage Dr SW Suite 302 Olympia, WA 98502-6031  PO Box 12509 Olympia, WA 98508-2509	Local Offices: <b>Olympia, WA</b> (360) 753-9875 (for Washington and British Columbia based carriers) <b>Oregon</b> (503) 399-5775	

[www.fmcsa.dot.gov](http://www.fmcsa.dot.gov)



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