Original Title Page

Washington Utilities and Transportation Commission

Tariff No. 15-B
cancels
Tariff No. 15-A

Rates

for the transportation of

HOUSEHOLD GOODS

between points in the State of Washington

This tariff is established by the authority of the Washington Utilities and Transportation Commission Order No. TV-041628, dated May 17, 2006.

Issued by:
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
P O Box 47250
Olympia, WA 98507-7250

WASHINGTON
UTC
UTILITIES AND TRANSPORTATION COMMISSION

Issued: May 17, 2006

Effective: June 1, 2006

Supplement No.2006-1 is the only supplement in effect on the date hereof

Supplement No. 2006-1

FUEL SURCHARGE SUPPLEMENT NO. 2006-1

TO

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

TARIFF NO. 15-B

Naming rates
for the transportation of

HOUSEHOLD GOODS

between points in the State of Washington

See reverse side of this sheet for rules regarding application of surcharge.

ISSUED: May 17, 2006

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Issued by authority of Washington Utilities and Transportation Commission
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Chandler Plaza Building
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RULES FOR APPLYING SPECIAL FUEL SURCHARGE

Rule 1: General Application

On and after the effective date of this tariff supplement, rates and charges in this tariff (**exclusive** of non-fuel consuming accessorial rates and charges - see note below) may be increased by up to two percent (2.00%).

The Commission recognizes that:

- Fuel prices change rapidly and those changes may adversely impact the earnings of some household goods carriers;
- Fuel prices rise at different levels in various geographical areas of the state;
- Fuel-to-revenue ratios may be different for various companies; and
- The need for fuel surcharges may differ from company to company due to the various factors named.

As such the Commission authorizes individual household goods carriers to analyze their own fuel surcharge supplement needs, and then assess any surcharge amount, up to two percent (including 0%), based on the company's operational needs.

In applying the increases provided under this supplement, first determine the total charges otherwise applicable, then increase that amount by the chosen fuel surcharge amount.

Note: The provisions of this supplement do not apply on non-fuel consuming rates and charges such as extra labor, delay time, storage, and accessorial services, etc.

Non-Binding Estimate– In applying the surcharge to a move taking place after the effective date of this shipment, with a non-binding estimate signed by both the carrier and the shipper prior to the effective date of this supplement, the total charges (after the application of the surcharge) must not exceed 125% of the non-binding estimate on an hourly-rated shipment or 115% of the non-binding estimate on a mileage-rated shipment.

Binding Estimate – This surcharge must not be applied to moves taking place after the effective date of this surcharge, where the carrier and shipper signed a binding estimate.

Rule 2 – Disposition of Fractions:

Fractions resulting from the application of this increase will be dropped if less than one-half cent and increased to the next whole cent if one-half cent or more.

TARIFF FORMAT AND METHOD OF CANCELING ORIGINAL AND REVISED PAGES

This tariff is issued in loose-leaf form. We will make revisions to the tariff by reprinting entire pages. Each page will show a revision number in the upper right corner of the page. Revisions of each page will be issued in numerical order and will cancel all non-canceled original, prior, or revised pages. For example: "1st Revised Page 2" cancels "Original Page 2."

CORRECTION NUMBER SHEET FOR TARIFF

Each tariff page will show a correction number just below the page number of each page. When you receive revised or new pages, you should cross off the corresponding number on the list published below. If, in crossing off correction numbers you find a number or series of numbers is not crossed off, you probably are missing a set of revisions. If this is the case, call the Commission immediately and request duplicate copies be sent to you. Note: Original pages will not have a correction number printed on them.

1	32	63	94	125	156
2	33	64	95	126	157
3	34	65	96	127	158
4	35	66	97	128	159
5	36	67	98	129	160
6	37	68	99	130	161
7	38	69	100	131	162
8	39	70	101	132	163
9	40	71	102	133	164
10	41	72	103	134	165
11	42	73	104	135	166
12	43	74	105	136	167
13	44	75	106	137	168
14	45	76	107	138	169
15	46	77	108	139	170
16	47	78	109	140	171
17	48	79	110	141	172
18	49	80	111	142	173
19	50	81	112	143	174
20	51	82	113	144	175
21	52	83	114	145	176
22	53	84	115	146	177
23	54	85	116	147	178
24	55	86	117	148	179
25	56	87	118	149	180
26	57	88	119	150	
27	58	89	120	151	
28	59	90	121	152	
29	60	91	122	153	
30	61	92	123	154	
31	62	93	124	155	

TABLE OF CONTENTS

ITEM/SUBJECT **PAGE**

Tariff Format and Method of Canceling Original and Revised Pages 1
Table of Contents 2
Plan of Tariff 4

SECTION 1 - GENERAL APPLICATION 5
Item 05 - Application of Tariff 7
Item 10 - Articles for Which The Carrier Will Not Accept Responsibility and Articles Not Accepted 8
Item 15 - Refusal to Pickup or Deliver Shipment 8
Item 20 - Definitions 9
Item 25 - Delivery to or From a Warehouse 13
Item 30 - Carrier Liability - Unattended Pickup or Deliver 13
Item 35 - Delivery Time 13
Item 40 - Pickup/Delivery at Nearest Point of Safe Approach 14
Item 45 - Storage When Delivery Cannot Be Made 15
Item 50 - Fractions 15
Item 55 - Miscellaneous Services Requested By Customer 15
Item 60 - Insurance 16
Item 62 - Appliance Service 16
Item 65 - Packing and Marking By Customer 17
Item 70 - Third Party Charges 18
Item 75 - Claims 18
Item 80 - Payment of Charges 19
Item 85 - Estimates 21
Item 90 - Carrier Liability for Household Goods and Customer Valuation Options 22
Item 95 - Bills of Lading 29
Item 100 - Storage 38
Item 101 - Storage-in-vehicle 42

SECTION 2 - MILEAGE RATED SHIPMENTS 43
Item 105 - General Application of Rates 45
Item 110 - Mileage 45
Item 115 - Weight of Shipment 45
Item 120 - Minimum Charge - General 46
Item 125 - Exclusive Use of Vehicle, Minimum Charge 46
Item 130 - Exclusive Use of Vehicle, Documentation Required 46
Item 135 - Charge for a Smaller Shipment Must Not Exceed Charge for Larger Shipment 47

Item 140 - Bulky Articles and Weight Additives 48
Item 145 - Delay of Shipments for Availability of Equipment or Consolidation 51
Item 150 - Payment of Charges 53
Item 155 - Additional Stops 54
Item 160 - Long Carry Charges 55
Item 165 - Stairs or Elevators 55
Item 170 - Piano and Organ Handling Charges 56
Item 175 - Charges for Using Commercial Ferries or Toll Bridges 57
Item 180 - Reweighing 58
Item 185 - Waiting Time 59
Item 190 - Overtime 60
Item 195 - Packing Charges 61
Item 195-A - Container Prices 62
Item 200 - Mileage Rates 63
Item 201 - Mileage Rates – Applying to Shipments Moving into Storage-in-Transit 68

SECTION 3 - HOURLY RATED SHIPMENTS 69
Item 205 - General Application of Rates 71
Item 210 - Payment of Charges 71
Item 215 - Charges for Using Commercial Ferries and/or Toll Bridges 72
Item 220 - Overtime 73
Item 225 - Container Prices 74
Item 230 - Hourly Rates 75
Item 235 - Labor Charges 77

PLAN OF TARIFF

This tariff applies only on the transportation of household goods in Washington intrastate commerce.

The tariff is divided into three sections:

Section 1 - General application -- contains rules, rates and, charges that apply to all shipments.

Section 2 - Mileage rated shipments -- contains rules, rates, and charges that apply only on moves that are over 35 miles.

Section 3 - Hourly rated shipments -- contains those rules, rates, and charges that apply on moves that are 35 miles or less and when referred to by other items in the tariff.

Section 1

General Application

Rates, Rules and Charges Shown in This Section Apply on All Shipments

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ITEM 05 -- APPLICATION OF TARIFF

1. This tariff applies to the transportation of **Household Goods**.

2. Household goods carriers generally accept shipments of household goods without special preparation. If the customer requests, household goods carriers may disassemble articles at origin, reassemble articles at destination, and will place them in the approximate positions where they may be expected to be used.

3. Household goods carriers may charge extra for services such as packing, crating, preparing goods for transport and storage, and other special services at rates and charges shown in this tariff.

4. The Commission adopted new rules relating to household goods carriers in July, 2000. The rules became effective July 28, 2000. WAC 480-15-490 (2)(b) states:

   "(2)(b) Upon the effective date of these rules, and continuing until such time as the Commission, after notice and hearing, determines a different rate level, household goods carriers must assess rates and charges within a band.

   (i) The maximum rates and charges must be no more than twenty percent above the rates and charges as published by the commission in Tariff 15-A in effect on February 1, 2000.

   (iii) The minimum rate or charge is fixed at no less than forty percent below the maximum rate or charge established in (b)(i) of this subsection." *(TV-991559)*

5. This tariff reflects the minimum and maximum rates applicable for each rate and charge. The carrier and the customer may lawfully negotiate rates and charges at any point between the minimum and maximum figures. *(TV-991559)*

ITEM 10 -- ARTICLES FOR WHICH THE CARRIER WILL NOT ACCEPT RESPONSIBILITY AND ARTICLES NOT ACCEPTED

1. Household goods carriers will not assume responsibility for the condition or safe delivery of any of the following articles if they are included in the shipment:

   - Coins, currency, deeds, notes, postage stamps, letters, packets of letters, drafts or valuable papers of any kind;
   - Jewelry, precious stones, precious metals or articles manufactured from precious metals;
   - Articles of extraordinary value;
   - Articles requiring temperature control;
   - Household pets;
   - Live plants; or
   - Perishable articles.

2. Household goods carriers will not accept the following articles for shipment:

   - Explosives;
   - Dangerous goods; or
   - Property liable to damage carrier equipment or other property.

ITEM 15 -- REFUSAL TO PICKUP OR DELIVER SHIPMENT

A carrier may refuse to pick up or deliver a shipment, if in the carrier's judgment:

(a) The condition of the roads, streets, driveways, alleys, or loading or unloading facilities is unsafe or inaccessible.

(b) Conditions such as civil or labor disturbances would make pickup or delivery unsafe or unreasonable.

(c) The shipment is considered dangerous, contaminated, infested, or has been improperly packed.

(d) The carrier does not have suitable equipment.

ITEM 20 -- DEFINITIONS

"Accessorial Services" means any service provided by a household goods carrier that supplements, or is secondary to, the transportation of household goods. Examples: packing, unpacking, wrapping or protecting portions of the shipment, and hoisting.

"Article" means one unit of property, whether in a single piece (set up) or taken apart (knocked down) into its component parts. Example: A table and the legs which have been removed from it is considered a single article. Article does not mean a "set" or all the articles in one container. Examples: (1) Each of the matching chairs in a dining room set is considered an article. (2) In a box containing a set of encyclopedias, each encyclopedia is considered an article.

"Bill of Lading" or **"Bill of Lading Contract"** means a shipping document issued by the household goods carrier, signed by both the customer and the household goods carrier that establishes the legal contract, terms, and conditions for a shipment of household goods.

"Constructive Weight" means a weight based on a formula of seven pounds per cubic foot of properly loaded van space occupied by the customer's goods.

"Customer" means a person or entity that hires a household goods carrier.

"Declared Value" means the dollar amount that the customer states on the bill of lading as the value of the goods being shipped.

"Depreciated Value" means replacement cost minus depreciation.

"Eastern Washington" and **"Western Washington"** means: The dividing line between Eastern Washington and Western Washington is the summit of the Cascade Range, which is also the county border, starting at the Canadian border and running south as far as Mt. Adams; from Mt. Adams running south to the Columbia River the dividing line is between the eastern border of Skamania County and the western borders of Yakima and Klickitat Counties. *(TV-000921)*

"Flight of Stairs" means: (a) Inside a building: flight means the stairs leading from one complete floor to the next complete floor or story. (b) Outside a building: flight means a set of at least 8 but not more than 20 steps. Less than 8 steps is not considered a flight.

"Gross Weight" means the weight of the shipment, including the customer's goods, all packing containers, and all packing materials.

"Hourly Rated Shipment" means shipments transported 35 miles or less.

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"Household Goods" means property, used or to be used in a residence, that is transported between residences or between a residence and a storage facility with the intent to later transport to a residence. Not included in this definition are:

- **Retail store delivery** - transportation between a retail business and a residence;
- **Pack and load** - services by those companies who provide only packing and loading services, but no transportation service; and
- **Containerized freight** - transportation of customer packed and sealed self-storage type containers when no accessorial services are provided by a motor carrier in connection with the transportation of the container.

"Interruption" means a situation causing a stoppage of service that is in the control of the carrier and not in the control of the shipper. For example: coffee breaks, lunch breaks, breakdown of equipment, and other similar occurrences.

"Legal Holidays" are:

New Year's Day (January 1st);
Presidents' Day (3rd Monday in February);
Memorial Day (last Monday in May);
Independence Day (July 4th);
Labor Day; (1st Monday in September);
Thanksgiving Day (4th Thursday in November);
Christmas Eve (December 24th); and
Christmas Day (December 25th).

Exceptions: When a holiday falls on a Saturday, the holiday will be observed on the preceding Friday. When a holiday falls on a Sunday, the holiday will be observed on the following Monday.

"Loaded Distance" means the distance between the loading point (origin) of the shipment and the unloading point (destination) -- the distance the carrier's vehicle actually transports the customer's goods.

"Loaded Weight" means the weight of a motor vehicle obtained when:

(a) The customer's goods are loaded into the vehicle;
(b) The vehicle's fuel tank is full;
(c) All pads, chains, dollies, hand trucks, and other equipment needed in transportation of the shipment are on board the vehicle; and
(d) The crew is not on board the vehicle.

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Item 20 continued

"Long Carry" means where the mover must carry household for a distance in excess of 75 feet between the vehicle and the door of the residence. In a multifamily building (apartment house) long carry also includes where the mover must carry the household goods in excess of 75 feet between the vehicle and the entrance door of the apartment.

