

Inspection Output (IOR)

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Inspection Information

Inspection Name	Tidewater Public Awareness	Operator(s)	TIDEWATER, INC (31051) Lead Dennis Ritter	Plan Submitted	05/07/2018
Status	PLANNED	Observer(s)	Denise Crawford	Plan Approval	05/07/2018 by Joe Subsits
Start Year	2018	Supervisor	Joe Subsits	All Activity Start	08/01/2018
System Type	HL	Director	Sean Mayo	All Activity End	08/03/2018
Protocol Set ID	HL.2017.01			Inspection Submitted	--
				Inspection Approval	--

Inspection Summary

2018 Tidewater PAP inspection. Questions from IA database from damage prevention and public awareness group

July 30, 2018-travel and begin inspection, Snake River Terminal, Pasco WA--PA

July 31, 2018-conclude records portion of inspection.

August 2, 2018-conduct field recon of Tidewater assests.

August 2, 2018--conduct exit interview on findings, travel.

NOTE: this inspection was conducted in conjunction with Tidewater Standard Inspection during same time frame.

Findings:

Question 9 Public Awareness and Damage Prevention: Were messages developed and delivered to advise affected municipalities, school districts, businesses, and residents of pipeline facility location? PD.PA.LOCATIONMESSAGE.R - 195.440(e) (195.440(f))

Issue: Area of Concern--Tidewater's plan does not state what happens when required mailings to constituent groups are returned to sender. Tidewater does not know if they get returned mailings nor do they have a process to evaluate why the mailings didn't reach the intended customer. Tidewater should update their procedure to account for this condition.

Scope (Assets)

#	Short Label	Long Label	Asset Type	Asset IDs	Excluded Topics	Planned	Required	Inspected	Total	Required % Complete
1.	Tidewater PA	Tidewater Public Awareness	other	Tidewater Terminals	BOT/RT Pump Stations Offshore GOM HVL CO2 Abandoned	46	46	46	46	100.0%

a. Percent completion excludes unanswered questions planned as "always observe".

Plans

#	Plan Assets	Focus Directives	Involved Groups/Subgroups	Qst Type(s)	Extent	Notes
1.	Tidewater PA	n/a	PD.SN, PD.OC, PD.PA, PD.RW	P, R, O, S	Detail	

Plan Implementations

#	Activity Name	SMART Act#	Start Date End Date	Focus Directives	Involved Groups/Subgroups	Assets	Qst Type(s)	Planned	Required	Total Inspected	Required % Completed
1	Procedures and Records	--	08/01/2018 08/03/2018	n/a	all planned questions	all assets	all types	46	46	46	100.0%

a. Since questions may be implemented in multiple activities, but answered only once, questions may be represented more than once in this table.

b. Percent completion excludes unanswered questions planned as "always observe".

Forms

No.	Entity	Form Name	Status	Date Completed	Activity Name	Asset
1.	Attendance List	Procedures and Records	COMPLETED	08/20/2018	Procedures and Records	Tidewater PA

Results (Unsat,Concern values, 1 results)

PD.PA: Public Awareness

1. Question Result, ID, References **Concern, PD.PA.LOCATIONMESSAGE.R, 195.440(e) (195.440(f))**

Question Text *Were messages developed and delivered to advise affected municipalities, school districts, businesses, and residents of pipeline facility location?*

Assets Covered **Tidewater PA**

Result Issue Summary **Update procedure to deal with returned mailings.**

Result Notes **Reviewed 2017 Tidewater stakeholder listing of mail recipients. Looked up individual recipients: Tri-City Grain, Sacajawea State Park.**

Also members of Pipeline Association for Public Awareness targets specific audience--schools. Reviewed school program and brochure.

PA Section 2.6 Frequencies--send annual brochure to all audiences.

Reviewed 2017 Tidewater Stakeholder listing.

Reviewed 2017 brochure for content. OK

How many returns does Tidewater get?

Update procedure to deal with returned mailings.

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