



STATE OF WASHINGTON
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

CERTIFIED MAIL

October 2, 2012

Sue McLain
Senior Vice-President Delivery Operations
Puget Sound Energy
PO Box 90868 M/S PSE-12N
Bellevue, WA 98009-0868

Dear Ms. McLain:

RE: 2012 Control Room Management Inspection

Staff from the Washington Utilities and Transportation Commission (staff) conducted an intrastate inspection of Control Room Management (CRM) for Puget Sound Energy (PSE) from September 10-14, 2012. The inspection included a review of PSE's CRM procedures and records. An exit interview discussing the results of the inspection was performed on September 14, 2012.

This CRM inspection was the first inspection conducted since the new rules went into effect in 2011. The procedures are generally adequate and in compliance with regulations except for the roles and responsibilities of controllers. This section of the procedures needs to be expanded to ensure uninterrupted attention of the control room console and SCADA communication.

Following the inspection, PSE procedure 7700.2000 sections 5.2 and 5.3 were revised to comply with this requirement. PSE has also committed to hire additional controllers to meet this requirement. The deficiency is not considered a violation at this time and we expect additional controllers will be hired and qualified to perform the control room duty within a reasonable time. I request that PSE keep me apprised on progress made in addressing this issue.

Staff would like to thank PSE's personnel for their professionalism and cooperation during this inspection.



Puget Sound Energy
2012 Control Room Management inspection
October 2, 2012
Page 2

If you have any questions or if we may be of any assistance, please contact Kuang Chu at (360) 664-1182.

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Lykken', with a long, sweeping horizontal line extending to the right.

David D. Lykken
Pipeline Safety Director

cc: Carol Wallace, Director, Gas Operations, PSE
Cathy Koch, Director, Compliance, PSE
Cheryl McGrath, Manager, Compliance and Regulatory Audits Gas, PSE