"Mileage Rated Shipments" means the shipment is transported more than 35 miles from origin to destination.

"Net Weight" means the weight of the goods shipped by the customer. It is determined by subtracting the tare weight of the vehicle from the loaded weight of the vehicle.

"Packing" means the accessorial service of protecting any portion of a shipment by placing it in boxes, cartons, crates, dish packs, suitcases, trunks, or other protective containers.

"Regular Time" means Monday through Friday, between 8:00 AM and 5:00 PM.

"Replacement" means providing as good as, or equal in value to, the lost or damaged article.

"Released valuation" means the stated value of articles tendered by the customer to the carrier. When articles are damaged or lost, the customer can only recover the actual amount of loss or damage, limited to the value declared. (The phrases "released value," "declared value," and "value declared by the customer" have the same meaning where used in this tariff.)

"Stops In Transit" means a service where the carrier loads, unloads or both loads and unloads portions of the customer's household goods at more than one site.

"Storage In Transit" means temporary warehouse storage (90 days or less) of a shipment pending further transportation.

"Story" means: (a) Inside a building - story means the stairs leading from one complete floor to the next complete floor or story. (b) Outside a building - story means a set of at least 8 but not more than 20 steps. Less than 8 steps is not considered a story.

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"Tare Weight" means the weight of an empty motor vehicle obtained when:

(a) The vehicle's fuel tank is full;
(b) All pads, chains, dollies, hand trucks, and other equipment needed in the transportation of the shipment are on board the vehicle; and
(c) The crew is not on board the vehicle.

"Third Party" means a person or entity other than the carrier who provides services requested by the customer through an arrangement with the carrier.

"Unpacking" means the accessorial service of removing contents from boxes, cartons, crates, dish packs, suitcases, trunks, or other protective containers.

"Valuation" and "Valuation Protection" means the level of protection the customer selects to protect its household goods against loss or damage.

"Vehicle" means any motor truck, tractor, or other self-propelled vehicle, any trailer, semi-trailer, or any combination of such vehicles moving as a single unit.

"Weight Value" means the weight determined by multiplying a dollar amount specified in a valuation option times the weight of the shipment. The resulting figure determines the carrier's maximum liability for loss or damage.

ITEM NO. 25 -- DELIVERY TO OR FROM A WAREHOUSE

1. Pickup service at a warehouse, other than the carrier's own warehouse, includes pickup only from a door, platform, or point convenient and accessible to the carrier's vehicle. If the carrier is required to provide service at any other location, additional charges may apply.

2. Delivery service to a warehouse, other than the carrier's own warehouse, includes delivery only to a door, platform or point convenient and accessible to the carrier's vehicle. If the carrier is required to provide service at any other location, additional charges may apply.

ITEM 30 -- CARRIER LIABILITY -- UNATTENDED PICKUP OR DELIVERY

The customer assumes all liability for goods left unattended before pickup by the carrier. The customer also assumes all liability for goods when the customer directs the carrier, in writing, to unload or delivery property at a location that will be unattended.

ITEM 35 -- DELIVERY TIME

A carrier will attempt to deliver a shipment during normal business hours, but will not guarantee delivery at a specific hour.

ITEM 40 -- PICKUP/DELIVERY AT NEAREST POINT OF SAFE APPROACH

1. Circumstances such as those listed below may make it physically impossible for a carrier to pickup or deliver a shipment using standard moving vehicles:

   - Building structures;
   - Inaccessibility by road;
   - Inadequate or unsafe roads (public and/or private);
   - Overhead obstructions;
   - Narrow gates;
   - Sharp turns;
   - Trees and/or shrubbery;
   - Deteriorated roads;
   - The nature of items included in a shipment; or
   - Weather conditions.

2. If any of these circumstances exist:

   (a) It is the customer's responsibility to make the shipment accessible to the carrier, or accept delivery from the carrier, at a location where the moving vehicle may be safely operated; and

   (b) It is the carrier's responsibility to make equipment available at the nearest safe location.

3. At the request of the customer, the carrier may provide smaller equipment and/or additional labor to move the shipment between the point of origin or destination and the parked moving vehicle. Charges for the additional equipment or labor will be the same as shown in Items 230 (Hourly Rates) and 235 (Labor Charges) -- with a minimum charge of one hour.

4. If the carrier parks its vehicle at the closest location to the delivery point it considers safe, and the customer refuses to accept the shipment, the carrier may place a portion or all of the shipment in storage and bill the customer for all charges including those from the point where delivery was attempted to the location of the warehouse. All charges are due at the time the shipment is delivered to the warehouse. The carrier's liability for the shipment stops when the shipment has been placed in storage and the shipment will be considered as having been delivered. Any subsequent movement from the warehouse will be a new shipment.

ITEM NO. 45 -- STORAGE WHEN DELIVERY CANNOT BE MADE

1. A carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make a delivery because:

   - The carrier was unable to locate a customer at the address given on the bill of lading or the correct address if known by the carrier;
   - The customer refused or was unable to accept delivery; or
   - The customer (on a shipment moving on a non-binding estimate) was unable or refused to pay up to 110% of the amount of the original estimate plus supplements, if any.

2. The carrier's liability as a common carrier ends with delivery to the warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.

3. The carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the customer of the name, address, and telephone number of the warehouse where the shipment was stored.

ITEM 50 -- FRACTIONS

To dispose of fractions of a cent when calculating charges:

- Round down to the last full cent when the fraction is less than 2 cent; and
- Round up to the next full cent when the fraction is 2 cent or greater.

ITEM 55 - MISCELLANEOUS SERVICES REQUESTED BY CUSTOMER

If the customer asks the carrier to provide a service for which there is no rate or charge listed in the tariff, and providing that service requires use of the carrier's vehicle and employee(s), the following will apply:

(a) Service will be provided at the option of the carrier;
(b) Rates in Items 230 (Hourly Rates) and 235 (Labor Charges) will apply; and
(c) Before providing the service, the carrier must provide the customer with a written estimate and obtain the customer's signature approving the additional costs.

ITEM 60 -- INSURANCE

The carrier will not assume the cost of any insurance obtained for the customer.

ITEM 62 – APPLIANCE SERVICE

The transportation rates in this tariff do not include the servicing or re-servicing of appliances or other articles to protect them from damage in, or incident to, transit. These appliances or articles include, but are not limited to: refrigerators, deep freezers, radios, record players, washing machines, television sets, satellite television/radio receiving discs/dishes, air conditioners, grandfather clocks, computers, clothes dryers, cooking ranges, and dishwashers.

Upon request of the customer, the carrier will, if it possesses qualified personnel, service at point of origin and re-service at point of destination appliances or other articles at the charges shown below. If the carrier does not possess qualified personnel to perform the services, the carrier will, with the authorization of the customer, engage third-party vendors to perform the servicing and/or re-servicing.

The service under the provisions of this item are performed solely to prepare the articles for safe transportation, but does not include disconnecting or reconnecting articles to gas, electrical, plumbing or ventilation hook-ups.

The following rates apply when carrier personnel provide service/re-service of appliances or other articles:

		Minimum	Maximum
Servicing	1st Article or appliance	$13.01	$21.68
	Each additional article or appliance	$ 8.72	$14.53
Re-servicing	1st Article or appliance	$ 8.72	$14.53
	Each additional article or appliance	$ 7.61	$12.68

ITEM 65 -- PACKING AND MARKING BY CUSTOMER

1. All breakable or fragile articles must be carefully packed, covered or wrapped, and the package or article must be clearly marked as "breakable" or "fragile."

2. If a carrier finds that an article has not been properly packed by the customer, the carrier must notify the customer of the improper packaging. The customer may choose to:

   - Repack the article; or,
   - Have the carrier repack the article. The customer may have to pay additional charges for packing service.

3. If the customer agrees that the carrier repack the article, that service must be shown in writing on the bill of lading.

4. If the customer cannot be notified, the carrier will repack the article and charge the customer for the service.

   (a) The carrier must document the methods used to contact the customer. Documentation must include at least the following:

   - Date attempt was made;
   - Time attempt was made;
   - Method used to attempt contact (telephone, fax, personal visit, etc.);
   - Telephone or fax number called; and
   - Name and title of person making attempt to contact customer.

   (b) The documentation must be retained by the carrier with the copy of the bill of lading retained in the carrier's office. In addition, a copy of the documentation must be attached to the copy of the bill of lading and/or freight bill given to the customer.

5. A carrier may open and inspect any customer-packed article if the carrier believes it is necessary to determine the actual contents.

6. The carrier is not liable for breakage when articles are packed by the customer or the customer's representative unless it can be proven that the breakage resulted from negligence by the carrier in handling the article(s).

ITEM 70 -- THIRD-PARTY CHARGES

1. A carrier's bill for third-party services performed at the customer's request must include a copy of the invoice detailing the services provided and the charges for those services.

2. The carrier must bill for and collect third-party charges in the same manner as other charges are collected.

ITEM 75 -- CLAIMS

1. Claims for loss, damage, and overcharge must be filed within nine months of the date the articles are delivered. Claims must be in writing and must contain sufficient information to identify the property involved. A copy of the original paid bill of lading or bill of lading contract must accompany the claim.

2. Damaged or missing articles that are not identified at the time of delivery must be reported to the carrier as soon as the damage or loss is discovered. The carrier must be allowed reasonable opportunity to inspect the damaged article and its original package.

3. The carrier may require that the customer provide a certified or sworn statement regarding any claim.

4. Claims covered in this item address damage to the goods moved, not to the customer's residence during the course of the move.

5. The carrier may satisfy any claim by:
   - Reimbursing the customer; or
   - Repairing or replacing the property lost or damaged with materials of like kind, quality, and condition.

ITEM 80 - PAYMENT OF CHARGES

1. Unless credit arrangements have been made under the provisions of paragraph 5 of this tariff item, payment of tariff rates and charges is due upon delivery. If the total due upon delivery exceeds the original estimate, the carrier must release the shipment to the customer:

   a. Upon payment in full of the original binding estimate and supplements, if any; or

   b. Upon 110% of the original non-binding estimate including supplements. The carrier must inform the customer of this tariff rule if the total due upon delivery exceeds 110% of the original estimate.

   If the customer fails to pay the rates and charges described above the carrier may hold the shipment in secure storage until payment is made. The carrier's liability as a common carrier ends with delivery to the warehouse. The shipment becomes subject to the warehouse's liability, terms and conditions. The cost of storage will be charged to the customer at the rates established by the warehouse.

2. Commission rules limit the amount a carrier may charge above the amount shown on its non-binding estimate. The limit depends on the type of move (see chart below):

Maximum amount customer may be billed above amount of estimate and supplements:			
Hourly rated shipments		Mileage rated shipments	
Transportation charges	25%	Transportation charges	15%
Accessorial charges	15%	Accessorial charges	15%

3. Carriers must allow customers 30 additional days from the date of delivery to pay amounts in excess of 110% of the original estimate plus supplements.

4. The method of payment must be determined before the move and must be shown on the bill of lading. Carriers may require a cash, cashier's check or money order, or may choose to accept credit cards, debit cards or personal checks. The method of payment that is agreed upon must be accepted during all phases of the move, including payment of the final bill.

(Continued on next page)

Original Page No. 20
Correction No.

Item 80 continued

5. Carriers may extend credit to customers for up to 30 days. The 30-day credit period begins the day after the customer is billed, or the day after the postmark date, whichever is earlier. When the date is in dispute, the postmark on the bill will apply. If the bill is not paid within the 30-day credit extension period, a monthly interest rate will apply. The carrier will identify a minimum charge within the allowable ranges shown below. The interest rate and minimum charge that will be applied if the bill is not paid within the 30-day credit period must be shown on the invoice or bill of lading contract.

Interest rate allowed:
1.0%

Minimum Charge:	
Minimum	Maximum
$4.37	$7.28

6. The carrier may negotiate prepayment for services in full or in part.

7. Payment provisions for storage-in-transit charges are contained in Item 100.

Item 85 – Estimates

1. All estimates must comply with the provisions of Chapter 480-15 WAC, Part 5.2.

2. Carriers may provide customers with two kinds of estimates:

   - Binding estimates; and
   - Non-binding estimates.

3. Use a supplemental estimate whenever the customer has been given a written estimate and the circumstances surrounding the move change in any way to cause the rate for service or the estimated charges to increase. Supplemental estimates must be issued at the same level of rates as were contained in the original estimate.

4. Estimates must show each applicable rate and charge that will be used to determine the total transportation charge.

5. All estimates must be written. Verbal estimates are prohibited.

6. Whenever a written estimate is provided, all moving companies must give the potential customer a copy of the commission brochure "Your Rights and Responsibilities as a Moving Company Customer."

7. Carriers may design and use their own estimate and supplemental estimate forms. The Commission has not defined either a specific estimate form or a supplemental estimate form. The Commission instead establishes format criteria that must be used by all carriers in designing their own forms. Forms designed and used by carriers must:

   a. Be printed on paper that is at least 8-1/2 inches by 11 inches in size.

   b. Be printed in at least 8 point type.

   c. Contain information that identifies the company name, address, phone number, fax number (if any), and e-mail address (if any) of the company making the estimate or supplemental estimate.

   d. Have "Binding Estimate" or "Non-binding Estimate" clearly indicated on the estimate or supplemental estimate form.

(continued on next page)

e. A notation that the customer was provided a copy of the brochure "Your Rights and Responsibilities as Moving Company Customer" or that the customer refused a copy when it was offered.

f. Contain clearly captioned sections that provide adequate information to the customer so that the customer may make informed choices regarding transportation needs. At a minimum the form must contain the following sections:

   i. Identification of customer – name, phone number, address of shipper, origin of shipment, destination of shipment, shipper's contact person (if other than customer).

   ii. For hourly-rated shipments, the number of carrier personnel and carrier vans (or trucks) that will be used, and the number of hours each will be involved in the move.

   iii. For mileage-rated shipments, the mileage between origin and destination, the estimated net weight of the shipment, and the total transportation cost. Note: If the customer requests additional stops be made, mileage must be figured through those stopping points.

   iv. Overtime.

   v. Services to be provided (stairs, long carry, third party, etc.)

   vi. Valuation charges.

   vii. Storage. (Storage-in-transit, storage-in-vehicle, permanent storage, etc.)

   viii. Packing, unpacking, and containers.

ix. A summary of charges. The summary must be printed in the right lower quadrant of the form and must be set off by being placed in a box as shown in the following sample:

Summary of Charges
Moving .....$_____
Storage.....$_____
Packing/
Unpacking..$_____
Containers....$_____
Services.....$_____
Valuation.....$_____
Other.....$_____

Total Est. Cost $_____

x. "Remarks" section. This area to be used for special instructions or agreements between carrier and customer.

xi. Signatures. This section must be in the lower, right-hand portion of the form and must contain the signature of the estimator, the estimator's title, customer's signature, and the date signed. See example:

Estimator's Signature _____

Estimator's Title _____

Shipper's Signature _____

Date Signed _____

ITEM 90 -- CARRIER LIABILITY FOR HOUSEHOLD GOODS AND CUSTOMER VALUATION OPTIONS

1. Household goods carriers must assume liability for the value of the goods they transport. The amount of liability a carrier must assume depends on the level of valuation protection selected by the customer. The customer makes this selection by initialing the appropriate line on the bill of lading issued by the carrier. (See Item 95 for rules relating to bills of lading.)

2. The carrier's liability responsibility for loss and damage is to the customer regardless of any cargo insurance policies it may have.

3. The customer-declared value determines what the carrier's legal liability will be in case of loss or damage. In lieu of declared value, the value of a household goods shipment will be based on the net weight or constructive weight of the shipment. Before providing service, carriers must require customers to state in writing on the bill of lading either the declared value of the shipment in cents per pound or a lump sum value for the entire shipment.

4. For distance moves the "weight" of the shipment is determined by recording the net weight.

5. For hourly rated moves the "weight" of the shipment is determined by recording the constructive weight. "Constructive weight" is calculated by multiplying 7 pounds times each cubic foot of space used in the moving vehicle.

6. There are four valuation options from which the customer may choose to determine the liability the carrier must assume for loss and/or damage. Each option has a different cost to the customer and represents a different level of carrier responsibility.

   The customer has the following valuation protection options, and must, on the face of the bill of lading contract select one of the options. The carrier must not load the customer's goods until such time as the customer selects an option and makes the appropriate notation on the bill of lading contract.

(continued on next page)

Item 90 continued

Original Page No. 23
Correction No.

(a) **OPTION 1 -- Basic Value Protection** - This is the most economical protection option available and is the minimum level of responsibility a carrier may assume for a household goods shipment.

Coverage provided under basic value protection option: This option provides coverage at $.60 per pound, per article. In case of loss or damage, the liability is $.60 times the net weight of the lost or damaged goods.

The cost to the customer for basic value protection is: There is no additional cost to the customer for this level of coverage.

(b) **OPTION 2 -- Depreciated Value Protection** - This option provides full value coverage, less depreciation, up to a maximum carrier liability of $2.00 times the net weight of the total shipment. If the customer fails to select a level of valuation protection on the bill of lading, depreciated value protection will be the **default** level in the case of a loss or damage claim

Coverage provided under depreciated value protection option: In the case of loss or damage the carrier will either repair to the customer's satisfaction or reimburse the customer for replacement value less depreciation for the lost or damaged article.

The cost to the customer for depreciated value protection is:

Rate applying per $100 of weight value ($2.00 times the net weight of the shipment, rounded to the nearest increment of $100.00)	
Minimum	Maximum
$.55	$.92

Carriers must use an industry-recognized depreciation schedule, and have a copy of that schedule available for inspection by customers or Commission personnel.

(continued on next page)

(c) **OPTION 3 -- Replacement Cost Coverage, with Deductible** - This option provides full value coverage less a $300 deductible for the customer and a maximum carrier liability up to the declared value or $3.50 times the net weight of the shipment, whichever is greater.

Coverage provided under replacement cost coverage, with deductible, option: In the case of loss or damage the carrier will either repair, to the customer's satisfaction, reimburse, or replace the lost or damaged article for any amount above the $300 deductible. The $300 deductible applies to the entire shipment rather than each individual article. For example, if the value of 3 lost articles equals a replacement cost of $500, the carrier would be liable for $200 ($500 less $300 deductible).

The cost to the customer for replacement cost coverage, with deductible protection is:

Rate applying per $100 of weight value Declared value or $3.50 times the net weight of the shipment, whichever is greater, rounded to the nearest increment of $100.00.	
Minimum	Maximum
$0.47	$0.78

(continued on next page)

(d) **OPTION 4 -- Replacement Cost Coverage, with no deductible** - This option provides full value replacement coverage for the customer and a maximum carrier liability up to the declared value or $3.50 times the net weight of the shipment, whichever is greater.

Coverage provided under replacement cost coverage, with no deductible, option: In the case of loss or damage the carrier will either repair, to the customer's satisfaction, reimburse, or replace the lost or damaged article.

The cost to the customer for replacement cost coverage, with no deductible, protection is:

Rate applying per $100 of weight value Declared value or $3.50 times the net weight of the shipment, whichever is greater, rounded to the nearest increment of $100.00.	
Minimum	Maximum
$0.66	$1.12

6. Option 3 (Replacement Cost Coverage, with Deductible) and Option 4 (Replacement Cost Coverage, with no Deductible) do not apply to:

$ Antiques, fine arts, paintings, statuary, and similar articles, which by their inherent nature cannot be replaced with new articles; or

$ Articles whose age or history contribute substantially to their value. This includes, but is not limited to: memorabilia, souvenirs, and collector's items.

(a) The basis for valuations for these articles will revert to depreciated or fair market value.

(b) Any items listed in paragraph 6 must be identified separately on an inventory that must be included with the bill of lading.

(continued on next page)

7. Under Options 2, 3 or 4, if the carrier decides to reimburse for or replace a lost or damaged article, the carrier may claim the lost or damaged article as its property.

8. Under all four options, in the event of a loss or damage to one of a matched pair or set or items, the carrier's maximum liability will be limited to the damage or loss of only the individual item, subject to declared value limitations.

9. The Valuation Options Chart (see page 27/28) compares and contrasts the four different levels of valuation protection. Carriers are encouraged to use this chart or develop their own for use when discussing valuation options with customers.

10. Following are the fees for valuation of goods while in SIT. The fees are to be charged for each 30 days or portion of 30 days household goods remain in storage. The fees are based on a percentage of the amount paid for transportation valuation.

Valuation Option Selected	For each 30 days or fraction of 30 days, Percentage of transportation valuation allowed:	
	Minimum	Maximum
Option 1 - Basic Value Protection	None	None
Option 2 - Depreciated Value Protection	7.2%	12.0%
Option 3 - Replacement cost, with deductible		
Option 4 - Replacement cost, no deductible		

VALUATION PROTECTION OPTIONS

OPTIONS	OPTION 1 **Basic Value Protection** Coverage cannot be less than Option 1	OPTION 2 **Depreciated Value Protection** Option 2 is the default level of coverage if the customer fails to select a valuation option		OPTION 3 **Replacement Cost Coverage with Deductible** Repair, Reimbursement or Replacement Coverage		OPTION 4 **Replacement Cost Coverage with No Deductible** Repair, Reimbursement or Replacement Coverage	
Basis for Option Differences	$ .60 Per Pound, Per Item	$2.00 x net weight of Shipment. Fair market value is determined by subtracting depreciation from the replacement cost of an article		Replacement Cost less a $300 Deductible		Full Replacement Cost	
Unit Cost to Customer	No Charge	For each $100 of value (value = $2.00 x net weight of shipment)		For each $100 of declared value (but not less than $3.50 x net weight of shipment)		For each $100 of declared value (but not less than $3.50 x net weight of shipment	
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate
		$ .55	$.92	▲$ .47	▲$.78	▲$ .66	▲$ 1.12
Customer Deductible	None	None		$300		None	
Option Characteristics	Most economical. Often used if customer has private insurance to cover goods or self-insured.	Provides increased coverage for a low cost. Often used when goods have low value and customer does not have private insurance coverage.		Best coverage for a high-value shipment when customer agrees to assume the risk for minor loss or damage.		Highest cost to customer. Provides the greatest level of coverage with no risk to the customer.	

See **examples** of Option coverage on the back of the form.

EXAMPLES

Examples of the different types of protection, the costs for each, and the coverage received by the customer.

OPTIONS		**OPTION 1** Basic Value Protection	**OPTION 2** Depreciated Value Protection	**OPTION 3** Full Value Protection with Deductible	**OPTION 4** Full Value Protection without Deductible
Type of Loss Coverage	**Example**	**No Cost**	Cost: **$106-$178**	Cost: **$229-$378**	Cost: **$320-$535**
Total Loss the total amount the customer would receive if the entire shipment were lost or destroyed	Shipment weighing 10,000 pounds with a replacement cost of $50,000	**$6,000** Protection	**$20,000** Protection	**$49,700** Protection	**$50,000** Protection
Small Loss	10 year old lamp, $60.00 original purchase price, weighing 10 pounds, is broken beyond repair. Replacement cost would be $75.00.	**$6** Calculation of Coverage: $ .60 per pound x 10 pounds = $6.00	**$30** Calculation of Coverage: $75 replacement cost less 60% depreciation = $30.00	**None** Calculation of Coverage: Value of Item less $300 deductible = $0.00	**$75** Calculation of Coverage: Full replacement value = $75.00

ITEM 95 -- BILLS OF LADING

1. In compliance with RCW 81.29.020 and WAC 480-15-720 carriers must issue a bill of lading on each shipment of household goods transported.

   (a) A sample bill of lading form follows the text of this item. Carriers are invited to have this sample bill of lading reproduced, in triplicate, for use on Washington intrastate household goods moves.

   (b) Carriers are not required to use the sample form, it is provided as a guideline only. Carriers may elect to publish their own forms, provided the information shown in this tariff item is contained on the bill of lading.

   (c) The information shown below, and on the sample bill of lading, is not required to be shown on a single document. Carriers may elect to divide the material between two or more documents. Carriers electing to do so, however, are required to cross reference the records to one another and must file all documents together to facilitate inspection of bills by Commission regulatory staff to determine that all information required by this tariff item have been included on the documents.

   (d) Carriers must maintain copies of bills of lading for a period of three years.

Refer to following pages for information that must be included on Bills of Lading contracts.

(continued on next page)

Original Page No. 30
Correction No.

Item 95 continued

2. **Information That Must Be Included on Uniform Household Goods Bills of Lading:**

a. The name, permit number, address, telephone number, and fax number (if any) of the household goods carrier;
b. The name, address, and telephone number of the customer;
c. The name, address, and telephone number of the consignee;
d. The exact location of the origin pickup point, any split pickups, stops to partially load or unload, and the final destination point of the shipment;
e. The actual pickup date; and
f. A declaration of the length of time the shipper wishes property to be stored (permanent storage or storage in transit). The declaration must state as follows:

STORAGE:	If shipment will be placed into storage, the customer must initial option selected.
_____	This shipment is to be placed in storage for a period of less than 90 days (storage in transit). I understand that on the 91st day of storage the shipment becomes permanent storage.
_____	This shipment is to be placed in storage for more than 90 days (permanent storage).

(continued on next page)

Item 95 continued

g. A declaration of the type of estimate (binding or non-binding) under which the shipment is moving. If the household goods carrier does not offer binding estimates, the language shown below relating to binding estimates may be omitted. The declaration must state:

ESTIMATES: The customer must initial option selected:

_____ I did not request a written estimate on this shipment and understand I will be required to pay charges shown on this contract.

_____ I understand this shipment is moving under a binding estimate and that I will be required to pay the amount shown on that estimate.

_____ I understand this shipment is moving under a non-binding estimate. NOTE: If the charges shown on this bill exceed the charges on the non-binding estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more than 110 percent of the estimated charges and will extend credit for 30 days in which I must pay the remainder due. In no case will I be required to pay more than 115 percent of the estimate (plus any supplements) for mileage-rated shipments, nor more than 125 percent of the estimate plus supplements for hourly-rated shipments.

h. A section where the customer must select the type of valuation coverage under which the shipment is moving. This section must read as follows:

VALUATION: The customer must initial option selected:

_____ **Basic value protection.** I release this shipment to a value of 60 cents per pound per article, with no cost to me for the protection; or

_____ **Depreciated value protection.** I release this shipment to a value of $2.00 per pound times the net weight of the total shipment; or

_____ I declare a lump sum total dollar valuation on this entire shipment of:
$_____ and select the following option:

_____ **Replacement Cost Coverage with a $300 Deductible.** Declared value must be at least $3.50 times the net weight of this Shipment.

_____ **Replacement Cost Coverage with no deductible.** Declared value must be at least $3.50 times the net weight of this shipment.

(continued on next page)

i. **If the shipment will be rated under mileage rates**:
   (a) The mileage of the move.
   (b) On a non-binding estimate, the tare, gross, and net weights of the shipment.

j. **If the shipment will be rated under hourly rates**:
   (a) The time the vehicle left the carrier's terminal and the time it returned to the terminal or was released to go to another customer; and
   (b) The start time, stop time, and any interruption for each person involved in or on the shipment.

k. The amount and type of any charges assessed. Each charge must be fully described. Example: the number of each type of packing cartons used, the charge per carton, and total charge for each type of carton must be shown.

l. Each accessorial service performed, and the charge for that service, must be shown as a separate line item on the bill of lading.

m. Each advance or third party billing charge must be shown on the bill of lading as a separate line item.

n. Any item, reason, or circumstance that entered into the determination of the final charges must be shown as a separate line item. Example: If the carrier was required to travel via other than the regular route between origin and destination due to road closure, this information must be shown on the bill of lading.

o. A notation that the customer was provided a copy of the brochure "Your Rights and Responsibilities as a Moving Company Customer" or that the customer refused a copy when it was offered.

p. The method of payment of total tariff charges. This section of the bill must state:

PAYMENT: The customer agrees to pay charges, at time of delivery, by:

_____cash _____money order _____certified check _____ credit card
_____personal check _____business check _____debit card

If credit arrangements are made, bill to:
Name: _____
Address: _____

Note: If carrier will never accept personal checks or debit cards, those options may be omitted from the section, or replaced with the term "other."

(continued on next page)

Item 95 continued

Original Page No. 33
Correction No.

3. **Information That Must Be Included on the Back of the Bill of Lading**

The following terms and conditions which govern transportation of household goods in Washington intrastate commerce must be printed on the back of the Bill of Lading:

CONTRACT TERMS AND CONDITIONS OF
UNIFORM HOUSEHOLD GOODS BILL OF LADING

The following terms and conditions apply to all services performed by the carrier under this contract. This contract is also subject to all rules, rates, and charges in the current tariff published by, or on file with, the Washington Utilities and Transportation Commission:

SECTION 1.

(A) **THE CARRIER IS LIABLE** for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried, or held in storage-in-transit, including breakage, if articles are packed by the carrier and/or if the breakage results from negligence of the carrier. The carrier's liability is subject to the limitations of liability described in Section 2.

(B) **THE CARRIER IS NOT LIABLE** for loss of, or damage to, any article from external cause while being carried or held in storage-in-transit, for the following circumstances:

(1) Breakage, when articles are packed by the customer or the customer's representative unless it can be proven that the breakage resulted from negligence by the carrier in handling the article(s).
(2) Change in the condition or flavor of perishable articles.
(3) Loss or damage from insects, moths, or vermin.
(4) Loss or damage to documents, bank bills, notes, currency, money, postage stamps, letters, or valuable papers of any kind.
(5) Loss or damage to jewelry, watches, precious stones, or precious metals.
(6) An act, omission, or order of the customer, or loss or damage resulting from the customer's inclusion in the shipment such articles as explosives, dangerous articles or dangerous goods.
(7) Defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature and humidity changes.
(8) Hostile or warlike action or use of any weapon of war (in time of peace or war); terrorism; insurrection; rebellion; revolution; civil war, usurped power; and action taken in hindering, combating or defending against such occurrences: (a) by any government or sovereign power, or by authority maintaining or using military forces; or (b) by military forces; or (c) by an agent of any such government, power, authority or forces.

(continued on next page)

(8) Seizure, confiscation, or destruction under quarantine by order of any government or public authority.
(9) Strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder.
(10) Acts of God.

(C) **THE CARRIER IS NOT LIABLE** internal damage to electronics (radios, stereos, VHS tape players, CD/DVD players, televisions, etc.) when no visible damage to external packaging or contents therein exists, or if the item was packed by customer or customer's representative.

SECTION 2. The carrier's maximum liability shall be determined based on the valuation option selected by the customer on the face of this contract.

(A) If the customer selected **Basic Value Protection,** the carrier's maximum liability shall be the actual loss or damage not exceeding $.60 per pound of weight of any lost or damaged article(s).
(B) If the customer selected **Depreciated Value Protection,** the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding $2.00 times the net weight (in pounds) of the shipment. **This option is the default option if customer fails to indicate a choice on the face of this contract. (Customer will be liable for charges applying for this option if customer fails to indicate a choice and the shipment valuation therefore defaults to this protection level.)**
(C) If the customer selected **Replacement Cost Coverage with a deductible,** the carrier's maximum liability shall be the amount of the actual loss or damage less a $300 deductible not exceeding $3.50 times the net weight of the shipment, or the lump sum declared value, whichever is greater.
(D) If the customer selected **Replacement Cost Coverage,** the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding $3.50 times the net weight of the shipment, or the lump sum declared value, whichever is greater.

SECTION 3. Unless specific arrangements have been authorized by this contract, the carrier is not required to transport the customer's goods by any particular schedule, means, or vehicle and is not liable for delays resulting from causes other than negligence of the carrier. Further, in case of unforeseen circumstances which prevent the carrier from completing delivery, the carrier has the right to forward the customer's property by another carrier.

SECTION 4. (A) The customer must pay all legal charges. (B) If the carrier is required to refer this contract for collection of charges due to an attorney, shipper agrees to pay reasonable attorney fees and collection costs. (C) If this contract is referred to a court for resolution, the non-prevailing party shall be responsible for payment of a reasonable attorney fees and court costs. ♦ (D) The customer shall indemnify the carrier against loss or damage caused by inclusion in the shipment of explosives, dangerous articles, or dangerous goods.

SECTION 5.
(A)The carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make delivery because:

(continued on next page)

Item 95 continued

(1) The carrier was unable to locate a customer at the address given or the correct address; or

(2) The customer refused or was unable to accept delivery; or

(3) On a shipment moving under a non-binding estimate, the customer was unable or refused to pay up to 110 percent of the amount of the original estimate. The carrier's liability as a common carrier ends with delivery to the warehouse and the shipment becomes subject to the warehouse's liability, terms and conditions. The carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery.

(B) The carrier may sell the property in a shipment if:

(1)The customer refuses the shipment at destination;

(2)The customer fails to receive or claim the shipment within 15 days after the carrier has mailed a written notice to the customer to the addresses shown on face of this Bill of Lading; or

(3) If the customer fails or has refused to pay the lawful charges in accordance with the carrier's tariff and Commission rules.

(C) The carrier may sell property at its option:

(1) Upon notice in the manner authorized by law, or

(2) To the highest bidder at a public auction held at a time and place named by the carrier. The carrier must give the customer at least 30 days' written notice of the sale and must publish a notice containing a description of the property (as described in the Bill of Lading) and the name of the customer at least once a week for two consecutive weeks in a newspaper of general circulation at or near the place of sale. The proceeds of any sale will be applied toward payment of the lawful charges due for the shipment and toward expenses for the notice, advertising and sale, and storing, caring for and maintaining the property before the sale. The balance, if any, shall be paid to the owner of the property. **However**, the carrier may sell any perishable articles in the shipment at a public or private sale without the notices described above, if, in the opinion of the carrier, the sale is necessary to prevent deterioration or further deterioration.

SECTION 6. To receive compensation for a claim for loss, damage, overcharge, injury or delay, the customer must file a written claim with the carrier within nine months after delivery. In the case of failure to make delivery, the claim must be filed within nine months after a reasonable time for delivery has elapsed. Claims must contain sufficient information to identify the property involved. A copy of the original paid transportation bill, bill of lading contract or shipping receipt must accompany the written claim. (B) A suit against the carrier for loss, damage, overcharge, injury or delay must be instituted within two years and one day from the date the carrier notifies the customer that the carrier has disallowed the customer's claim made under the provisions of paragraph (A).

Sample bill of lading

BILL OF LADING NUMBER _____
DATE ORDER TAKEN_____
MOVE DATE_____

Uniform Household Goods Bill of Lading

Customer: This bill of lading establishes a contract between you and the household goods carrier. It confirms instructions and authorizes the carrier to move, ship, pack, store and/or perform the services shown. Before you sign this document it is important that you first read the entire document, including the back, and that you ask for an explanation of anything that is not clear or that is different from any previous information received from the carrier or the carrier-s representative(s). This contract is subject to conditions on the back of this form.

Rights and Responsibilities Guide (customer must sign this section)
The carrier gave me, or I declined, a copy of the brochure AYour Rights and Responsibilities as a Moving Company Customer@
Signature of customer:

FROM	TO
Customer:	Customer:
Pick Up Address:	Delivery Address:
City: State: Zip:	City: State: Zip:
Stops At:	Storage-In-Transit At:

WEIGHT OF SHIPMENT: (Weight Tickets Attached)
Gross Weight _____ Lbs. Weighmaster_____
Tare Weight _____ Lbs. Weighmaster_____
Net Weight _____

JOB CODE_____ PICKED UP BY_____
PACKED BY_____ ORDER BOOKED BY_____

DATE	TRIP NO.	DRIVER	EQUIP. NO.

Expedited shipment: Moving at weight of_____ pounds.
Actual weight is:_____ pounds. Agreed to by customer:
Customer-s Signature:

Exclusive Use: Customer requests exclusive use of vehicle by signing below.
Customer-s Signature:

TIME RECORD
_____LABORERS & VAN (Complete start and stop time chart below)
_____REG HOURS @_____PER HOUR = CHARGES_____
_____OVERTIME HRS @_____PER HOUR = CHARGES_____
Person 1: Start Time_____ Stop Time _____ Total Hours_____
Person 2: Start Time_____ Stop Time _____ Total Hours_____
Person 3: Start Time_____ Stop Time _____ Total Hours_____

X **Note: The customer must indicate choices made on the items shown below by initialing the appropriate line.** X

PAYMENT: The customer and carrier agree that payment, at time of delivery, will be made by:
____ cash ____ money order ____ certified check _____ credit card
_____ business check _____Other:_____
If credit arrangements are made, bill to:
NAME: _____
ADDRESS:

ESTIMATES: The customer must initial the option selected:

_____ I did not request a written estimate on this shipment and understand I will be required to pay charges shown on this contract.
_____ I understand this shipment is moving under a binding estimate and that I will be required to pay the amount shown on that estimate.
_____ I understand this shipment is moving under a **non-binding estimate.** **NOTE:** If the charges shown on this bill exceed the charges on the non-binding estimate given me by the carrier, the carrier must release the shipment to me upon payment of no more than 110% of the estimated charges and will extend credit for 30 days in which I must pay the remainder due. In no case will I be required to pay more than 115% of the estimate (plus any supplemental estimates) for mileage rated shipments nor more than 125% of the estimate (plus supplements) for hourly rated shipments.

VALUATION: The customer must initial the option selected:

_____ **Basic value protection.** I release this shipment to a value of 60 cents per pound per article.
_____ **Depreciated Value Protection.** I release this shipment to a value of $2 per pound times the shipment weight.
or;
_____ I declare a lump sum total dollar valuation on this entire shipment of: $_____and select the following option:
_____ **Replacement Cost Coverage with a $300 Deductible** (Declared value must be at least $3.50 times weight of shipment.)
_____ **Replacement Cost Coverage** with no deductible. (Declared value must be at least $3.50 times weight of shipment.)

STORAGE: If shipment will be placed in storage, the customer must initial the option selected:

_____ This shipment is to be placed in storage for a period of less than 90 days (storage in transit). I understand that on the 91st day or storage the shipment becomes permanent storage.
_____ This shipment is to be placed in storage for more than 90 days (permanent storage).
_____ This shipment is to be placed in storage-in-vehicle for a period of not more than _____ days.

Details of packing and packing materials

Description	Quantity	Rate	Amount
Dish pack			
Cartons B Less than 3 cubic feet			
3 cubic feet			
4-1/2 cubic feet			
6 cubic feet			
6-1/2 cubic feet			
Wardrobe cartons			
Mattress cartons - crib			
Mattress cartons - twin			
Mattress cartons - double			
Mattress cartons - queen			
Mattress cartons - king			
Glass containers minimum			
Glass containers ____ cubic feet			
Boxes or crates minimum			
Boxes or crates _____ cubic feet			
Appliance packing materials			
Other:			
Total packing and materials charges =			

Details transportation, valuation and services provided:

Service:			
Transportation _____mi. Wt._____			
Trans. storage-in-transit shipment			
Warehouse to destination:_____ mi.			
Storage-in-transit, 30 days or fraction			
Warehouse handling in/out			
Storage valuation charges			
Extra stops			
Hoisting or piano handling			
Stairs, elevators, long carries			
Transportation valuation charges			
Appliance Service			
Other:			
Total for transportation, valuation, services =			
TOTAL BOTH SECTIONS			
LESS AMOUNT PREPAID			
BALANCE DUE FROM CUSTOMER			

All goods were received in good condition, except as noted on this contract or on the inventory form.

Receipt for goods_____
Driver-s signature Date

Delivery receipt_____
Customer-s signature Date

Sample bill of lading

Correction No.

The following terms and conditions apply to all services performed by the carrier under this contract. This contract is also subject to all rules, rates, and charges in the current tariff published by, or on file with, the Washington Utilities and Transportation Commission:

SECTION 1. (A)**THE CARRIER IS LIABLE** for physical loss of, or damage to, any article from external cause while being packed, unpacked, loaded, unloaded, carried or held in storage-in-transit(including storage-in-vehicle), including breakage, if articles are packed by the carrier and/or if the breakage results from negligence of the carrier. The carrier's liability is subject to the limitations of liability described in Section 2.

(B) **THE CARRIER IS NOT LIABLE** for loss of, or damage to, any article from external cause while being carried or held in storage-in-transit, for the following circumstances:

(1) Breakage, when articles are packed by the customer or the customer's representative unless it can be proven that the breakage resulted from negligence by the carrier in handling the article(s).
(2) Change in the condition or flavor of perishable articles.
(3) Loss or damage from insects, moths or vermin.
(4) Loss or damage to documents, bank bills, notes, currency, money, postage stamps, letters, or valuable papers of any kind.
(5) Loss or damage to jewelry, watches, precious stones, or precious metals.
(6) An act, omission, or order of the customer, or loss or damage resulting from the customer's inclusion in the shipment such articles as explosives, dangerous articles or dangerous goods.
(7) Defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature and humidity changes.
(8) Hostile or warlike action or use of any weapon of war (in time of peace or war); terrorism; insurrection; rebellion; revolution; civil war, usurped power; and action taken in hindering, combating or defending against such occurrences: (a) by any government or sovereign power, or by authority maintaining or using military forces; or (b) by military forces; or (c) by an agent of any such government, power, authority or forces.
(9) Seizure, confiscation, or destruction under quarantine by order of any government or public authority.
(10) Strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder.
(11) Acts of God.

SECTION 2. The carrier's maximum liability shall be determined based on the valuation option selected by the customer on the face of this contract.

(A) If the customer selected **Basic Value Protection**, the carrier's maximum liability shall be the actual loss or damage not exceeding $.60 per pound of weight of any lost or damaged article(s).
(B) If the customer selected **Depreciated Value Protection**, the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding $2.00 times the actual weight (in pounds) of the shipment. This option is the default option if customer fails to indicate a choice on the face of this contract. (Customer will be liable for charges applying for this option if customer fails to indicate a choice and the shipment valuation therefore defaults to this protection level.)
(C) If the customer selected **Replacement Cost Coverage with a deductible**, the carrier's maximum liability shall be the amount of the actual loss or damage less a $300 deductible not exceeding $3.50 times the weight of the shipment, or the lump sum declared value, whichever is greater.
(D) If the customer selected **Replacement Cost Coverage**, the carrier's maximum liability shall be the amount of the actual loss or damage not exceeding $3.50 times the weight of the shipment, or the lump sum declared value, whichever is greater.

SECTION 3. Unless specific arrangements have been authorized by this contract, the carrier is not required to transport the customer's goods by any particular schedule, means, or vehicle and is not liable for delays resulting from causes other than negligence of the carrier. Further, in case of unforeseen circumstances which prevent the carrier from completing delivery, the carrier has the right to forward the customer's property by another carrier.

SECTION 4. (A) The customer must pay all legal charges.
(B) If the carrier is required to refer this contract to an attorney for collection of charges due, the customer agrees to pay reasonable attorney fees and collection costs.
(C) If this contract is referred to court for resolution, the non-prevailing party shall be responsible for payment of reasonable attorney fees and court costs.
(D) The customer shall indemnify the carrier against loss or damage caused by inclusion in the shipment of explosives, dangerous articles, or dangerous goods.

SECTION 5.
(A) The carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make delivery because:
(1) The carrier was unable to locate a customer at the address given or the correct address;
(2) The customer refused or was unable to accept delivery; or
(3) On a shipment moving under a non-binding estimate, the customer was unable or refused to pay up to 110 percent of the amount of the original estimate.

The carrier's liability as a common carrier ends with delivery to the warehouse and the shipment becomes subject to the warehouses's liability, terms and conditions. The carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery.

(B) The carrier may sell the property in a shipment if:
(1) The customer refuses the shipment at destination;
(2) The customer fails to receive or claim the shipment within 15 days after the carrier has mailed a written notice to the customer to the addresses shown on face of this Bill of Lading; or
(3) If the customer fails or has refused to pay the lawful charges in accordance with the carrier's tariff and Commission rules.

(C) The carrier may sell the property at its option:
(1) Upon notice in the manner authorized by law, or
(2) To the highest bidder at a public auction held at a time and place named by the carrier. The carrier must give the customer at least 30 days' written notice of the sale and must publish a notice containing a description of the property (as described in the Bill of Lading) and the name of the customer at least once a week for two consecutive weeks in a newspaper of general circulation at or near the place of sale. The proceeds of any sale will be applied toward payment of the lawful charges due for the shipment and toward expenses for the notice, advertising and sale, and storing, caring for and maintaining the property before the sale. The balance, if any, shall be paid to the owner of the property. However, the carrier may sell any perishable articles in the shipment at a public or private sale without the notices described above, if, in the opinion of the carrier, the sale is necessary to prevent deterioration or further deterioration.

SECTION 6. (A) To receive compensation for a claim for loss, damage, overcharge, injury or delay, the customer must file a written claim with the carrier within nine months after delivery. In the case of failure to make delivery, the claim must be filed within nine months after a reasonable time for delivery has elapsed. Claims must contain sufficient information to identify the property involved. A copy of the original paid transportation bill, bill of lading contract, or shipping receipt must accompany the written claim. (B) A suit against the carrier for loss, damage, overcharge, injury or delay must be instituted within two years and one day from the date the carrier notifies the customer that the carrier has disallowed the customer's claim made under the provisions of paragraph (A).

ITEM 100 -- STORAGE

"Storage-in-transit" (SIT) - is temporary warehouse storage of a shipment for 90 days or less pending further transportation. Property may be placed into SIT one or more times but may not exceed a total of 90 days. This temporary storage may be in either a warehouse owned by the carrier, or in a warehouse the carrier has chosen as its agent. Liability for the shipment while in storage-in-transit is the responsibility of the carrier. For information related to temporary storage-in-vehicle refer to Item 101.

"Permanent storage" is warehouse storage of a shipment for longer than 90 days. The warehouse is considered the destination of a shipment delivered to permanent storage. The carrier's liability for the shipment ceases upon delivery to the warehouse. Liability for the shipment while in permanent storage is the responsibility of the warehouse.

Customer choice of storage. The carrier must ensure that the customer specifically choose SIT or Permanent Storage service by signing or initialing on the bill of lading. The customer is responsible for the added charges for storage service, warehouse handling and final delivery of the shipment.

Inventory required. Both the carrier and warehouse must maintain an inventory on any shipment placed in storage. The records must show:

(a) An itemized list of the items in the shipment and the number of the bill of lading under which the shipment is moving;
(b) The origin and destination points of the shipment;
(c) The condition of each article when it was received at, and forwarded from, the SIT warehouse;
(d) The dates when all charges, advances, or payments were made or received; and
(e) The dates the shipment was delivered into, and forwarded from, the warehouse.

1. Storage-in-transit (SIT)

A. **Charges due when a shipment is placed into SIT:** On the date a shipment is placed into SIT the carrier may bill the customer:

(a) The charges for transporting the shipment from the origin to the warehouse. Charges for transportation are determined by using Item 200 (mileage rates) for shipments moving more than 35 miles, Item 201 for

(continued on next page)

shipments moving more than 35 miles where the storage facility is 35 miles or less from the origin, Item 230 (hourly rates) if the shipment is 35 miles or less;

(b) The storage charges for the first 30-day period;

(c) Charges for any additional services such as packing materials, overtime incurred, third party billings, etc.;

(d) Warehouse handling in charges; and

(e) Valuation charges, see item 90.

B. **Charges for Storage-In-Transit**

Service	Rate to be charged per 100 pounds stored		Minimum charge	
	Minimum	Maximum	Minimum	Maximum
For each 30-day period, or portion of 30day period, goods remain in storage	$0.98	$1.64	$4.95	$8.26
Warehouse handling in	$0.89	$1.49	$4.47	$7.45
Warehouse handling out	$0.89	$1.49	$4.47	$7.45

C. **Adding to, or removing a portion of, property from SIT:** A customer may add to, or remove a portion of, the property in SIT. SIT charges for the balance of the SIT period will be based on the gross weight of goods remaining in storage. Charges for transportation furnished, if any, for the delivery of the remainder of the shipment will be based on the net weight remaining in SIT, or calculated at hourly rates if the destination is less than 35 miles from the storage facility.

(1) **Removing a portion of the property from SIT**: A customer may remove a portion of the property from SIT if all charges for the shipment have been paid in full or the customer and carrier have negotiated for payment arrangements. If the customer requests the carrier to deliver the portion of the property removed from SIT, the carrier will charge for delivery as if it were a separate shipment with the origin being the SIT warehouse.

No property may be removed from the carrier's or agent's warehouse until all lawful charges are paid or satisfactory payment arrangements are negotiated.

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(2) **Adding property to a SIT shipment:** During the SIT period, the customer may add property to that already in SIT. The following charges and rules will apply:

(a) If the carrier transports the additional property to SIT, charges will be calculated from origin to the warehouse by using the rates shown in Item 200 (mileage rates) or Item 230 (hourly rates);
(b) Warehouse handling in charges as shown in the table below; and
(c) All subsequent charges, including SIT fees, will be based on the net weight of the combined shipment.

(3) The customer must pay warehouse-handling charges if the warehouse is required to unstack or restack the shipment, or a portion of the shipment, to facilitate the customer's selection of property. See table of charges below.

Service	Rate to be charged per 100 pounds stored		Minimum charge per occurrence	
	Minimum	Maximum	Minimum	Maximum
Warehouse handling, stacking or restacking to withdraw property from SIT	$1.78	$2.97	$8.92	$14.87
Warehouse handling in	$0.89	$1.49	$4.47	$7.45
Warehouse handling out	$0.89	$1.49	$4.47	$7.45

D. **If the customer does not remove the shipment from SIT within 90 days:**
(a) The carrier's liability terminates at midnight on the 90th day;
(b) The warehouse is considered the destination of the shipment;
(c) The warehouse is considered to be the agent of the customer and the property becomes subject to the rules, regulations and charges of the warehouse; and
(d) The carrier must bill the customer for all charges accrued to date.

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E. **Delivery from SIT requested, but not provided:** If a customer notifies the carrier, at least 15 days before the end of a 30-day SIT period, that it wants its property delivered, but the carrier does not make the delivery by the end of that period, the carrier cannot charge any additional SIT or storage charges. All other SIT provisions will apply until the carrier can deliver the property.

F. **Change in destination from that shown on the original bill of lading:** The owner of the property in SIT may change the destination originally shown on the bill of lading by notifying the carrier in writing. When the carrier receives the notice, the carrier will make a notation on the bill of lading indicating that the customer requested the change.

G. **Delivery attempted but cannot be accomplished:** If delivery cannot be made at the address specified on the bill of lading because of circumstances listed in Item 15, (Refusal to Pickup or Deliver Shipment), and the customer has not given another address where delivery can be made, the carrier will hold the shipment under the SIT provisions of this item.

H. **Rates and charges to be assessed if there is a rate increase while property is in SIT:** Rates that were in effect on the date the shipment was loaded at the point of origin will remain in effect until delivery of the shipment at the point of destination.

2. Permanent Storage

Transferring property from SIT into permanent storage:

(a) The customer may at any time decide to transfer property from SIT to permanent storage by providing written notice to the carrier and the warehouse.

(b) Once property is transferred to permanent storage, the warehouse is considered the destination of the shipment.

(c) Within seven days of receiving notice that the customer wants its property moved into permanent storage, the carrier must provide a final bill for all SIT charges due.

(d) The carrier's liability for the property ceases when the property is transferred into permanent storage. Liability for the property while in permanent storage is the responsibility of the warehouse. Valuation coverage for the property must be purchased from the warehouse.

ITEM 101 - STORAGE-IN-VEHICLE

1. **"Storage-in-vehicle"(SIV)** is temporary storage of a shipment that remains on or in the carrier's vehicle (van or trailer) instead of being placed in a warehouse. This service is provided at carrier's convenience. The customer may request, and the carrier may offer, this option when:
   (a) The shipment will remain in storage-in-vehicle for not more than a total of 10 days.
   (b) The vehicle containing the customer's shipment will be parked in a safe, secured area at all times.
   (c) The vehicle will be securely locked at all times.
   (d) The vehicle used is in good repair, not subject to leakage, pilferage, or entry by insects or vermin.
   (e) The carrier accepts responsibility for any loss or damage occurring while the shipment is in storage-in-vehicle. Reimbursement to be determined based on the valuation option selected by the customer on the bill of lading.

2. The rate for providing storage-in-vehicle is:

Per 24 hours or fraction thereof	
Minimum	Maximum
$66.20	$110.34

3. No handling in or handling out charges will apply.

4. Storage-in-vehicle charges cannot exceed the costs that would apply were the shipment placed into storage-in-transit. In determining what storage-in-transit charges would apply, carrier will use actual scale net weight of shipment (for mileage-rated shipments) or constructive weight of shipment (for hourly-rated shipments).

5. A notation must be made on the bill of lading showing the customer agrees to storage-in-vehicle, and the rate agreed upon.

   Notation must be substantially equal to:

   "I certify that I have requested storage-in-vehicle for a period of ____ days
   at an agreed upon rate of $_____ per day.

   Signature of customer_____."

Section 2

MILEAGE RATED SHIPMENTS

**Rates in this section
apply to shipments moving more than 35 miles**

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ITEM 105 -- GENERAL APPLICATION OF RATES

1. Rates include use of vehicle, equipment, and labor for the receiving and/or delivery of household goods at ground level.

2. Rates do not include furnishing to containers, packing, unpacking, marking, storing, hoisting, or extra stops.

3. Rates do not include handling, loading, or unloading of articles weighing 1,000 pounds or more. These accessorial services are normally performed by the customer or the customer's representative, but if performed by the carrier at the request of the customer, the charges for such services will be assessed in addition to transportation charges.

ITEM 110 - MILEAGE

1. **ONE-WAY MILES**. Rates in Section 2 are based on one-way miles.

2. **COMPUTING MILEAGE.** Carriers must use a mileage guide that calculates mileage using the most current version of the Household Goods Carriers Bureau Mileage guide to determine mileage.

ITEM 115 - WEIGHT OF SHIPMENT

Tariff rates and charges shall be computed on the net weight plus all additives of the shipment.

ITEM 120 -- MINIMUM CHARGE - GENERAL

The minimum charge for any shipment will be calculated on a weight of 7 pounds per cubic foot of properly loaded vehicle space used. Both the minimum charge weight and the actual weight must be shown on the bill of lading.

ITEM 125 -- EXCLUSIVE USE OF VEHICLE, MINIMUM CHARGE

If the customer requests the use of a carrier's vehicle for their shipment only (Exclusive Use), the minimum charge for the shipment will be calculated on a weight of 7 pounds per cubic foot of vehicle space or the net weight plus all additives, whichever is greater.

ITEM 130 -- EXCLUSIVE USE OF VEHICLE, DOCUMENTATION REQUIRED

If a customer requests the use of a carrier's vehicle for their shipment only (Exclusive Use), the request must be in writing and retained by the carrier as part of the carrier's records. The carrier must place a notation on the bill of lading (and any estimate) showing the customer requested the vehicle's exclusive use. The customer must sign the notation to indicate approval of the additional charges.

ITEM 135 -- CHARGE FOR A SMALLER SHIPMENT MUST NOT EXCEED THE CHARGE FOR A LARGER SHIPMENT

The charge for a smaller shipment must not exceed the charge for a larger shipment at the rate and minimum weight for the larger shipment.

EXAMPLE:

A load of household goods being moved from City A to City B on which rates are:

Minimum 1,000 pounds - rate is .2446 per pound shipped, and
Minimum 2,000 pounds - rate is .1918 per pound shipped.

A shipment weighing 1,780 pounds would be billed as if it weighed 2,000 pounds,

Calculation/reason:

1,780 pounds times .2446 = $435.39
2,000 pounds times .1918 = $383.60

So it is cheaper to bill the shipment as if it weighed 2,000 pounds. The bill of lading would show the following notation:

"1,780 pounds cheaper as 2,000 pounds"

ITEM NO. 140 -- BULKY ARTICLES AND WEIGHT ADDITIVES

1. Some articles, because of their size and shape, may require additional special handling or take up a disproportionate amount of space in the carrier's vehicle. There is an additional cost for moving these articles.

2. For some articles there is a charge per article and for other articles, there is an additional amount of weight added to the actual weight of the shipment (weight additive) to compensate for the extra space used, or for the additional handling required.

3. The weight additives and/or additional charges listed do not apply if an article is capable of being conveniently hand-carried by one person and/or transported in standard moving carton.

The following table lists the charges or weight additives for each type of article:

Type of Article	Additional Charge		Weight Additive in Pounds
	Minimum	Maximum	
Airplanes, ultra lights, or gliders (does not include hang gliders)	n/a	n/a	120 pounds per linear foot of the total length of the fuselage
Animal houses, kennels	$88.72	$147.85	n/a
Automobiles	$94.54	$157.58	n/a
Bath or hot tubs, spas, whirlpool baths, Jacuzzis (if they are transported set up, not dismantled)	$88.72	$147.85	n/a
Boats and sailboats			
less than 14 feet in length, whether mounted on trailers or not mounted	n/a	n/a	700 pounds
14 feet in length or longer, mounted on trailers	n/a	n/a	2,500 pounds
Boat trailers, any length, without boat	n/a	n/a	1,600 pounds
Campers (does not include canopies) when not mounted on trucks	n/a	n/a	7,000 pounds
Canoes, skiffs, rowboats, dinghies, skulls, kayaks			
not over 13 feet in total length	$47.62	$79.38	n/a
14 feet in length or longer, whether mounted on trailers or not mounted	n/a	n/a	700 pounds

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Item 140 continued

Type of Article	Additional Charge Minimum	Additional Charge Maximum	Weight Additive in Pounds
Canopies of any size that are not mounted on a truck	n/a	n/a	700 pounds
Clocks, grandfather or grandmother (if transported set-up, not dismantled)	$23.68	$39.46	n/a
Doll houses, playhouses	$88.62	$148.08	n/a
Dune buggies	$94.54	$157.58	n/a
Golf carts, motorized	$47.62	$79.38	n/a
Horse trailers	n/a	n/a	7,000 pounds
Jet ski's	$47.62	$79.38	n/a
Mobile homes, mini	n/a	n/a	7,000 pounds
Motorcycles, motorbikes, go-carts, 3 and 4 wheel all terrain vehicles	$47.62	$79.38	
Pickup trucks:			
not including mounted canopies or campers	$94.54	$157.58	n/a
with mounted campers or canopies	$147.82	$246.37	n/a
Riding lawn mowers	$47.62	$79.38	n/a
Satellite television/radio dishes/disks including all mountings, stands, and other accessories and equipment (excluding those which may be easily handled and carried by one person	$70.90	$118.18	n/a
Snowmobiles	$47.62	$79.38	n/a
Sport utility trucks	$147.82	$246.37	n/a
Televisions large-screen (40" screen & over)	$70.90	$118.18	n/a
Tool sheds, utility sheds	$88.71	$147.85	n/a
Tractors (less than 25 horsepower)	$47.62	$79.38	n/a
Trailers (including utility and pop-up)			
not over 13 feet in total length	$47.62	$79.38	n/a
14 feet in total length or longer	$53.30	$88.84	n/a
Trailers, travel campers (does not include utility and pop up)	n/a	n/a	7,000 pounds
Vans, any size	$147.82	$246.37	n/a

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3. The bulky article charge or weight additive applies whether the article is assembled, partially disassembled, or disassembled unless otherwise noted. The weight additive will be based on the longest disassembled part.

4. The weight additive applies for each item individually.

5. When figuring the length of an item, all fractions of a foot are disregarded. (Example: a boat thirteen foot eleven inches in length is considered a thirteen-foot boat.)

6. There are two acceptable methods for determining the length of all watercraft:
   (a) The manufacturer's declaration of "center line length" or "overall length"; or
   (b) Measuring down the middle of the boat from the transom to the point of the bow.

7. If the household goods carrier is asked by the customer to include light or bulky items not shown on the chart in this tariff item, the carrier may assess a weight additive based on seven pounds per cubic foot of space the article will use in a properly loaded trailer.

ITEM 145 -- DELAY OF SHIPMENTS FOR AVAILABILITY OF EQUIPMENT OR CONSOLIDATION WITH OTHER SHIPMENTS

1. Carriers must not delay delivery of shipments weighing 5,000 pounds or more for availability of equipment or consolidation with other shipments. Carriers must directly deliver (expedite) all shipments weighing 5,000 pounds or more.

2. Carriers must not delay delivery of shipments weighing less than 5,000 pounds if the customer agrees to pay a minimum charge based on up to 5,000 pounds. Carriers must directly deliver all shipments for which the customer agrees to pay the minimum charge based on up to 5,000 pounds. If the customer agrees to payment of the minimum charge, a notation must be placed on the face of the bill of lading. The customer must sign the notation. The notation must say:

   "Moving at a weight of _____ pounds.
   Actual weight _____ pounds.
   Agreed to:_____ Signature of customer."

3. Carriers may delay delivery of shipments weighing less than 5,000 pounds for availability of equipment or consolidation with other shipments.

   (a) Carriers must promptly remove from the customer's premises all articles to be held pending available equipment or consolidation with another shipment and must not charge the customer for storage, storage valuation, handling in or out, or storage-in-transit charges for the time a shipment is held.

   (b) Unless the carrier and the customer have agreed to a deliver by date, carriers must deliver a delayed shipment within 15 calendar days of accepting it.

      i) The carrier and the customer must state the "deliver by date" in writing on the bill of lading by placing the following notation on the face of the bill:

      "The customer agrees that delivery may be delayed but shall not be after:

      _____, 19_____.

      Agreed to:_____, customer."

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ii) Once the carrier agrees to a "deliver by" date, the carrier must:

- Deliver the shipment by that date;
- Renegotiate the deliver by date with the customer; or
- Make arrangements for another carrier to do so on its behalf.
- (The original carrier must absorb any additional costs incurred by using the additional carrier to meet the "deliver by" date.)

ITEM 150 - PAYMENT OF CHARGES

1 Binding Estimates - A carrier may not charge the customer more than the binding estimate, including supplements.

2. Non-Binding Estimates - A carrier may charge the customer more than the non-binding estimate, including supplements, but must not exceed:

   a. More than 115% of the amount of the estimate, including supplements, for transportation charges; or

   b. More than 115% of the amount of the estimate, including supplements for accessorial charges and other services.

Original Page No. 54
Correction No.

ITEM NO. 155 - ADDITIONAL STOPS

1. Additional stops are when:

   - The carrier loads portions of the shipment at more than one site;
   - The carrier unloads portions of the shipment at more than one site; or
   - The carrier both loads and unloads a portion of the shipment at more than one site.

2. A customer may request that the carrier provide additional stops. The carrier will charge for providing this service. The charge for providing additional stops applies in addition to all other applicable charges.

3. The following rates apply when additional stop service is provided:

Rate per Stop	
Minimum	Maximum
$30.59	$50.98

4. Transportation charges on shipments for which the carrier provides additional stops will be computed on the basis of the total weight of the entire shipment for the total distance from the origin to the destination, via the additional stops.

   Example: A shipment originating in Olympia weighs 3,000 pounds, with a stop in Tacoma, to load 1,000 pounds, is transported to Bellingham.

   Properly rated, the transportation charges on the bill would be rated as if 4,000 pounds were shipped from Olympia to Bellingham, plus a charge for the additional stop in Tacoma.

ITEM 160 -- LONG CARRY CHARGES

If goods must be carried more than 75 feet between the carrier's vehicle and the door of the individual living unit, the following will be charged to the customer in addition to all other applicable rates and charges:

For each 50 feet (or fraction of 50 feet) beyond the first 75 feet:	
Minimum Per 100 pounds carried	Maximum Per 100 pounds carried
$0.69	$1.17

ITEM 165 - STAIRS OR ELEVATORS

If stairs or elevators are used at the point of pickup or delivery, the following will be charged to the customer in addition to all other applicable rates and charges:

For each flight of stairs	
Minimum (for each 100 pounds)	Maximum (for each 100 pounds)
$0.69	$1.17

For use of one or more elevators	
Minimum (for each 100 pounds)	Maximum (for each 100 pounds)
$1.04	$1.74

Note 1: Charges in this item do not apply to shipments to or from single-family dwellings.

Note 2: If both stairs and an elevator are available, charges will be based on the calculation that provides the lower cost to the customer.

ITEM 170 - PIANO AND ORGAN HANDLING CHARGES

If a piano or organ is being shipped, the following handling charges will be charged to the customer in addition to all other applicable rates and charges. Handling charges apply only once per shipment, per article.

Type (not including toys or portable keyboards)	Minimum	Maximum
All pianos except spinets	$43.69	$72.83
Pipe organs		
Spinet pianos	$17.48	$29.14
All organs except pipe organs		

In addition to the handling charge, each time a piano or organ must be carried up or down stairs, the following flight charges will apply:

Flights	Minimum	Maximum
First flight	$8.74	$14.56
Each additional flight	$4.37	$7.28
Each additional step over 20, per flight, outside a building	$0.24	$0.41

ITEM 175 -- CHARGES FOR USING COMMERCIAL FERRIES AND TOLL BRIDGES

If the carrier must use a commercial ferry or toll bridge, the following charges will apply In addition to all other applicable rates and charges:

(a) The carrier will pass through to the customer the actual cost of ferry fares/fees. A copy of the ferry fare receipt must be attached to the bill of lading provided to the customer, and the carrier must retain a duplicate copy in its files.

(b) The carrier will pass through to the customer the actual cost of toll bridge fees. If available, a copy of the toll bridge receipt must be attached to the bill of lading provided to the customer, and the carrier must retain a duplicate copy in its files.

(c) The carrier must record on the bill of lading the exact time its vehicle and employee(s) are on board a commercial ferry or are waiting in line to board the ferry. The carrier will bill the customer for the time its vehicle and employee(s) are detained waiting in line and the time on board the ferry at the rates shown in Items 230 (Hourly rates) and 235 (Labor charges).

(d) The carrier will determine the route taken to the benefit of the shipper.

ITEM 180 -- REWEIGHING

1. The customer may request that the carrier reweigh the shipment before delivery.

2. The customer is responsible paying for the scale fees. The carrier must obtain a scale fee receipt. A copy of that receipt must be given to the customer and a copy must be attached to the records maintained by the carrier.

3. Before reweighing the shipment, the carrier must notify the customer of the cost of reweighing.

The following fees will apply in addition to the scale fee:

If the shipment weighs:	And the difference between the weights is:	The reweighing charge to the customer will be:	
		Minimum	Maximum
5,000 pounds or less	More than 100 pounds	No charge to customer	
More than 5,000 pounds	More than two percent of the lower scale weight		
5,000 pounds or less	Less than 100 pounds	$17.48	$29.14
More than 5,000 pounds	Less than two percent of the lower scale weight		

ITEM 185 - WAITING TIME

1. The carrier will bill the customer, at the rates shown in Items 230 (Hourly Rates) and 235 (Labor Charges), for waiting time occurring between 8:00 a.m. and 5:00 p.m.:

   (a) Monday through Saturday, excluding holidays; and
   (b) Sundays and holidays, if pickup or delivery service is requested by the customer.

2. Waiting time charges apply in addition to all other applicable rates and charges.

3. Waiting time is when the customer keeps the carrier waiting at the destination for longer than the total allowable free time.

Loaded distance	Allowable free time is:
200 miles or less	One hour total
More than 200 miles	Two hours total

   Note: On shipments moving from storage-in-transit, the loaded distance of the shipment is the mileage from the warehouse to the destination.

4. Free time begins at the time the carrier=s vehicle arrives at the destination address.

ITEM 190 -- OVERTIME

1. Charges for overtime are not mandatory. If overtime charges are assessed, they will apply in addition to all other applicable rates and charges.

2. The carrier may bill the customer overtime charges for loading and unloading services performed:

   (a) Monday through Friday -- after 5:00 PM and before 8:00 AM; and
   (b) Saturdays, Sundays and legal holidays -- any time.

   Exception: The carrier may not assess overtime charges if the overtime is provided for carrier=s convenience. Carrier's convenience is defined as: The carrier is unable to provide service, due to lack of equipment, on a date requested by a customer, and instead can provide service only during hours defined above as overtime hours.

3. Overtime will be performed only at the request of the customer and at the option of the carrier. The carrier must provide the customer with a written estimate of the total overtime charges and get the customer=s written consent before providing overtime service.

Charges:

Period in which loading and/or unloading service is provided	Rate per 100 pounds shipped	
At all times on Saturdays, Sundays or Legal Holidays	Minimum	Maximum
	$1.74	$2.92
Monday through Friday (excluding legal holidays) -- after 5:00 PM and before 8:00 AM.	Rate Per person per hour or fraction of an hour	
	Minimum	Maximum
	$9.10	$15.17

ITEM 195 -- PACKING CHARGES

1. Charges include the carrier packing the goods, containers and packing materials, and the carrier unpacking. For container only prices, see Item 195-A. For labor only, see Item 235 (Labor Charges).

2. Rates do not include unpacking when: a) the customer specifically requests the carrier not to unpack at the time of delivery, or, b) the shipment is delivered to permanent storage.

Type of Container	Charge Per Container	
	Minimum	Maximum
DRUM, DISH-PACK (drum, dish-pack, barrel or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps or similar fragile articles, with inserts or dividers)	$10.08	$16.79
WASHER PACKING KIT	$3.31	$5.52
BOXES:		
Not over 5 cu. ft.	$6.26	$10.44
Over 5 cu. ft/less than 8 cu. ft.	$16.75	$27.93
Over 8 cu. ft. (See CRATES and CONTAINERS)		
CARTONS:		
Less than 3 cu. ft. (not less than 200 lb test)	$6.26	$10.44
3 cu. ft. (net less than 200 lb test)	$9.06	$15.10
4-1/2 cu. ft. (not less than 200 lb test)	$11.15	$18.58
6 cu. ft. (not less than 200 lb test)	$12.37	$20.62
Dimensions and cubical content must be shown on all cartons. When cartons used exceed 1-1/2 cubic feet, and no rate is specified for the size carton used, charges shall be based on the next smaller-sized carton listed.		
MATTRESS CARTONS:		
Crib Mattress Carton	$5.96	$9.94
Twin Mattress Carton	$8.94	$14.91
Double Mattress Carton	$11.83	$19.70
Queen Mattress Carton	$15.01	$25.02
King Mattress Carton	$18.30	$30.51
King Box Spring Carton	$15.34	$25.58
WARDROBE CARTON (not less than 10 cu. ft.)	$14.52	$24.21
MIRROR CARTON (corrugated)	$15.80	$26.33
CRATES AND CONTAINERS: (other than described above)		
Price per cubic foot or fraction (gross measurement of crate or container)	$6.12	$10.19
Crate (minimum)	$21.84	$36.41

ITEM 195-A -- CONTAINER PRICES

1. Prices are for containers (packing materials) only.
2. If the customer requests delivery or pickup of containers, Item 230 (Hourly Rates) and Item 235 (Labor Charges) will apply.
3. When available, the customer may purchase used containers at 50% of the prices shown below.

Type of Container	Price Per Container	
	Minimum	Maximum
DRUM, DISH-PACK (drum, dish-pack, barrel or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps, or similar fragile articles, with inserts or dividers)	$10.05	$16.74
WASHER PACKING KIT:	$3.30	$5.51
CARTONS:		
Less than 3 cu. ft. (not less than 200 lb. Test)	$2.08	$3.48
3 cu. ft. (not less than 200 lb. Test)	$3.10	$5.17
4-1/2 cu. ft. (not less than 200 lb. Test)	$3.72	$6.20
6 cu. ft. (not less than 200 lb. Test)	$4.38	$7.30
WARDROBE CARTON (not less than 10 cu. ft.)	$7.91	$13.17
MATTRESS CARTONS:		
Crib Mattress Carton	$3.57	$5.97
Twin Mattress Carton	$6.47	$10.78
Double Mattress Carton	$8.05	$13.42
Queen Mattress Carton	$9.11	$15.18
King Mattress Carton	$13.05	$21.75
King Box Spring Carton	$14.89	$24.82
MIRROR CARTON (corrugated)	$8.04	$13.40
CRATES AND CONTAINERS (*other than described above, designed for mirrors, paintings, glass or marble tops, and similar fragile articles*):		
Price per cubic foot or fraction (gross measurement of container)	$1.86	$3.10
Minimum Charge	$6.35	$10.59

ITEM NO. 200 -- MILEAGE RATES

1. Mileage rates apply only on shipments moving more than 35 miles. For rates on shipments moving less than 35 miles, see Items 230 (Hourly Rates) and 235 (Labor Charges).

2. Rates are stated in cents to be charged per pound shipped. To determine actual transportation charges, multiply the weight of the shipment in pounds times the rate and then round the answer to the nearest cent.

   Example ♦A shipment of 8,101 pounds being transported 51 miles results in a transportation charge of between $861.95 and $1,436.31, depending on the rate negotiated between customer and carrier.

   8,101 pounds x .1773 (maximum rates allowed per pound = $1,436.31
   and
   8,101 pounds times .1064 (minimum rate allowed per pound) = $861.95

3. Rates are based on loaded distance. Loaded distance is the distance between the loading point (origin) of the shipment and the unloading point (destination), the distance the carrier=s vehicle actually transports the customer=s goods.

Refer to following pages for tables of mileage rates

Loaded Distance		MINIMUM WEIGHT IN POUNDS				Loaded Distance	
Over	but not over	500-999 pounds		1,000-1999 pounds		Over	but not over
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate		
35 miles	40 miles	$0.2451	$0.4085	$0.1486	$0.2476	35 miles	40 miles
40 miles	50 miles	$0.2499	$0.4165	$0.1561	$0.2602	40 miles	50 miles
50 miles	60 miles	$0.2570	$0.4284	$0.1633	$0.2721	50 miles	60 miles
60 miles	70 miles	$0.2666	$0.4443	$0.1696	$0.2827	60 miles	70 miles
70 miles	80 miles	$0.2737	$0.4562	$0.1744	$0.2907	70 miles	80 miles
80 miles	90 miles	$0.2805	$0.4675	$0.1784	$0.2973	80 miles	90 miles
90 miles	100 miles	$0.2868	$0.4781	$0.1883	$0.3139	90 miles	100 miles
100 miles	110 miles	$0.2932	$0.4887	$0.1923	$0.3205	100 miles	110 miles
110 miles	120 miles	$0.3003	$0.5006	$0.1998	$0.3331	110 miles	120 miles
120 miles	130 miles	$0.3055	$0.5092	$0.2062	$0.3437	120 miles	130 miles
130 miles	140 miles	$0.3139	$0.5231	$0.2145	$0.3576	130 miles	140 miles
140 miles	150 miles	$0.3170	$0.5284	$0.2189	$0.3648	140 miles	150 miles
150 miles	160 miles	$0.3218	$0.5363	$0.2233	$0.3721	150 miles	160 miles
160 miles	170 miles	$0.3294	$0.5489	$0.2300	$0.3834	160 miles	170 miles
170 miles	180 miles	$0.3373	$0.5622	$0.2376	$0.3960	170 miles	180 miles
180 miles	190 miles	$0.3417	$0.5694	$0.2423	$0.4039	180 miles	190 miles
190 miles	200 miles	$0.3496	$0.5827	$0.2479	$0.4132	190 miles	200 miles
200 miles	220 miles	$0.3572	$0.5953	$0.2559	$0.4264	200 miles	220 miles
220 miles	240 miles	$0.3679	$0.6131	$0.2634	$0.4390	220 miles	240 miles
240 miles	260 miles	$0.3750	$0.6251	$0.2733	$0.4556	240 miles	260 miles
260 miles	280 miles	$0.3818	$0.6363	$0.2769	$0.4615	260 miles	280 miles
280 miles	300 miles	$0.3929	$0.6549	$0.2868	$0.4781	280 miles	300 miles
300 miles	320 miles	$0.4013	$0.6688	$0.2936	$0.4893	300 miles	320 miles
320 miles	340 miles	$0.4112	$0.6853	$0.3019	$0.5032	320 miles	340 miles
340 miles	360 miles	$0.4175	$0.6959	$0.3087	$0.5145	340 miles	360 miles
360 miles	380 miles	$0.4259	$0.7098	$0.3154	$0.5257	360 miles	380 miles
380 miles	400 miles	$0.4338	$0.7231	$0.3218	$0.5363	380 miles	400 miles
400 miles	420 miles	$0.4422	$0.7370	$0.3294	$0.5489	400 miles	420 miles
420 miles	440 miles	$0.4485	$0.7476	$0.3397	$0.5661	420 miles	440 miles
440 miles	460 miles	$0.4529	$0.7548	$0.3425	$0.5708	440 miles	460 miles
460 miles	480 miles	$0.4680	$0.7800	$0.3516	$0.5860	460 miles	480 miles
480 miles	500 miles	$0.4748	$0.7913	$0.3572	$0.5953	480 miles	500 miles
500 miles	520 miles	$0.4803	$0.8005	$0.3627	$0.6045	500 miles	520 miles
520 miles	540 miles	$0.4855	$0.8091	$0.3683	$0.6138	520 miles	540 miles
540 miles	560 miles	$0.4910	$0.8184	$0.3738	$0.6231	540 miles	560 miles
miles or fraction thereof,		$0.0056	$0.0093	$0.0056	$0.0093	miles or fraction thereof,	

(continued on next page)

Loaded Distance		MINIMUM WEIGHT IN POUNDS				Loaded Distance	
Over	but not over	2000-3999 pounds		4000-7999 pounds		Over	but not over
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate		
35 miles	40 miles	$0.1192	$0.1986	$0.1148	$0.1914	35 miles	40 miles
40 miles	50 miles	$0.1287	$0.2145	$0.1168	$0.1947	40 miles	50 miles
50 miles	60 miles	$0.1335	$0.2225	$0.1224	$0.2039	50 miles	60 miles
60 miles	70 miles	$0.1394	$0.2324	$0.1251	$0.2086	60 miles	70 miles
70 miles	80 miles	$0.1426	$0.2377	$0.1287	$0.2145	70 miles	80 miles
80 miles	90 miles	$0.1486	$0.2476	$0.1315	$0.2192	80 miles	90 miles
90 miles	100 miles	$0.1545	$0.2576	$0.1363	$0.2271	90 miles	100 miles
100 miles	110 miles	$0.1581	$0.2635	$0.1394	$0.2324	100 miles	110 miles
110 miles	120 miles	$0.1633	$0.2721	$0.1414	$0.2357	110 miles	120 miles
120 miles	130 miles	$0.1681	$0.2801	$0.1438	$0.2397	120 miles	130 miles
130 miles	140 miles	$0.1728	$0.2880	$0.1502	$0.2503	130 miles	140 miles
140 miles	150 miles	$0.1744	$0.2907	$0.1545	$0.2576	140 miles	150 miles
150 miles	160 miles	$0.1760	$0.2933	$0.1561	$0.2602	150 miles	160 miles
160 miles	170 miles	$0.1800	$0.3000	$0.1605	$0.2675	160 miles	170 miles
170 miles	180 miles	$0.1859	$0.3099	$0.1613	$0.2688	170 miles	180 miles
180 miles	190 miles	$0.1919	$0.3198	$0.1681	$0.2801	180 miles	190 miles
190 miles	200 miles	$0.1927	$0.3211	$0.1684	$0.2807	190 miles	200 miles
200 miles	220 miles	$0.2006	$0.3344	$0.1744	$0.2907	200 miles	220 miles
220 miles	240 miles	$0.2078	$0.3463	$0.1808	$0.3013	220 miles	240 miles
240 miles	260 miles	$0.2189	$0.3648	$0.1863	$0.3105	240 miles	260 miles
260 miles	280 miles	$0.2276	$0.3794	$0.1907	$0.3178	260 miles	280 miles
280 miles	300 miles	$0.2320	$0.3867	$0.1994	$0.3324	280 miles	300 miles
300 miles	320 miles	$0.2419	$0.4032	$0.2034	$0.3390	300 miles	320 miles
320 miles	340 miles	$0.2483	$0.4138	$0.2094	$0.3490	320 miles	340 miles
340 miles	360 miles	$0.2559	$0.4264	$0.2165	$0.3609	340 miles	360 miles
360 miles	380 miles	$0.2638	$0.4397	$0.2225	$0.3708	360 miles	380 miles
380 miles	400 miles	$0.2686	$0.4476	$0.2316	$0.3860	380 miles	400 miles
400 miles	420 miles	$0.2769	$0.4615	$0.2364	$0.3940	400 miles	420 miles
420 miles	440 miles	$0.2825	$0.4708	$0.2451	$0.4085	420 miles	440 miles
440 miles	460 miles	$0.2908	$0.4847	$0.2475	$0.4125	440 miles	460 miles
460 miles	480 miles	$0.2968	$0.4946	$0.2559	$0.4264	460 miles	480 miles
480 miles	500 miles	$0.3027	$0.5046	$0.2606	$0.4344	480 miles	500 miles
500 miles	520 miles	$0.3083	$0.5138	$0.2634	$0.4390	500 miles	520 miles
520 miles	540 miles	$0.3139	$0.5231	$0.2662	$0.4436	520 miles	540 miles
540 miles	560 miles	$0.2419	$0.4032	$0.2690	$0.4483	540 miles	560 miles
miles or fraction thereof,		$0.0034	$0.0057	$0.0034	$0.0057	miles or fraction thereof,	

(continued on next page)

Loaded Distance		MINIMUM WEIGHT IN POUNDS				Loaded Distance	
Over	but not over	8,000-11,999 pounds		12,000-15,999 pounds		Over	but not over
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate		
35 miles	40 miles	$0.1057	$0.1761	$0.0953	$0.1589	35 miles	40 miles
40 miles	50 miles	$0.1073	$0.1788	$0.0985	$0.1642	40 miles	50 miles
50 miles	60 miles	$0.1112	$0.1854	$0.1009	$0.1682	50 miles	60 miles
60 miles	70 miles	$0.1148	$0.1914	$0.1053	$0.1755	60 miles	70 miles
70 miles	80 miles	$0.1176	$0.1960	$0.1065	$0.1775	70 miles	80 miles
80 miles	90 miles	$0.1192	$0.1986	$0.1085	$0.1808	80 miles	90 miles
90 miles	100 miles	$0.1247	$0.2079	$0.1140	$0.1900	90 miles	100 miles
100 miles	110 miles	$0.1263	$0.2106	$0.1148	$0.1914	100 miles	110 miles
110 miles	120 miles	$0.1299	$0.2165	$0.1168	$0.1947	110 miles	120 miles
120 miles	130 miles	$0.1327	$0.2212	$0.1192	$0.1986	120 miles	130 miles
130 miles	140 miles	$0.1394	$0.2324	$0.1251	$0.2086	130 miles	140 miles
140 miles	150 miles	$0.1418	$0.2364	$0.1271	$0.2119	140 miles	150 miles
150 miles	160 miles	$0.1426	$0.2377	$0.1299	$0.2165	150 miles	160 miles
160 miles	170 miles	$0.1478	$0.2463	$0.1327	$0.2212	160 miles	170 miles
170 miles	180 miles	$0.1482	$0.2470	$0.1335	$0.2225	170 miles	180 miles
180 miles	190 miles	$0.1526	$0.2543	$0.1398	$0.2331	180 miles	190 miles
190 miles	200 miles	$0.1553	$0.2589	$0.1406	$0.2344	190 miles	200 miles
200 miles	220 miles	$0.1613	$0.2688	$0.1454	$0.2423	200 miles	220 miles
220 miles	240 miles	$0.1653	$0.2755	$0.1498	$0.2496	220 miles	240 miles
240 miles	260 miles	$0.1720	$0.2867	$0.1553	$0.2589	240 miles	260 miles
260 miles	280 miles	$0.1736	$0.2894	$0.1581	$0.2635	260 miles	280 miles
280 miles	300 miles	$0.1831	$0.3052	$0.1657	$0.2761	280 miles	300 miles
300 miles	320 miles	$0.1883	$0.3139	$0.1688	$0.2814	300 miles	320 miles
320 miles	340 miles	$0.1919	$0.3198	$0.1736	$0.2894	320 miles	340 miles
340 miles	360 miles	$0.1990	$0.3317	$0.1800	$0.3000	340 miles	360 miles
360 miles	380 miles	$0.2034	$0.3390	$0.1855	$0.3092	360 miles	380 miles
380 miles	400 miles	$0.2129	$0.3549	$0.1923	$0.3205	380 miles	400 miles
400 miles	420 miles	$0.2165	$0.3609	$0.1955	$0.3258	400 miles	420 miles
420 miles	440 miles	$0.2249	$0.3748	$0.2026	$0.3377	420 miles	440 miles
440 miles	460 miles	$0.2265	$0.3774	$0.2050	$0.3417	440 miles	460 miles
460 miles	480 miles	$0.2340	$0.3900	$0.2125	$0.3542	460 miles	480 miles
480 miles	500 miles	$0.2392	$0.3986	$0.2165	$0.3609	480 miles	500 miles
500 miles	520 miles	$0.2419	$0.4032	$0.2189	$0.3648	500 miles	520 miles
520 miles	540 miles	$0.2447	$0.4079	$0.2213	$0.3688	520 miles	540 miles
540 miles	560 miles	$0.2475	$0.4125	$0.2237	$0.3728	540 miles	560 miles
miles or fraction thereof,		$0.0028	$0.0046	$0.0024	$0.0040	miles or fraction thereof,	

(continued on next page)

Item 200 continued

Loaded Distance		MINIMUM WEIGHT IN POUNDS	
Over	but not over	16,000 pounds and over	
		Minimum Rate	Maximum Rate
35 miles	40 miles	$0.0822	$0.1371
40 miles	50 miles	$0.0842	$0.1404
50 miles	60 miles	$0.0862	$0.1437
60 miles	70 miles	$0.0894	$0.1490
70 miles	80 miles	$0.0922	$0.1536
80 miles	90 miles	$0.0930	$0.1549
90 miles	100 miles	$0.0977	$0.1629
100 miles	110 miles	$0.0989	$0.1649
110 miles	120 miles	$0.1009	$0.1682
120 miles	130 miles	$0.1029	$0.1715
130 miles	140 miles	$0.1073	$0.1788
140 miles	150 miles	$0.1100	$0.1834
150 miles	160 miles	$0.1112	$0.1854
160 miles	170 miles	$0.1140	$0.1900
170 miles	180 miles	$0.1144	$0.1907
180 miles	190 miles	$0.1184	$0.1973
190 miles	200 miles	$0.1192	$0.1986
200 miles	220 miles	$0.1247	$0.2079
220 miles	240 miles	$0.1287	$0.2145
240 miles	260 miles	$0.1327	$0.2212
260 miles	280 miles	$0.1355	$0.2258
280 miles	300 miles	$0.1422	$0.2370
300 miles	320 miles	$0.1438	$0.2397
320 miles	340 miles	$0.1494	$0.2490
340 miles	360 miles	$0.1545	$0.2576
360 miles	380 miles	$0.1573	$0.2622
380 miles	400 miles	$0.1653	$0.2755
400 miles	420 miles	$0.1684	$0.2807
420 miles	440 miles	$0.1736	$0.2894
440 miles	460 miles	$0.1752	$0.2920
460 miles	480 miles	$0.1816	$0.3026
480 miles	500 miles	$0.1859	$0.3099
500 miles	520 miles	$0.1879	$0.3132
520 miles	540 miles	$0.1899	$0.3165
540 miles	560 miles	$0.1919	$0.3198
miles or fraction thereof,		$0.0020	$0.0033

ITEM NO. 201 -- MILEAGE RATES --
Applying on shipments moving into storage-in-transit

1. These rates apply only on shipments moving into storage-in-transit, where the storage facility is located within 35 miles of the origin of the shipment.
2. For rates on shipments moving less than 35 miles, but not into storage-in-transit, see Item 230.
3. For rates on shipments moving more than 35 miles, see Item 200.
4. Rates are stated in cents to be charged per pound shipped. To determine actual transportation charges, multiply the weight of the shipment in pounds times the rate and then round the answer to the nearest cent.

Example A shipment of 1,101 pounds being transported 26 miles results in a transportation charge of between $157.00 and $261.71, depending on the rate negotiated between customer and carrier.

1,101 pounds x .1426 (minimum rate allowed per pound) = $157.00
and
1,101 pounds x .2377 (maximum rate allowed per pound) = $261.71

Loaded Distance		MINIMUM WEIGHT IN POUNDS			
Over	but not over	500 pounds		1000 pounds	
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate
0 miles	25 miles	$0.1696	$0.2827	$0.0862	$0.1437
25 miles	30 miles	$0.2376	$0.3960	$0.1426	$0.2377
30 miles	35 miles	$0.2412	$0.4019	$0.1462	$0.2437
Over	but not over	2000 pounds		4000 pounds	
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate
0 miles	25 miles	$0.0755	$0.1258	$0.0687	$0.1146
25 miles	30 miles	$0.1192	$0.1986	$0.1100	$0.1834
30 miles	35 miles	$0.1212	$0.2020	$0.1124	$0.1874
Over	but not over	8000 pounds		12,000 pounds	
		Minimum Rate	Maximum Rate	Minimum Rate	Maximum Rate
0 miles	25 miles	$0.0687	$0.1146	$0.0687	$0.1146
25 miles	30 miles	$0.1009	$0.1682	$0.0922	$0.1536
30 miles	35 miles	$0.1029	$0.1715	$0.0938	$0.1563
Over	but not over	16,000 pounds			
		Minimum Rate	Maximum Rate		
0 miles	25 miles	$0.0687	$0.1146		
25 miles	30 miles	$0.0783	$0.1304		
30 miles	35 miles	$0.0803	$0.1338		

Section 3

Rates, Rules and Charges in
This Section Apply
On Hourly Rated Shipments
(moving 35 miles or less)

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ITEM 205 - GENERAL APPLICATION OF RATES

Rates include use of vehicle, equipment, and labor for the receiving and/or delivery of household goods. Accessorial services performed in the course of hourly charged transportation shall not be assessed additional charges, except for the use of special equipment or materials.

ITEM 210 - PAYMENT OF CHARGES

1 **Binding Estimates** - A carrier may not charge the customer more than the binding estimate, including supplements.

2. **Non-Binding Estimates** - A carrier may charge the customer more than the non-binding estimate, including supplements, but must not exceed:

   a. More than 125% of the amount of the estimate, including supplements, for hourly-rated transportation charges; or

   b. More than 115% of the amount of the estimate, including supplements for accessorial charges and other services not related to time.

ITEM 215 - CHARGES FOR USING COMMERCIAL FERRIES &/OR TOLL BRIDGES

In addition to the rates shown in Items 230 (hourly rates) and 235 (labor charges), the following charges will apply if the carrier must use a commercial ferry or toll bridge.

(a) The carrier will pass through to the customer the actual cost of ferry fares/fees. A copy of the ferry fare receipt must be attached to the bill of lading provided to the customer, and the carrier must retain a duplicate copy in its files.

(b) The carrier will pass through to the customer the actual cost of toll bridge fees. If available, a copy of the toll bridge receipt must be attached to the bill of lading provided to the customer, and the carrier must retain a duplicate copy in its files.

(c) The carrier will determine the route to be taken to the benefit of the shipper.

ITEM 220 - OVERTIME

1. Charges for overtime are not mandatory. If overtime charges are assessed, they will apply in addition to all other applicable rates and charges.

2. The carrier may bill the customer overtime charges for loading and unloading services performed:

   (a) Monday through Friday -- after 5:00 PM and before 8:00 AM;
   (b) Saturdays, Sundays and legal holidays -- any time; or
   (c) Anytime after eight (8) consecutive hours of service.

   Exception: Carriers may not assess overtime charges if the overtime is provided for carrier's convenience. Carrier's convenience is defined as: The carrier is unable to provide service, due to lack of equipment, on a date requested by a customer, and instead can provide service only during hours defined above as overtime hours.

3. Overtime will be performed only at the request of the customer and at the option of the carrier. The carrier must provide the customer with a written estimate of the total overtime charges and get the customer's written consent before providing overtime service.

Period in which loading and/or unloading service is provided	Rate Per person, per hour	
	Minimum	Maximum
Monday through Friday, excluding holidays, after 5:00 p.m. and before 8:00 a.m.	$9.10	$15.17
Any hours on Saturday		
Any hours on Sundays or holidays		

ITEM 225 - CONTAINER PRICES

1. Prices are for containers (packing materials) only.
2. If the customer requests delivery or pickup of containers, Item 230 (Hourly Rates) and Item 235 (Labor Charges) will apply.
3. When available, the customer may purchase used containers at 50% of the prices shown below.

Type of Container	Price Per Container	
	Minimum	Maximum
DRUM, DISH-PACK (drum, dish-pack, barrel or other specially designed containers, not less than 5 cu. ft. capacity, used for packing glassware, chinaware, table lamps or similar fragile articles, with inserts or dividers)	$10.08	$16.79
WASHER PACKING KIT	$3.31	$5.52
CARTONS:		
Less than 3 cubic ft (not less than 200 lb. test)	$2.08	$3.48
3 cubic ft (not less than 200 lb. test)	$3.10	$5.17
4-1/2 cubic ft (not less than 200 lb. test)	$3.72	$6.20
6 cubic ft (not less than 200 lb. test)	$4.38	$7.30
WARDROBE CARTON (less than 10 cubic ft.)	$7.91	$13.17
MATTRESS CARTONS:		
Crib Mattress Carton	$3.57	$5.97
Twin Mattress Carton	$6.47	$10.78
Double Mattress Carton	$8.05	$13.42
Queen Mattress Carton	$9.11	$15.18
King Mattress Carton	$13.05	$21.75
King Box Spring Carton	$15.01	$25.02
MIRROR CARTON (corrugated)	$8.04	$13.40
CRATES AND CONTAINERS, *other than described above (designed for mirrors, paintings, glass or marble tops, and similar fragile articles)*:		
Price per cubic foot or fraction *(gross measurement of container)*	$1.86	$3.10
Minimum charge	$6.35	$10.59

ITEM NO. 230 - HOURLY RATES

1. Hourly rates apply:
   (a) On shipments where the loaded distance is 35 miles or less; or
   (b) When referred to by another item of the tariff.

   Note: For moves longer than 35 miles, see Item 200 (Mileage Rates).

2. Rates shown in this item apply for the vehicle and driver. See Item 235 (Labor Charges) if additional carrier personnel are involved in the move. Charges for the driver are computed at the same charges as those in Item 235 (Labor Charges), with the balance being the charge for use of the vehicle.

3. Hourly rates apply during regular hours only. For other than regular hours, overtime charges will apply in addition to these hourly rates. See Item 220 for overtime rates.

4. Time must be recorded to the nearest increment of 15 minutes. The carrier must require its employees to record breaks and interruptions. The customer must not be charged for those breaks and/or interruptions.

5. The minimum charge for a shipment moving under hourly rates is one hour.

6. When transporting a single shipment, the carrier may bill the customer either:
   a) the time beginning when the moving vehicle leaves the carrier's terminal, or other location of the vehicle, (whichever is closest),to the origin of the shipment, until the time the vehicle returns to the carrier's terminal or is dispatched to another job; or
   b) flat travel time for the time from the carrier's terminal or other location of the vehicle, (whichever is closest), to the origin of the shipment and the time from the shipment's destination to the carrier's terminal.

7. When two or more shipments are being transported on a single vehicle, the time charged to each customer must be:
   (a) The actual time spent conducting packing, loading, unloading and unpacking; plus
   (b) An equitable division of the total travel time.

(Continued on next page)

Territory	Rate per hour for truck & driver			
	Move is less than three hours in duration		Move is more than three hours in duration	
	Minimum	Maximum	Minimum	Maximum
All hauls of 35 miles or less, originating in Western Washington.	$39.20	$65.34	$37.93	$63.23
All hauls of 35 miles or less, originating in Eastern Washington.	$37.74	$62.89	$36.50	$60.84

The following minimum charges apply:

Period in which service is provided	Minimum equals charge for	
	Service provided at customer's request	Service provided for carrier's convenience
Monday through Friday (excluding holidays) Between 8:00 AM and 5:00 PM	1 hour	1 hour
Monday through Friday (excluding holidays) After 5:00 PM and before 8:00 AM	4 hours	1 hour
Any hours on Saturday	4 hours	1 hour
Any hours on Sundays or Holidays	8 hours	1 hour

ITEM NO. 235 -- LABOR CHARGES

1 Rates in this item apply when referred to by another item of the tariff.

2. Time must be recorded to the nearest increment of 15 minutes.

Territory	Rate per hour, per person			
	Move is less than three hours in duration		Move is more than three hours in duration	
	Minimum	Maximum	Minimum	Maximum
All hauls of 35 miles or less, originating in Western Washington.	$30.69	$51.16	$29.63	$49.39
All hauls of 35 miles or less, originating in Eastern Washington.	$27.73	$46.21	$26.54	$44.23

The following minimum charges apply:

Period in which service is provided	Minimum equals charge for	
	Service provided at customer's request	Service provided for carrier's convenience
Monday through Friday (excluding holidays) between 8:00 AM and 5:00 PM	1 hour	1 hour
Monday through Friday (excluding holidays) after 5:00 PM and before 8:00 AM	4 hours	1 hour
Any hours on Saturday	4 hours	1 hour
Any hours on Sundays or Holidays	8 hours	1 hour

Explanation of abbreviations and symbols used in this tariff

Symbol or abbreviation	Meaning
♦	Added language or material, resulting in neither a rate/charge increase or decrease.
▲	Increase in rates or charges.
▼	Decrease in rates or charges.
(TV-xxxxxx)	Where a set of parentheses shows 6-digit number preceded by the letters ATV-A, this identifies the docket number of the proceeding before the Commission that resulted in the change in the tariff.